



ORLAND PARK



Village of Orland Park Strategic Plan Survey 2023

Report of Results

December 2023



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Executive Summary

Summary of Survey Methods

The 2023 Village of Orland Park Strategic Plan Survey provided residents the opportunity to give feedback on aspects of the strategic commitments, government performance, and Village projects.

The survey invitations were sent to 5,000 randomly selected Orland Park households in October 2023. A total of 775 responses were received, for a response rate of 16%. In addition to the scientific survey of randomly selected households, a link to an online, community-wide, open participation survey was publicized through various channels. This open participation survey was identical to the scientific survey and open to all Orland Park residents, and 515 responses were received. The key findings and body of this report focus on the 775 responses to the scientific survey; the results to the open-participation survey have been provided separately in *Appendix G: Open Participation Survey Results*.

Survey results were weighted so that respondent age, sex, housing tenure (rent or own), race, and ethnicity were represented in proportions reflective of the entire adult population of the city. The margin of error is plus or minus four percentage points around any given percentage point reported for all survey respondents.

Key Findings

Residents approve of Orland Park's strategic commitments and feel that the Village is doing well at meeting each commitment.

- Nine in 10 residents agreed that Orland Park's five strategic commitments resonated with them as priorities for the Village, while only 4% of residents disagreed. When asked if they felt anything was missing from the five strategic commitments. One-quarter of respondents indicated that they felt that something was missing from the commitments, and three-quarters did not.
- Respondents were asked about the importance of each of the five Village commitments. Most residents (91%) indicated that Neighborhoods and Livability was very important, and about three-quarters felt that Financial Excellence and Quality, Innovation and Efficiency were important. Six in 10 survey respondents rated Economic Development as very important and about half did so for the Orland Park Team.
- When asked to indicate how well or poorly the Village of Orland Park is doing in meeting each commitment, about three-quarters of residents indicated that Orland Park was doing excellent or good at meeting the Neighborhoods and Livability, Financial Excellence, and Orland Park Team commitments. About 7 in 10 residents positively rated the Village is doing at meeting the Economic Development and Quality, Innovation and Efficiency commitments.

Residents' quality of life in the Village is excellent, and ratings for local government performance are strong.

- Over 8 in 10 residents rated the quality of life in Orland Park highly (either a 1 or 2 on a scale of 1-5 where 1 is excellent and 5 is poor). Only 1% of residents indicated that their quality of life was poor.
- Survey respondents were asked to indicate their level of agreement with several aspects of quality of life and government performance. About 9 in 10 residents strongly agreed or agreed that a high-quality school system is an important factor in the success of the community and that the Village should invest in projects and programs that enhance the quality of life for all community members.
- About 8 in 10 survey participants agreed that the Village's plow crews are efficient and effective in their efforts to treat and clear roadways during snow events and that the Village has done a good job upgrading infrastructure over the past five years.
- Finally, about two-thirds of respondents felt that the Village effectively communicates with residents and that the Village government is fiscally responsible with its resources.
- Thinking about other aspects of Orland Park government performance, about 8 in 10 residents rated the value of services offered to residents of Orland Park as excellent or good, while about 7 in 10 positively rated the respectful treatment of residents, the fair treatment of residents, and the overall direction Orland Park is taking.
- About two-thirds of survey participants gave favorable scores to Orland Park government's efforts in welcoming resident involvement, acting in the best interest of the community, public transparency and access, and overall confidence in Orland Park government, and 6 in 10 gave excellent or good marks to honesty and informing residents about issues facing the community.
- All items except for the value of services offered to residents of Orland Park and public transparency and access were able to be compared against the benchmark database of communities across the U.S. All items available for benchmarking were similar to national averages

While some Village projects are seen as more important than others, residents tend to be satisfied with project designs and plans.

- The survey asked respondents to rate how important, if at all, they felt a number of Village projects were. About 4 in 10 Orland Park residents indicated that the Public Works Facility Optimization and the Police Department Firing Range and Emergency Operations Center Facility were very important projects, and one-third felt that Centennial Park and the Veterans Center were important projects.
- Roughly one-quarter of residents rated the development of Centennial Park West, the John Humprey Complex, and the Recreation Campus as very important. However, while over 1 in

10 Orland Park residents viewed the Heritage Sites Refurbishment and Interpretation, the redevelopment of Schussler Park, and the redevelopment of Doogan Park as important projects, about 2 in 10 or more rated each of these as not at all important.

- To further assess resident sentiments regarding Village projects, survey respondents were shown images of each plan and asked to rate their level of satisfaction with each. On a scale from 1-5, with 1 being the highest and 5 the lowest, between 56% and 64% of respondents gave each Village project a rating of 1 or 2, while between 10% to 15% rated each project a 4 or 5.

Safety, infrastructure, economic development, and parks and natural areas are top priorities for residents.

- Those who indicated that they felt something was missing from the five commitments were then asked to write, in their own words, what they believed was missing. Nearly 20% of all comments were related to safety and crime.
- Orland Park residents were asked to think about the future of the Village, and to rate several factors on their importance for making a strong and healthy community. Nearly all residents (95%) rated a sense of safety and security as very important, and about 8 in 10 rated high-quality schools and well-maintained residential and commercial properties as very important.
- Between two-thirds and three-quarters of residents rated roadway improvement, investments in equipment for Police and Public Works, preservation of natural areas and open lands, business development, and parks as important.
- Survey respondents were asked what three projects or initiatives they would most like the Village to prioritize in the next five years. About 6 in 10 respondents selected the replacement/renewal of aging underground utility infrastructure and supporting economic development by attracting businesses to Orland Park as top priorities. About half of residents indicated that a priority should be roadway improvements, while just over 4 in 10 wanted there to be a focus on hiring more police officers.

Survey Background

The Village of Orland Park contracted with Polco/National Research Center (NRC) to conduct a community-wide strategic plan survey. The primary goal of the survey was to assess the attitudes and opinions of residents by:

- Informing residents of the documents the Village utilizes to maintain its financial health while fulfilling its mission.
- Introducing the five strategic commitments identified by the Board.
- Evaluating the Village's progress on commitments and government performance.
- Assessing Village projects and plans.

The Orland Park 2023 Strategic Plan Survey serves as a consumer report card for Orland Park by providing residents the opportunity to rate Village commitments, performance, projects, and plans. Residents also provide feedback on what is working well and what is not and communicate their priorities for community planning and resource allocation.

This was the first iteration of the Orland Park Strategic Plan Survey.

Survey Administration

A postcard was mailed to 5,000 Orland Park households, selected at random, notifying residents that they had been chosen to participate in the survey. Two additional rounds of reminder postcards were sent in the weeks following the initial postcard. Postcards included a link to take the survey online, along with instructions in English, Spanish, Polish, and Arabic. There were 775 respondents to the survey (with 26 undeliverable addresses), yielding a response rate of 16%. Of the 775 responses, 767 were completed in English, six in Polish, and two in Arabic. In addition to the scientific, random sample survey, a link to an online-only, open-participation survey was publicized through various channels. This "opt-in" survey was identical to the scientific survey and open to all Orland Park residents. A total of 515 online surveys were completed in that separate survey effort. The key findings and body of this report focus on the 775 responses to the scientific survey; the results of the open-participation survey have been provided separately in *Appendix G: Open Participation Survey Results*. Both surveys were available online in English, Spanish, Polish, and Arabic. The margin of error is plus or minus four percentage points around any given percentage for all respondents.

Survey results were weighted so that respondent age, sex, housing tenure (rent or own), race, and ethnicity were represented in the proportions reflective of the entire Village. More information about the survey methodology can be found in *Appendix F: Survey Methodology*.

How the Results are Reported

For the most part, the full set of frequencies or the "percent positive" are presented in the body and narrative of the report. The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "strongly support" and "somewhat support," etc.).

On many of the questions in the survey, respondents could give an answer of “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in *Appendix B: Complete Survey Frequencies* and is discussed in the body of this report if it is 30% or greater. However, these responses have been removed from the analyses presented in the body of the report, unless otherwise indicated. In other words, the majority of the tables and graphs in the body of the report display the responses from respondents who had an opinion about a specific item.

Precision of Estimates

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). The margin of error for this survey is generally no greater than plus or minus four percentage points around any given percent reported for the entire sample (N=775).

Comparison of Results By Subgroups

Selected survey results were compared by race and ethnicity, respondent length of residency, age, sex, housing unit tenure (rent or own), income, the presence of older adults in the household, and the presence of children that attend Orland Park Public Schools. These crosstabulations are summarized and presented in tabular form in *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*. For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion.

Comparing Survey Results to Other Communities

NRC’s database of comparative resident opinion comprises resident perspectives gathered in community surveys from approximately 500 communities whose residents evaluated their services. Communities to which Orland Park was compared can be found in *Appendix E: Detailed Benchmark Comparisons*. National benchmark comparisons have been provided when similar questions on the Orland Park survey are included in NRC’s database, and there were at least five communities in which the question was asked.

Where comparisons for quality ratings were available, Orland Park’s results were generally noted as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark. In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of “much,” (for example, “much lower” or “much higher”). These labels come from a comparison of Orland Park’s rating to the benchmark where a rating is considered “similar” if it is within the standard margin of error (10 points or less on the 100-point scale); “higher” or “lower” if the difference between Orland Park’s rating and the benchmark is greater than 10 points but 20 points or less; and “much higher” or “much lower” if the difference between Orland Park’s rating and the benchmark is more than twice the standard margin of error (greater than 20 points). Comparisons for most items on the survey were not available in the benchmark database; these items are excluded from the benchmark tables.

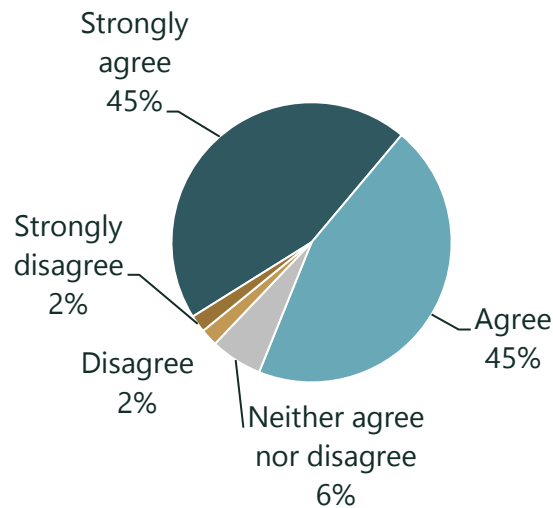
Survey Results

Strategic Commitments

The 2023 Orland Park Strategic Plan Survey contained information about the Village’s five strategic commitments that were identified by the Village Board. These commitments included Economic Development, Financial Excellence, Quality, Innovation and Efficiency, Neighborhoods and Livability, and the Orland Park Team. Survey respondents were asked to what extent they agreed that the five commitments resonated with them as priorities for the Village of Orland Park; 9 in 10 residents strongly or somewhat agreed that these commitments resonated with them as priorities for the Village, while only 4% of residents disagreed.

Figure 1: Strategic Commitments as Priorities for the Village

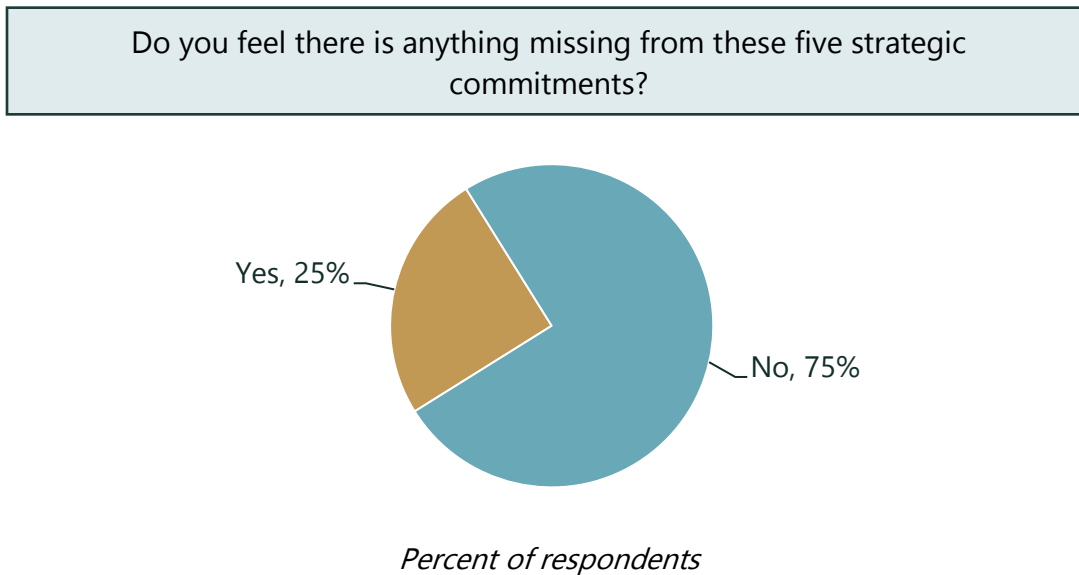
In general, to what extent do you agree that these five strategic commitments resonate with you as priorities for the Village of Orland Park?



Percent of respondents

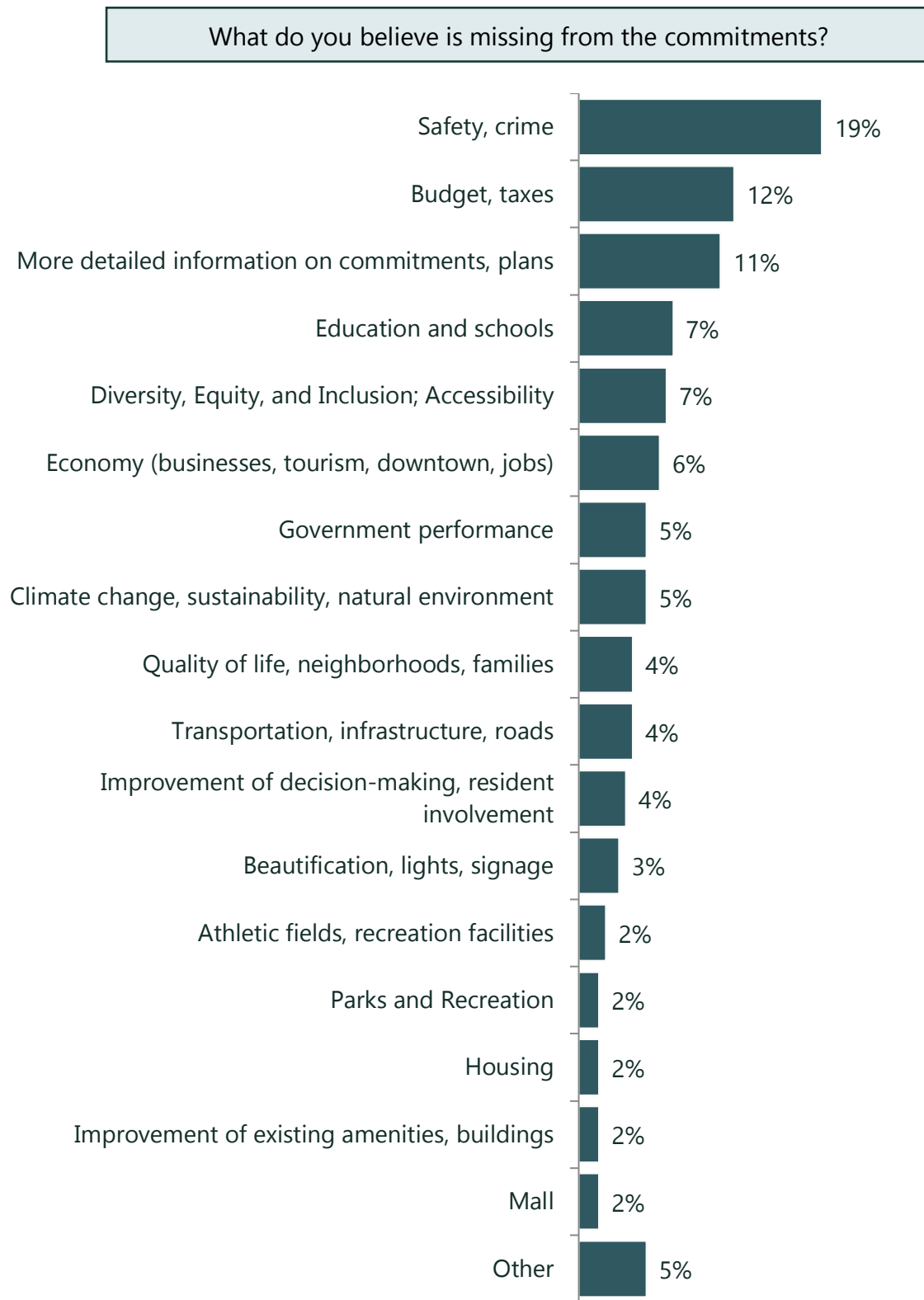
Residents were then asked if they felt anything was missing from the five strategic commitments. One-quarter of respondents indicated that they felt that something was missing from the commitments, and three-quarters did not. Respondents with an income of at least \$50,000 were more likely than their counterparts to feel that there is something missing from the five strategic commitments (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 2: Anything Missing from Commitments



Those who indicated that they felt something was missing from the five commitments were then asked to write, in their own words, what they believed was missing; there were 184 responses to this question (see Figure 3 on the following page). About 2 in 10 comments were related to safety and crime, while around 1 in 10 pertained to budget/taxes or the need for more detailed information about the commitments and related plans related to the commitments. About 7% of the comments were related to either education and schools or diversity, equity, and inclusion. About 6% of the comments pertained to aspects of the economy in Orland Park. Other categories comprised 5% or less of the total responses. All responses to open-ended questions are included in *Appendix C: Verbatim Responses to Open-Ended Questions*.

Figure 3: Items Missing from Commitments



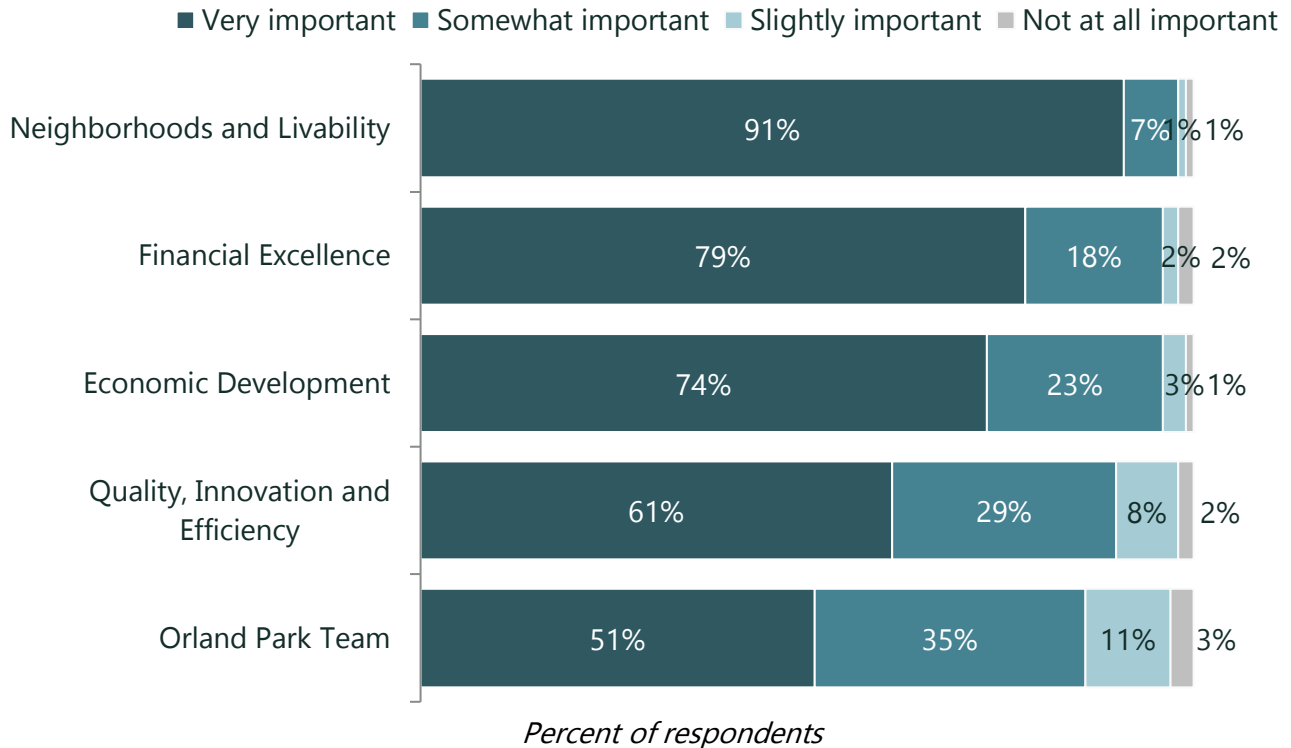
Percent of total responses

Orland Park residents were then asked about the importance of each of the five commitments identified by the Village. Most residents (91%) indicated that Neighborhoods and Livability was very important, and about three-quarters felt that Financial Excellence and Quality, Innovation and Efficiency were important. Six in 10 survey respondents rated Economic Development as very important and about half did so for the Orland Park Team.

Renters were more likely than homeowners to feel that Economic Development was an important commitment. Homeowners, as well as female residents and residents identifying as not Hispanic, were more likely than their counterparts to feel that Financial Excellence was either very or somewhat important. Female respondents and residents aged 35 and older were more likely than their counterparts to indicate that Quality, Innovation, and Efficiency was important. Homeowners, female residents, and those identifying as not Hispanic were more likely than others to feel that Neighborhoods and Livability was important. Finally, females were more likely than males to rate the Orland Park Team as important (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 4: Importance of Each Commitment

How important, if at all, do you feel each commitment is?



When asked to indicate how well or poorly the Village of Orland Park is doing in meeting each commitment, about three-quarters of residents indicated that Orland Park was doing excellent or good at meeting the Neighborhoods and Livability, Financial Excellence, and Orland Park Team commitments. About 7 in 10 residents positively rated the Village is doing at meeting the Economic Development and Quality, Innovation and Efficiency commitments.

White residents were less likely than nonwhite residents to positively rate the Village for meeting the Economic Development commitment, while Hispanic residents or those under age 55 were less likely than others to positively rate the Village for meeting the Financial Excellence commitment. Renters and those with an income below \$100,000 were more likely than their counterparts to positively rate the Village for meeting the Quality, Innovation and Efficiency commitment. Renters and white residents were more likely than homeowners and nonwhite residents to rate the Village meeting the Neighborhoods and Livability commitment as excellent or good. Finally, renters were more likely than homeowners to positively rate the Village for meeting the Orland Park Team commitment (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 5: Commitment Rating



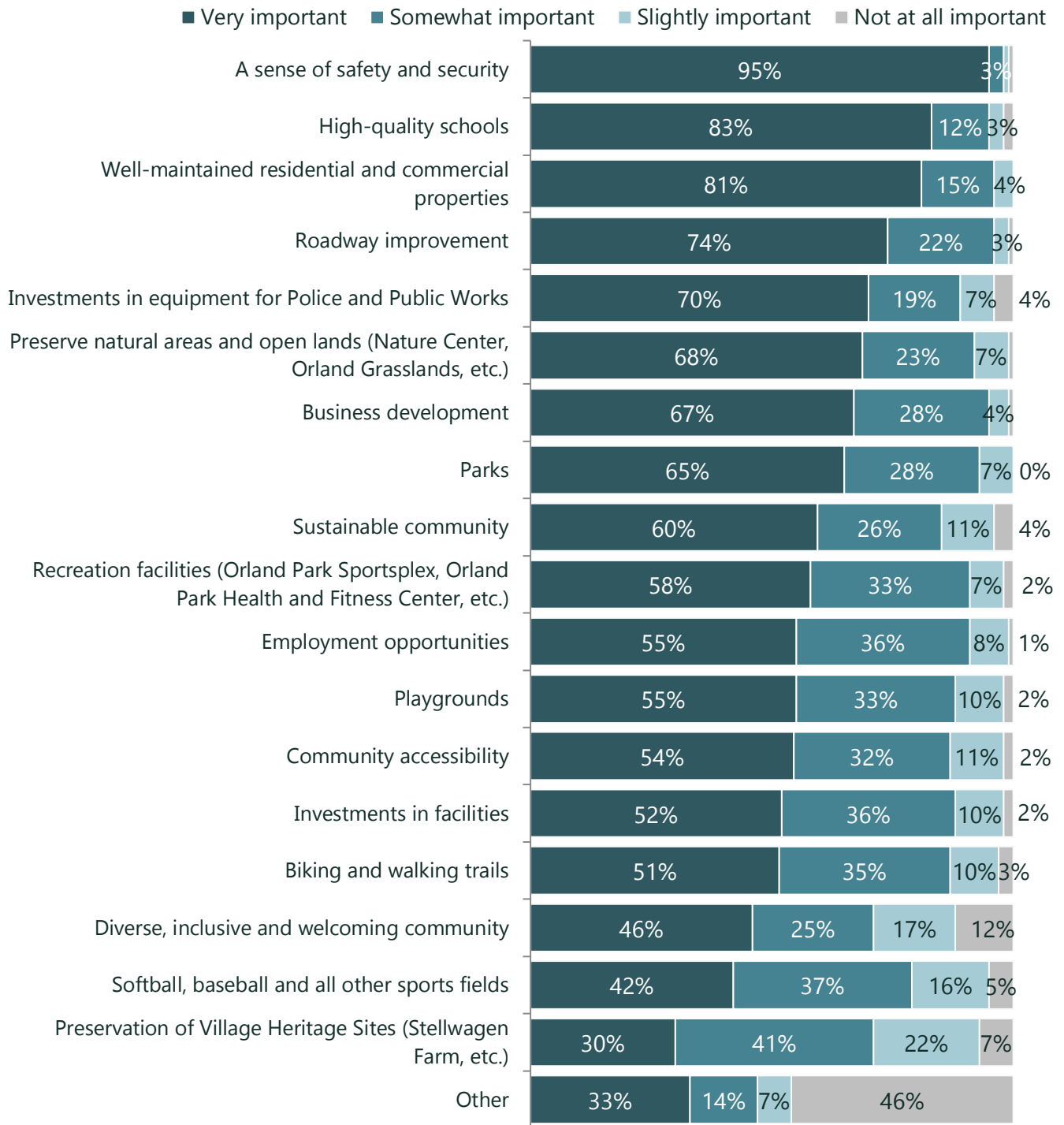
Future Priorities

Orland Park residents were asked to think about the future of the Village, and to rate several factors on their importance toward making a strong and healthy community (see Figure 6 on the following page). Nearly all residents (95%) rated a sense of safety and security as very important, and about 8 in 10 rated high-quality schools and well-maintained residential and commercial properties as very important. Between two-thirds and three-quarters of residents rated roadway improvement, investments in equipment for Police and Public Works, preservation of natural areas and open lands, business development, and parks as important. Conversely, fewer than half of survey participants felt that a diverse, inclusive and welcoming community, softball, baseball and all other sports fields, or preservation of Village Heritage Sites as very important. About one-third of residents rated an "other" priority as very important, and were able to write in this "other" priority in their own words. These responses can be found in *Appendix C: Verbatim Responses to Open-Ended Questions*.

Where differences were significant, residents with a household income of less than \$100,000 were more likely to feel that employment opportunities, diverse, inclusive and welcoming community, accessibility, and sustainable community are important. Renters were more likely to feel that high quality schools, preservation of natural areas, recreation facilities, parks, and playgrounds are important, while homeowners were more likely to feel that investments in equipment for Police and Public Works, roadway improvements, well-maintained residential and commercial properties, and a sense of safety and security are at least somewhat important. Residents aged 35 and older were more likely than younger residents to indicate that a sense of safety and security, roadway improvements, a sustainable community, and investments in equipment for Police and Public works are important. White residents were more likely to feel that high-quality schools, business developments, and investments in equipment for Police and Public Works are important, while nonwhite residents were more likely to see importance in diverse, inclusive and welcoming community, and accessibility. Overall, female residents were more likely than male residents to feel that most factors are important (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 6: Future Priorities

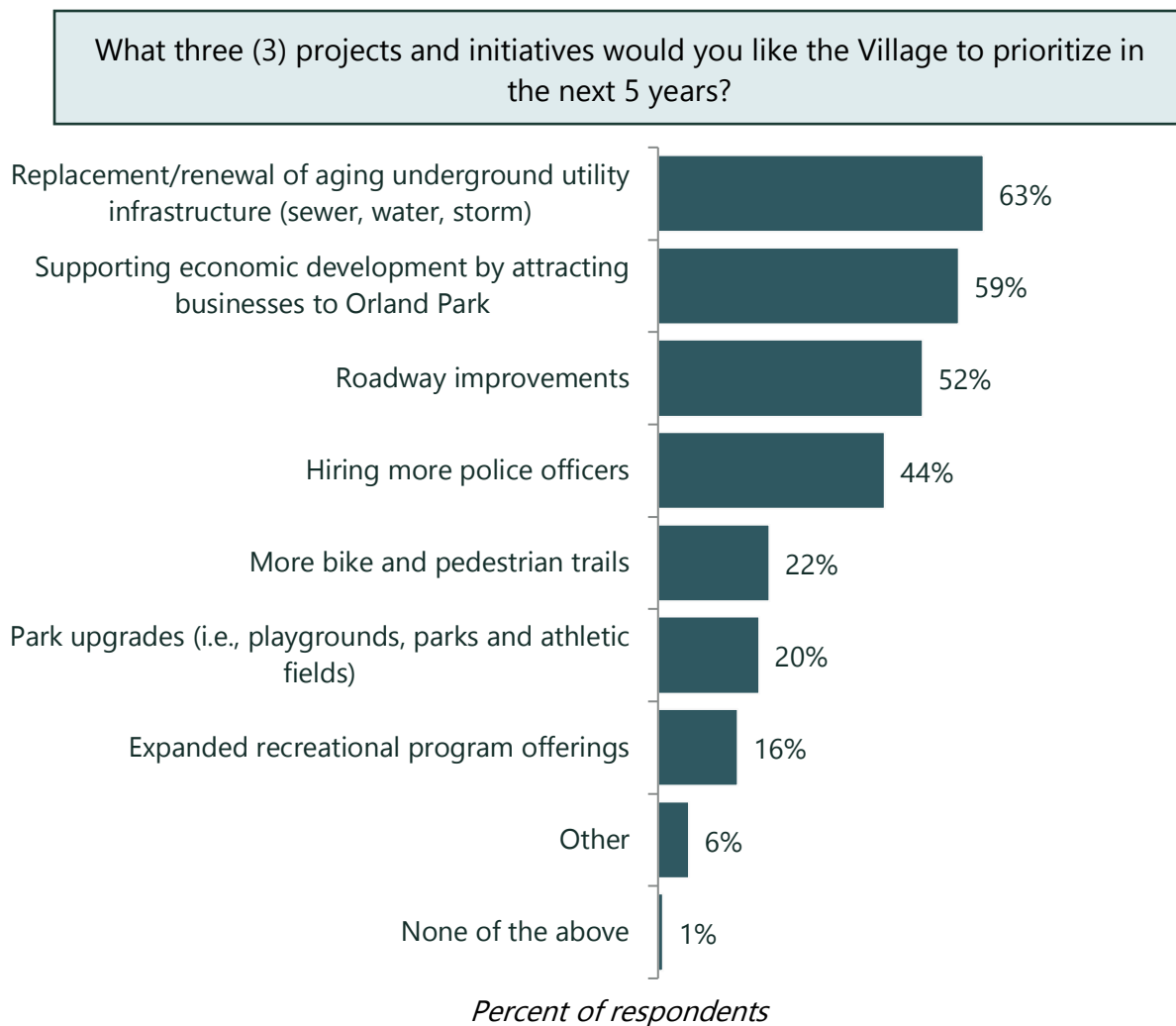
Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community?



Percent of respondents

Survey respondents were asked what three projects or initiatives, out of a list of seven, they would most like the Village to prioritize in the next five years. About 6 in 10 respondents selected the replacement/renewal of aging underground utility infrastructure and supporting economic development by attracting businesses to Orland Park as top priorities. About half of residents indicated that a priority should be roadway improvements, while just over 4 in 10 wanted there to be a focus on hiring more police officers. Roughly 2 in 10 respondents indicated bike and pedestrian trails, park upgrades, or expanded recreational program offerings as priorities for the Village. Respondents were able to write an “other” project or initiative in their own words; these responses can be found in *Appendix C: Verbatim Responses to Open-Ended Questions*. The total in Figure 7 exceeds 100% as respondents were able to select up to three projects and initiatives.

Figure 7: Top Projects and Initiatives



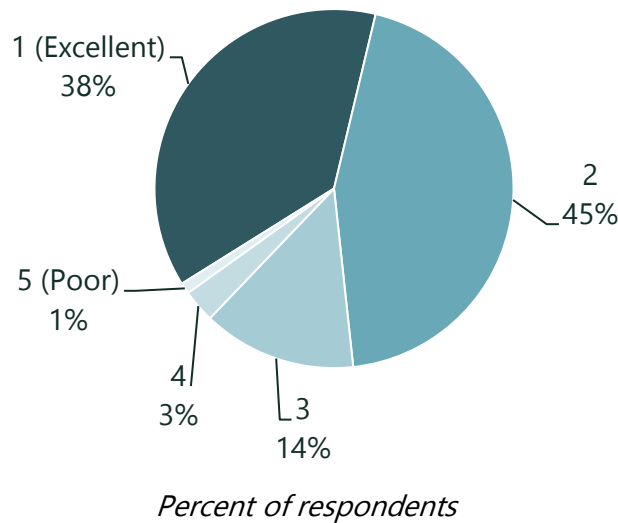
**Responses total more than 100% since respondents could select more than one option.*

Village Satisfaction and Government Performance

About 8 in 10 residents rated the quality of life in Orland Park highly (either a 1 or 2 on a scale of 1-5 where 1 is excellent and 5 is poor). Only 1% of residents indicated that their quality of life was poor. Residents with an income of at least \$50,000, as well as not Hispanic residents, were more likely than their counterparts to highly rate quality of life in the Village (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 8: Quality of Life in Orland Park

On a scale from 1-5, with 1 being the highest and 5 being the lowest, how do you rate the quality of life in the Village of Orland Park?

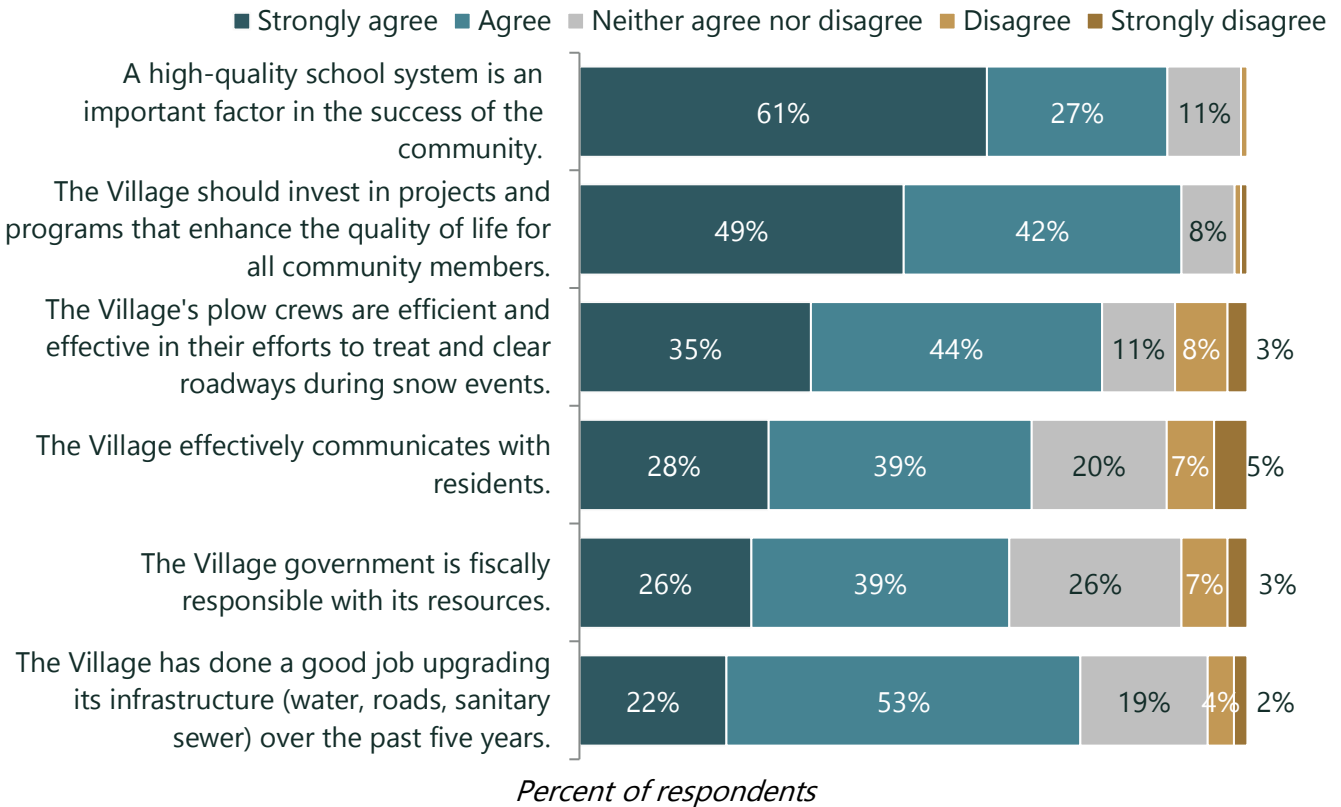


Survey respondents were also asked to indicate their level of agreement with several aspects of quality of life and government performance. About 9 in 10 residents strongly agreed or agreed that a high-quality school system is an important factor in the success of the community and that the Village should invest in projects and programs that enhance the quality of life for all community members. About 8 in 10 survey participants agreed that the Village’s plow crews are efficient and effective in their efforts to treat and clear roadways during snow events and that the Village has done a good job upgrading infrastructure over the past five years. Finally, about two-thirds of respondents felt that the Village effectively communicates with residents and that the Village government is fiscally responsible with its resources.

White residents were more likely than nonwhite residents to agree that the Village’s plow crews are efficient and effective in their efforts to treat and clear roadways during snow events, while renters were more likely than homeowners to feel that a high quality school system is an important favor in the success of the community or that the Village should invest in projects and programs that enhance the quality of life for all community members (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 9: Aspects of Quality of Life and Government Performance

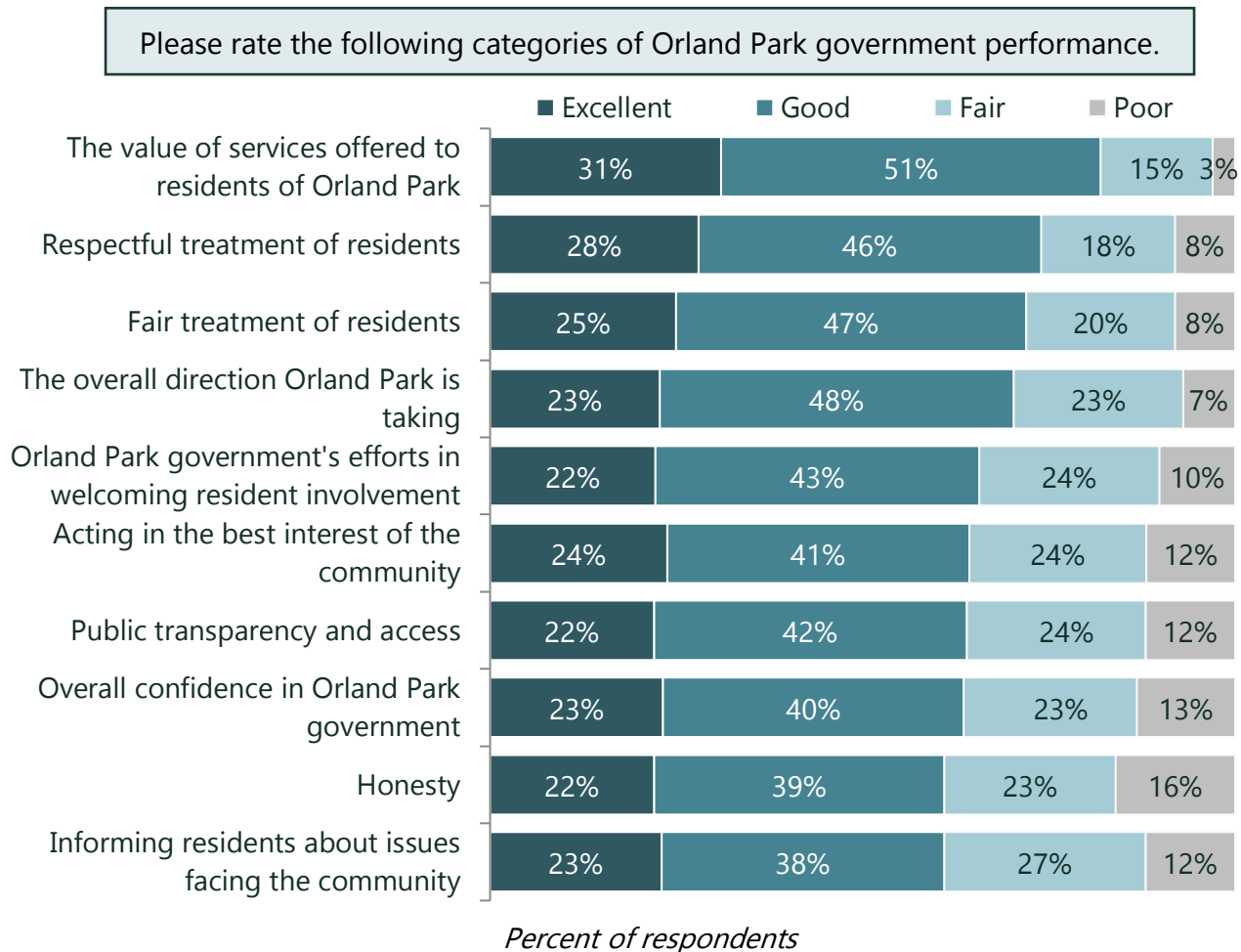
Please indicate the extent to which you agree with each of the following statements.



Thinking about other aspects of Orland Park government performance, about 8 in 10 residents rated the value of services offered to residents of Orland Park as excellent or good, while about 7 in 10 positively rated the respectful treatment of residents, the fair treatment of residents, and the overall direction Orland Park is taking. About two-thirds of survey participants gave favorable scores to Orland Park government’s efforts in welcoming resident involvement, acting in the best interest of the community, public transparency and access, and overall confidence in Orland Park government, and 6 in 10 gave excellent or good marks to honesty and informing residents about issues facing the community. All items except for the value of services offered to residents of Orland Park and public transparency and access were able to be compared against the benchmark database of communities across the U.S. All items available for benchmarking were similar to national averages (see *Appendix E: Detailed Benchmark Comparisons* for detailed information on the benchmark comparisons).

Where there were differences, white residents, non-Hispanic residents, renters, and those who had lived in the Village for five years or less were more likely than their counterparts to positively rate these aspects of government performance (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 10: Other Aspects of Government Performance

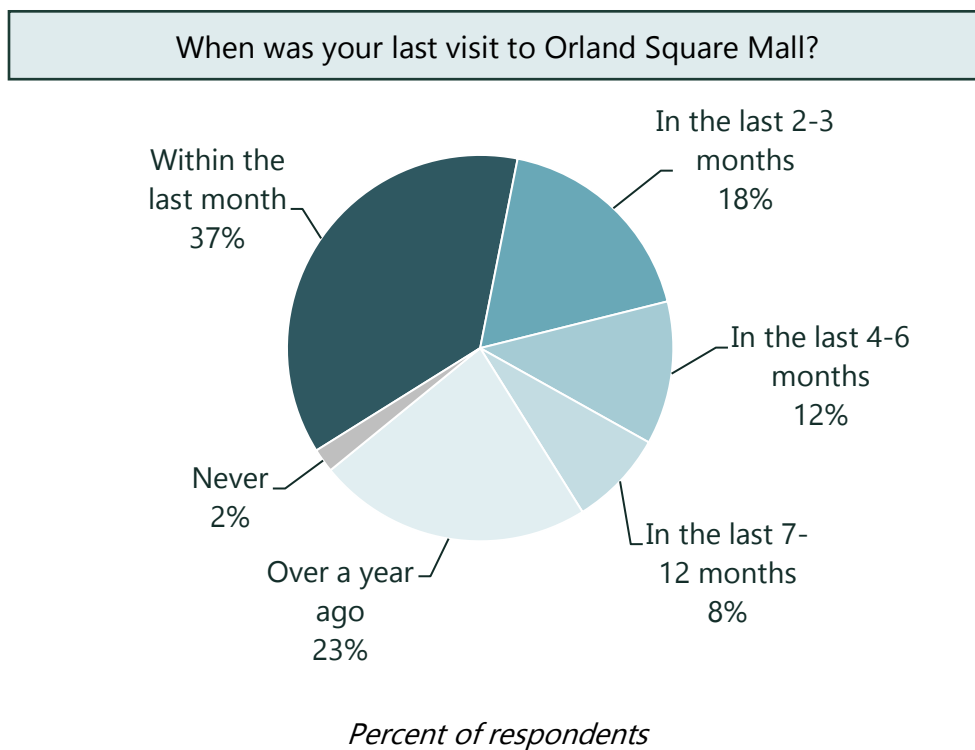


Orland Square Mall

About 7 in 10 residents indicated that they had visited the mall in the last 6 months, while more than 2 in 10 respondents indicated that the last time they visited the mall was over a year ago.

Renters, residents under the age of 55, those who had lived in Orland Park for 20 years or less, female residents, as well as nonwhite or Hispanic residents were more likely than others to have visited the mall within the last six months (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 11: Last Visit to Orland Square Mall

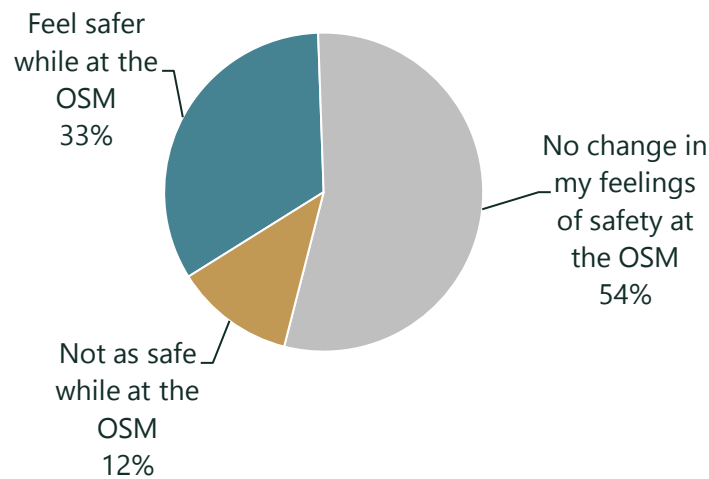


The Village of Orland Park Strategic Plan Survey contained information about safety at the Orland Square Mall. Residents were informed in the survey text that, when compared to Oakbrook Center and Woodfield Mall, FBI Safety Statistics have shown the Orland Square Mall (OSM) to be the safest mall in the region by a large margin. Over half of residents indicated that, based on the safety statistics, they have no change in their feelings of safety at the OSM. About one-third of residents indicated that the safety statistics made them feel safer, while about 1 in 10 felt not as safe while at OSM.

White residents were less likely than those who were nonwhite to indicate that these safety statistics make them feel safer while at the OSM (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 12: Feelings of Safety Based on Safety Statistics

When compared to Oakbrook Center and Woodfield Mall, the FBI Safety Statistics have shown the Orland Square Mall (OSM) to be the safest mall in the region by a large margin. Knowing this fact makes you:

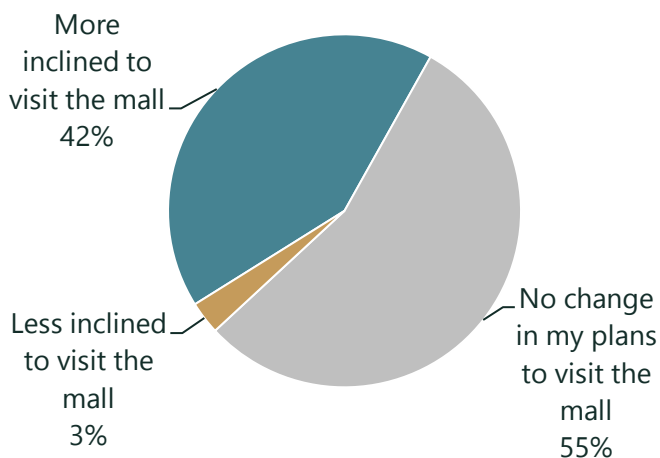


Percent of respondents

Residents were informed via the survey that a Youth Supervision Policy had been implemented at the mall in a partnership between the Village of Orland Park and mall management. They were also informed that since the implementation of the policy, disturbances and incidents of retail theft have decreased significantly. More half of residents indicated that the Youth Supervision Policy did not change their plans to visit the mall. Meanwhile, about 4 in 10 respondents indicated that the policy made them more inclined to visit the mall.

Figure 13: Inclination to Visit Mall Based on New Policy

A Youth Supervision Policy has been implemented at the mall in a partnership between the Village of Orland Park and mall management. Since the implementation of the policy, disturbances and incidents of retail theft have decreased significantly. In terms of visiting the mall, does the new policy make you:

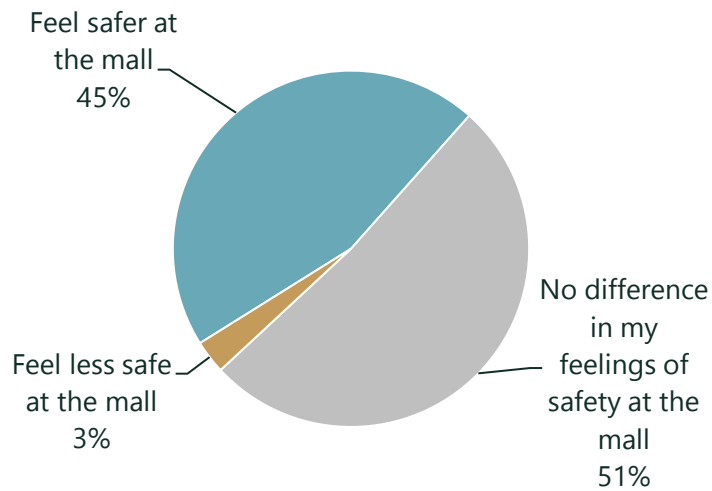


Percent of respondents

Residents were then asked if the new Youth Supervision Policy made them feel more or less safe at the mall. About half of respondents indicated that the new policy did not change their feelings of safety at the mall, and more than 4 in 10 respondents indicated that the new policy made them feel safer at the mall. Very few indicated that the policy made them feel less safe.

Figure 14: Feelings of Safety Based on New Policy

In terms of feeling safe at the mall, does the new policy make you:



Percent of respondents

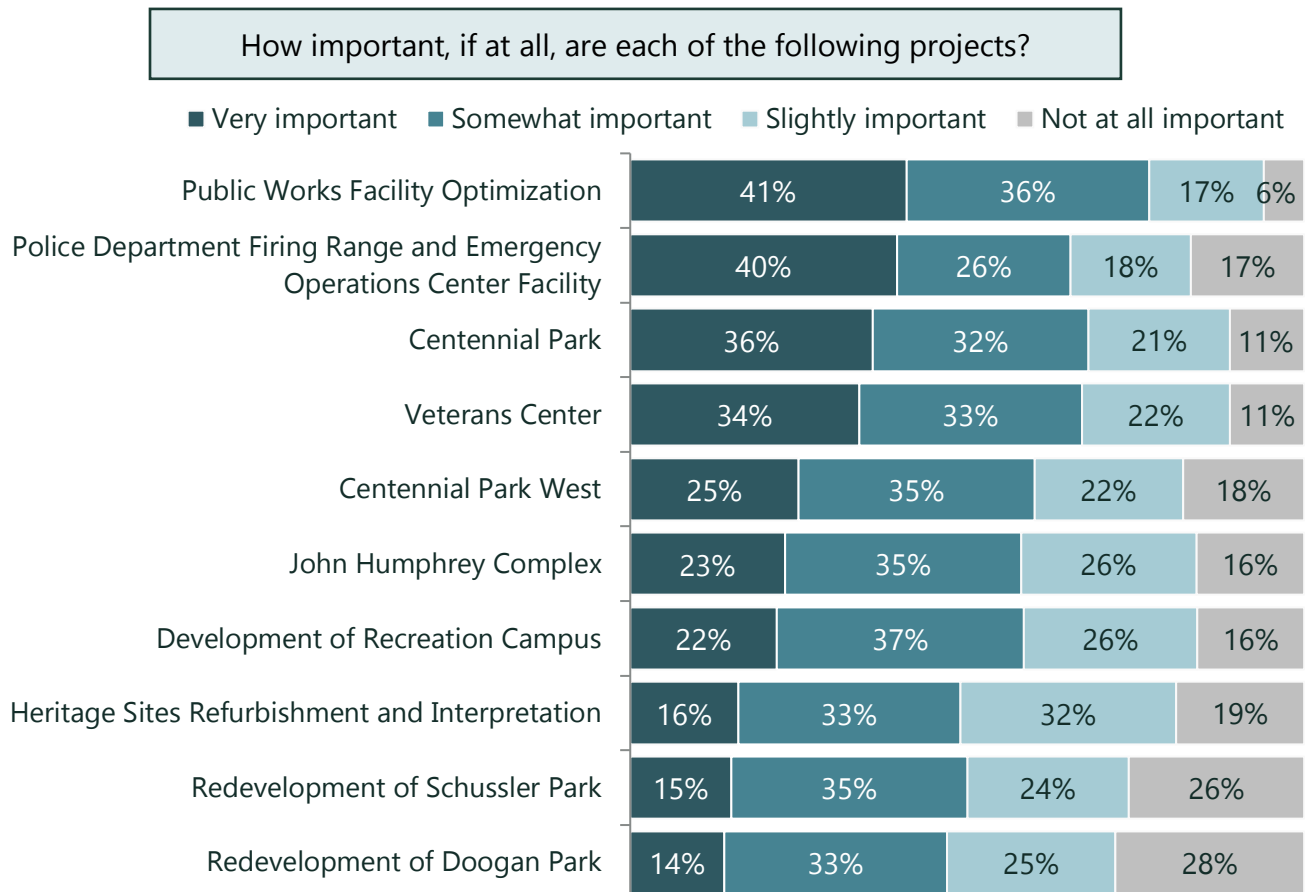
Village Projects

A major focus of the Strategic Plan Survey was to gain insight into resident perceptions of a number of Village projects. To achieve this, the survey first asked respondents to rate how important, if at all, they felt each Village project was.

About 4 in 10 Orland Park residents indicated that the Public Works Facility Optimization and the Police Department Firing Range and Emergency Operations Center Facility were very important projects, and one-third felt that Centennial Park and the Veterans Center were important projects. Roughly one-quarter of residents rated the development of Centennial Park West, the John Humphrey Complex, and the Recreation Campus as very important. Finally, while over 1 in 10 Orland Park residents viewed the Heritage Sites Refurbishment and Interpretation, the redevelopment of Schussler Park, and the redevelopment of Doogan Park as important projects, about 2 in 10 or more rated each of these as not at all important.

Where there were differences, residents aged 18-34, who had lived in Orland Park for 20 years or less, renters, were female were more likely than their counterparts to rate each of these projects as important (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 15: Importance of Village Projects



Percent of respondents

Doogan Park Plan

Figure 16: Doogan Park Concept Plan

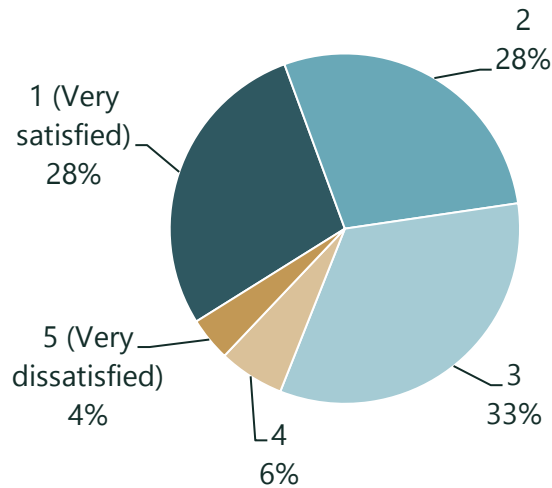


To further assess resident sentiments regarding Village projects, survey respondents were shown images of each plan and asked to rate their level of satisfaction with each. Residents were first shown the image of the Doogan Park Concept Plan in Figure 16 on the previous page and asked to rate their satisfaction with the plan on a scale from 1-5, where 1 was very satisfied and 5 was very dissatisfied. Over half of respondents indicated that they were satisfied with the plan and chose a score of 1 or 2. One-third of respondents scored the plan a 3, while only 1 in 10 residents were dissatisfied with the plan and gave a score of 4 or 5.

Homeowners, those identifying as not Hispanic, or those with an income of at least \$100,000 were more likely than other residents to be satisfied with the Doogan Park Plan (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 17: Satisfaction with the Doogan Park Plan

On a scale from 1 - 5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Doogan Park.



Percent of respondents

Schussler Park Plan

Figure 18: Schussler Park Concept Plan



Title
SCHUSSLER PARK
VILLAGE OF ORLAND PARK

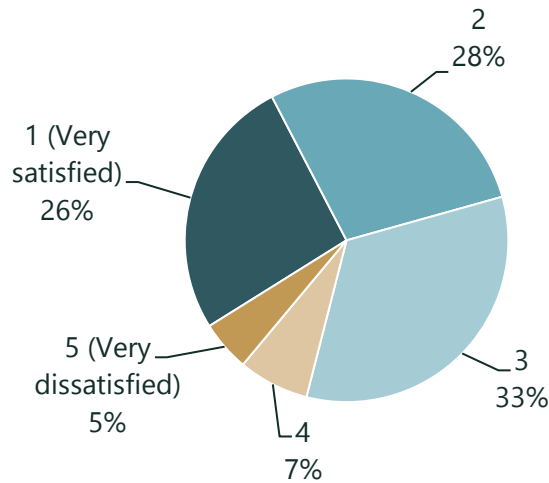


Residents were shown the image of Schussler Park in Figure 18 and asked to rate their satisfaction with the plan on a scale from 1-5, where 1 was very satisfied and 5 was very dissatisfied. Over half of respondents indicated that they were satisfied with the plan and chose a score of 1 or 2. About one-third of respondents scored the plan a 3, while only about 1 in 10 residents were dissatisfied with the plan and gave a score of 4 or 5.

Homeowners, those identifying as not Hispanic, and those with an income of at least \$100,000 were more likely than their counterparts to be satisfied with the Schussler Park Plan (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 19: Satisfaction with the Schussler Park Plan

On a scale from 1 - 5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Schussler Park.



Percent of respondents

Centennial Park West Illustrative Site Plan

Figure 20: Centennial Park West Illustrative Site Plan



Illustrative Site Plan
CENTENNIAL PARK WEST
Village of Orland Park

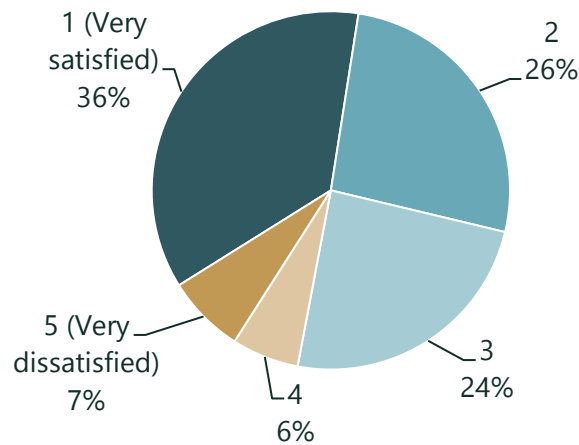


Residents were shown the image of the Centennial Park West Illustrative Site Plan in Figure 20 and asked to rate their satisfaction with the plan on a scale from 1-5, where again 1 was very satisfied and 5 was very dissatisfied. Over 6 in 10 respondents indicated that they were satisfied with the plan and chose a score of 1 or 2. About one-quarter of respondents scored the plan a 3, while only about 1 in 10 residents were dissatisfied with the plan and gave a score of 4 or 5.

Male residents and those who had lived in Orland Park for 10 years or less were more likely than their counterparts to be satisfied with the Centennial Park West Illustrative Site Plan (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 21: Satisfaction with the Centennial Park West Plan

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved illustrative plan for Centennial Park West.



Percent of respondents

Concept Plan for Centennial Park

Figure 22: Centennial Park Plan



LEGEND

INITIAL PHASE

- 1 Baseball Field (90' baseline) 350' CF + 300' R + 300' LF Outfield Fence / Soccer Field (360'x240') with Synthetic Turf, Fencing, Lighting, Dugouts
- 2 Baseball Field (90' baseline) 350' CF + 300' R + 300' LF Outfield Fence with Synthetic Turf, Fencing, Lighting, Dugouts
- 3 New Parking Lot - 66 Spaces
- 4 Concession, Restroom, Maintenance & Storage Building
- 5 Landscape Island with Seatwall
- 6 Existing Parking Lot - 209 Spaces
- 7 Batting Cages
- 8 Existing Parking Lot - 130 Spaces
- 9 Existing Parking Lot - 99 Spaces
- 10 Existing Parking Lot - 111 Spaces
- 11 Existing Parking Lot - 258 Spaces
- 12 Expanded New Parking Lot - 281 Spaces

Existing Parking Spaces: 807
 New Parking Spaces: 347
 Total Parking Spaces: 1,154

FUTURE PHASE

- 13 Proposed Parking Lot - 158 Spaces
- 14 Soccer Field (11V11) - 360'x240'
- 15 Soccer Field (9V9) - 240'x180'
- 16 Pickleball Court (4)
- 17 Asphalt Path (10' wide)



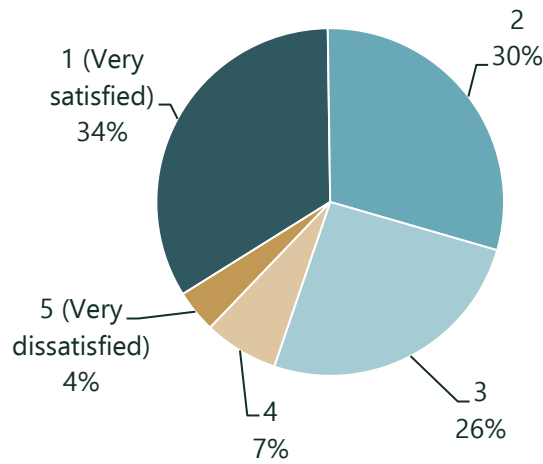
Centennial Park - Concept
 FOUR PARKS MASTER PLAN
 Village of Orland Park



Residents were shown the image of the concept plan for Centennial Park in Figure 22 on the previous page and asked to rate their satisfaction with the plan on a scale from 1-5. Over 6 in 10 respondents indicated that they were satisfied with the plan and chose a score of 1 or 2. About one-quarter of respondents scored the plan a 3, while only about 1 in 10 residents were dissatisfied with the plan and gave a score of 4 or 5.

Figure 23: Satisfaction with the Centennial Park Plan

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Centennial Park.



Percent of respondents

John Humphrey Complex Concept Plan

Figure 24: John Humphrey Complex Plan



John Humphrey Park - Concept
FOUR PARKS MASTER PLAN
Village of Orland Park

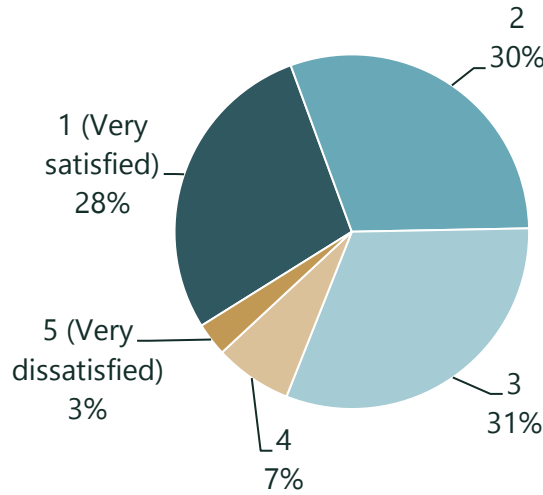


Residents were shown the image of the John Humphrey Complex concept plan in Figure 24 on the previous page and asked to rate their satisfaction with the plan on a scale from 1-5. Nearly 6 in 10 respondents indicated that they were satisfied with the plan and chose a score of 1 or 2. About 3 in 10 respondents scored the plan a 3, while only 1 in 10 residents were dissatisfied with the plan and gave a score of 4 or 5.

Hispanic residents, as well as those who had lived in Orland Park for 10 years or less, were more likely than their counterparts to be satisfied with the John Humphrey Complex Plan (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 25: Satisfaction with the John Humphrey Complex Plan

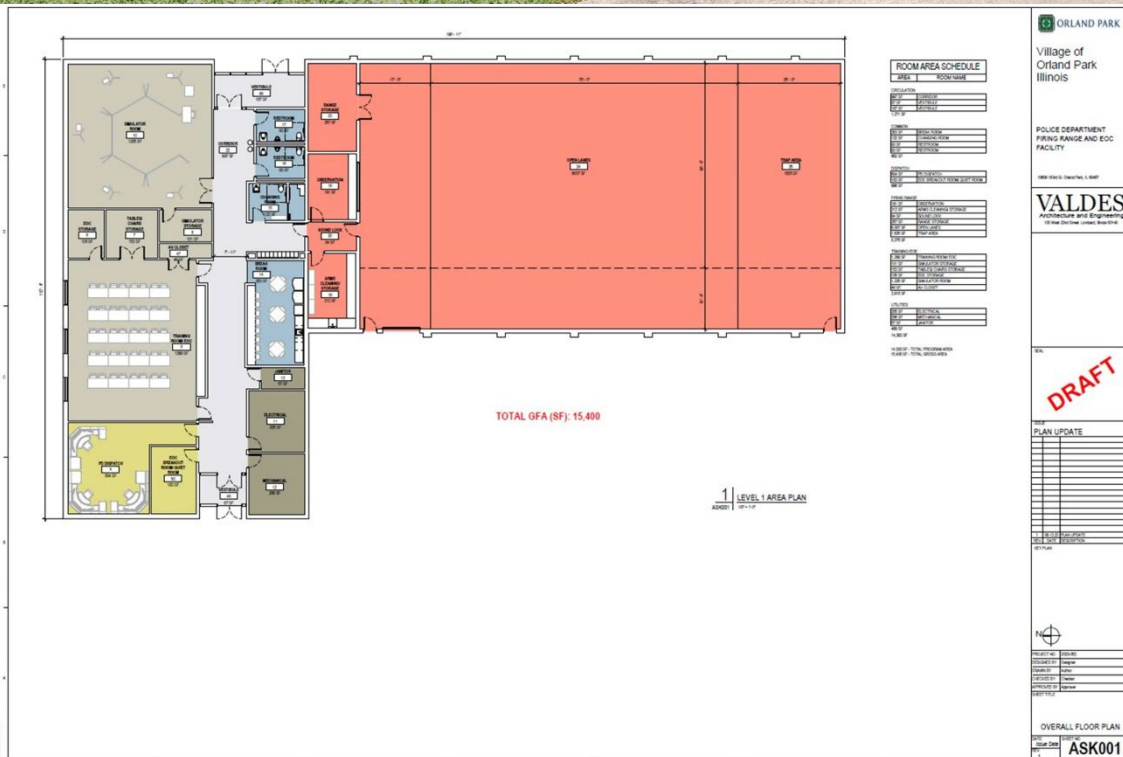
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for the John Humphrey Complex.



Percent of respondents

Police Department Firing Range and Emergency Operations Center Facility Schematic Design

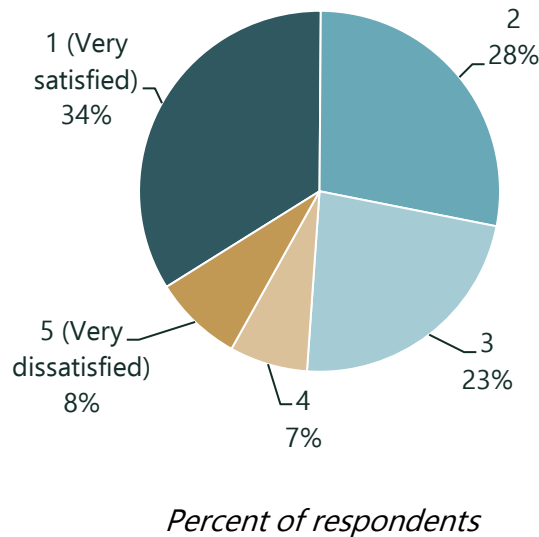
Figure 26: Police Department Firing Range and Emergency Operations Center Facility Design



Residents were shown the images of the Police Department Firing Range and Emergency Operations Center Facility Schematic Design in Figure 26 on the previous page and asked to rate their satisfaction with the design on a scale from 1-5. Over 6 in 10 respondents indicated that they were satisfied with the design and chose a score of 1 or 2. Over 2 in 10 respondents scored the design a 3, while 15% of residents were dissatisfied with the design and gave a score of 4 or 5.

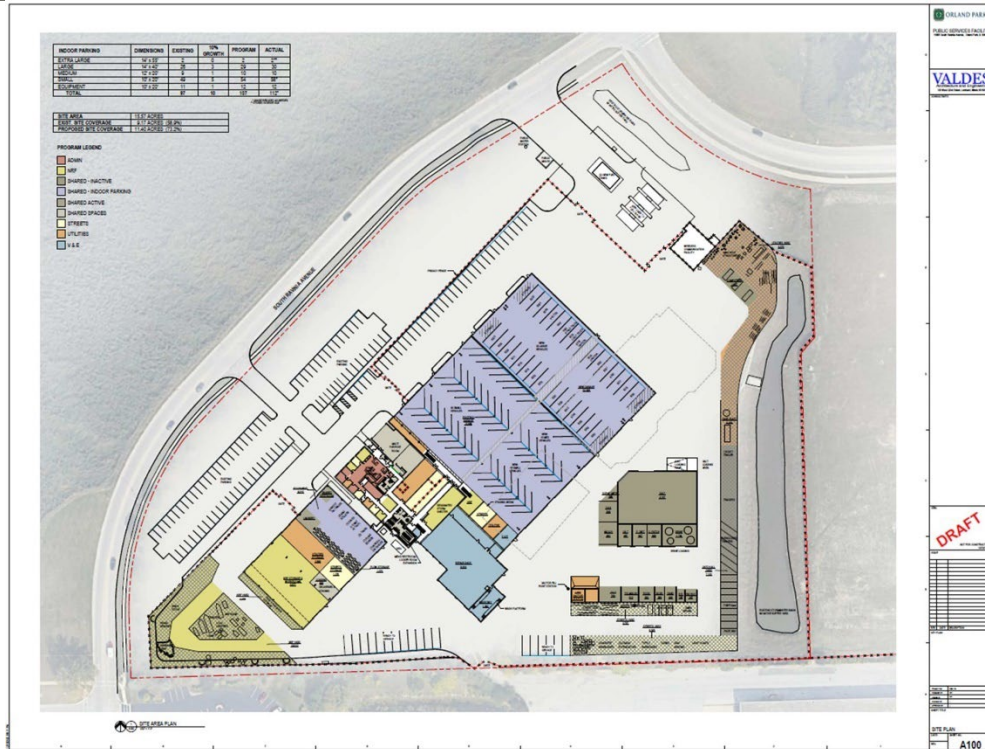
Figure 27: Satisfaction with the Police Department Firing Range and Emergency Operations Center Facility Design

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved schematic design for the Police Department Firing Range and Emergency Operations Center Facility.



Public Works Optimization Project

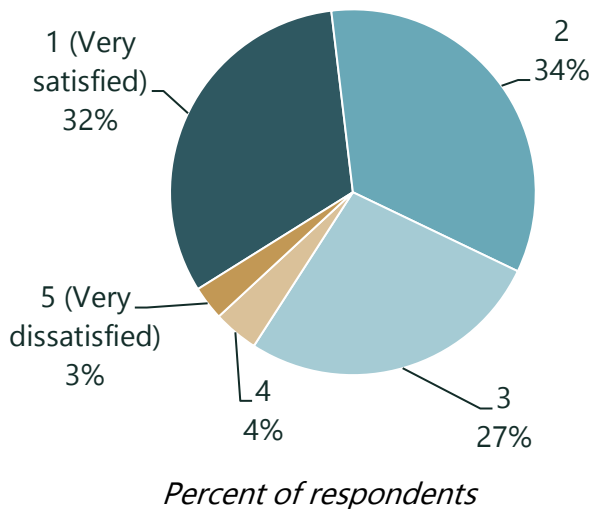
Figure 28: Public Works Optimization Project



Residents were shown the images of the Public Works Optimization project in Figure 28 on the previous page and asked to rate their satisfaction with the project on a scale from 1-5. About two-thirds of respondents indicated that they were satisfied with the project and chose a score of 1 or 2. Over one-quarter of respondents scored the project a 3, while fewer than 1 in 10 residents were dissatisfied with the project and gave a score of 4 or 5.

Figure 29: Satisfaction with the Public Works Optimization Project

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved design for the Public Works Optimization project.



Recreation Campus Project

Figure 30: Recreation Campus Project

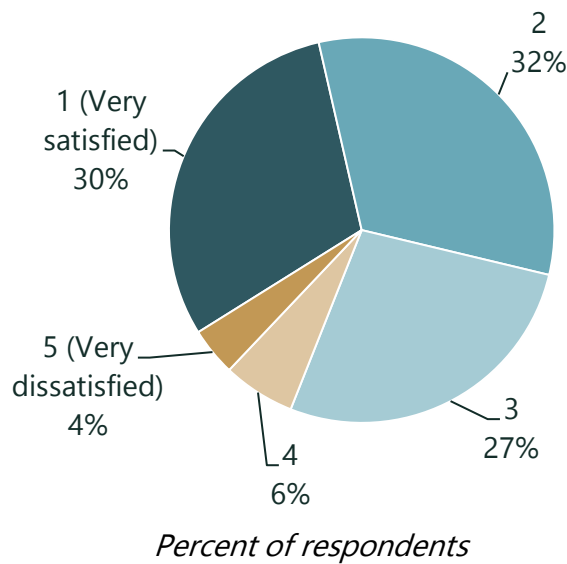


Residents were shown the images of the Recreation Campus project in Figure 30 on the previous page and were given the following information about the project: “The Franklin Loebe Center and Orland Park Civic Center will undergo improvements to create a cohesive Recreation Campus. Programs from the Cultural Center will be consolidated to the Recreation Campus.”

Respondents were then asked to rate their satisfaction with the project on a scale from 1-5. Over 6 in 10 respondents indicated that they were satisfied with the project and chose a score of 1 or 2. Over one-quarter of respondents scored the project a 3, while 1 in 10 residents were dissatisfied with the project and gave a score of 4 or 5.

Figure 31: Satisfaction with the Recreation Campus Project

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved Recreation Campus project.



Veterans Center Plan

Figure 32: Veterans Center Plan

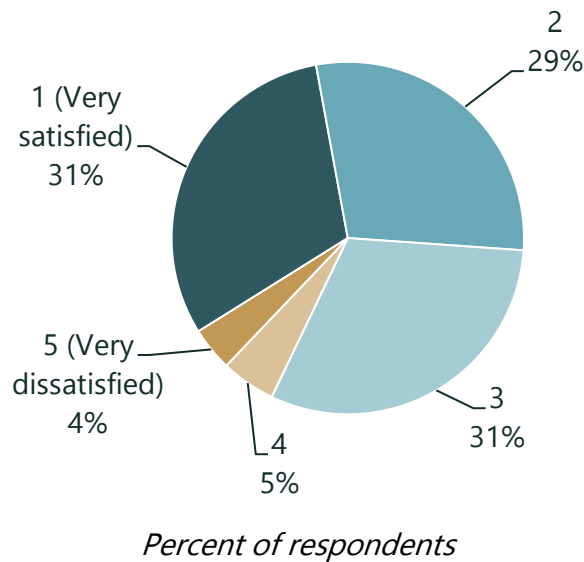


Residents were shown the image of the Veterans Center plan in Figure 32 on the previous page and asked to rate their satisfaction with the plan on a scale from 1-5. Six in 10 respondents indicated that they were satisfied with the plan and chose a score of 1 or 2. About 3 in 10 respondents scored the project a 3, while fewer than 1 in 10 residents were dissatisfied with the plan and gave a score of 4 or 5.

Residents between the ages of 18-34 were less likely than their counterparts to be satisfied with the Veterans Center Plan (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 33: Satisfaction with the Veterans Center Plan

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved Veterans Center Plan.

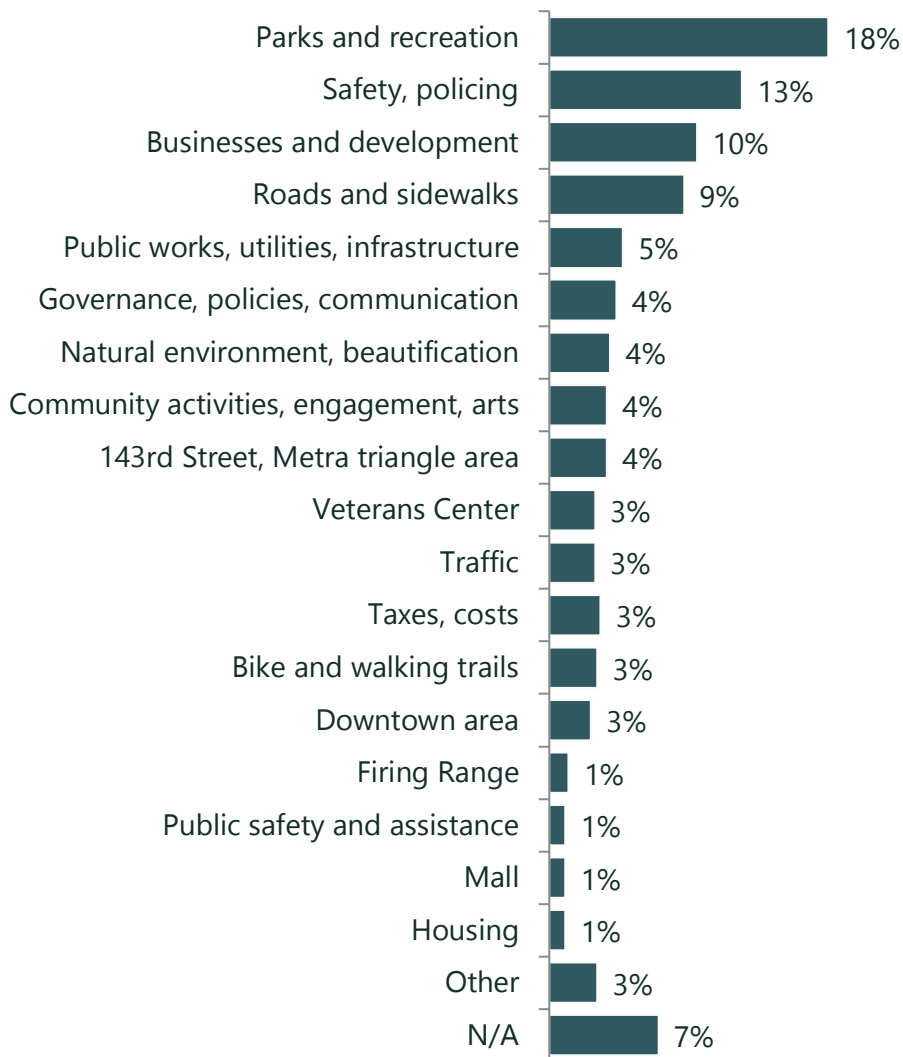


Improvements and Challenges

Orland Park residents were given the opportunity to name one project, item, or commitment that they would like the Village to improve. Respondents were able to write responses in their own words; about 210 respondents chose to do so. Nearly 2 in 10 respondents commented that they would like the Village to improve aspects of parks and recreation. Over 1 in 10 respondents commented on safety and policing, while about 1 in 10 wrote that they would like the Village to focus on businesses and development and roads and sidewalks. Around 5% of respondents who wrote a comment indicated that they would like a focus on public works, utilities, and infrastructure. All responses to open-ended questions are included in *Appendix C: Verbatim Responses to Open-Ended Questions*.

Figure 34: Areas of Improvement

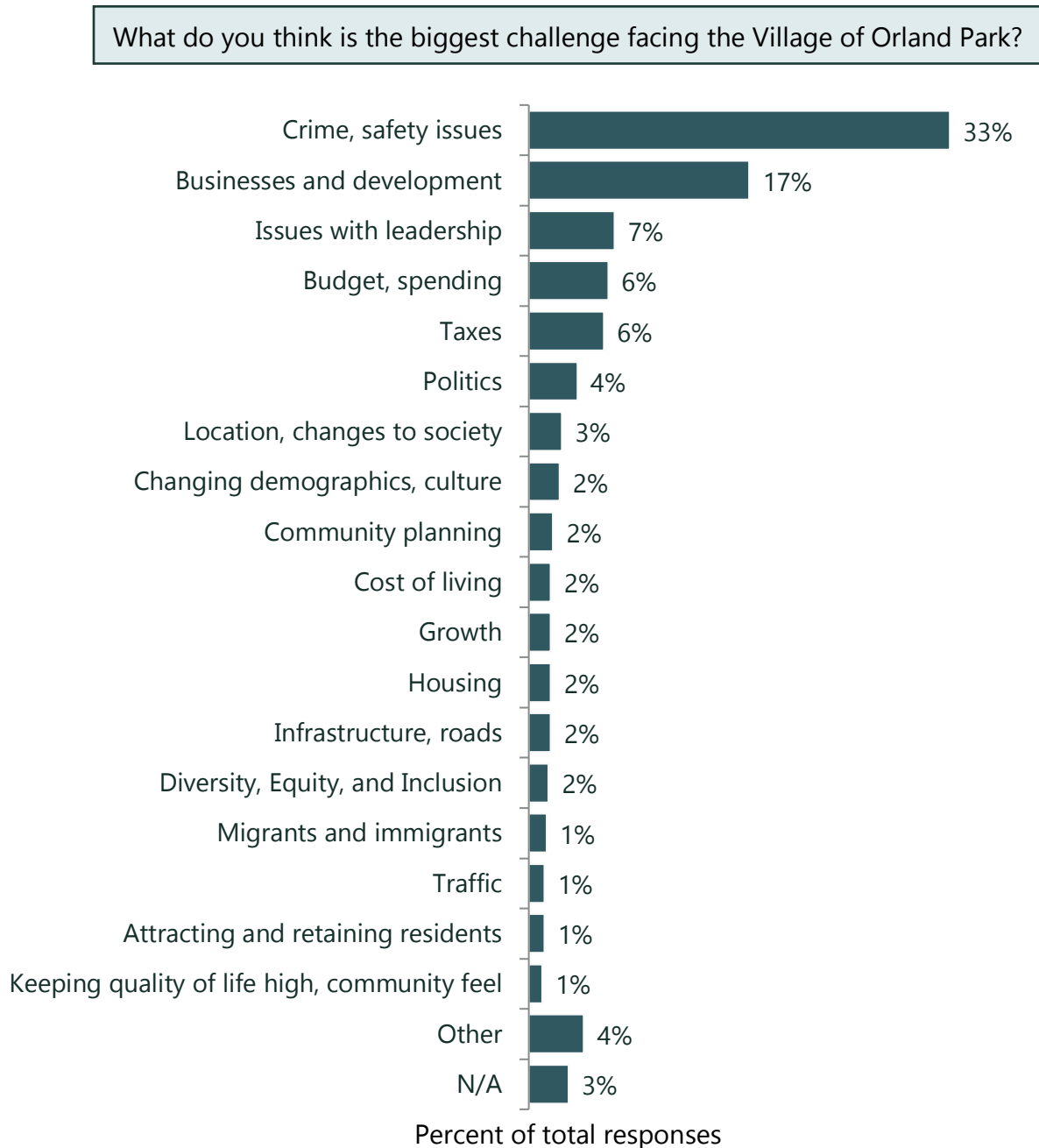
What is ONE project, item or commitment you would like the Village to improve, and why?



Percent of total responses

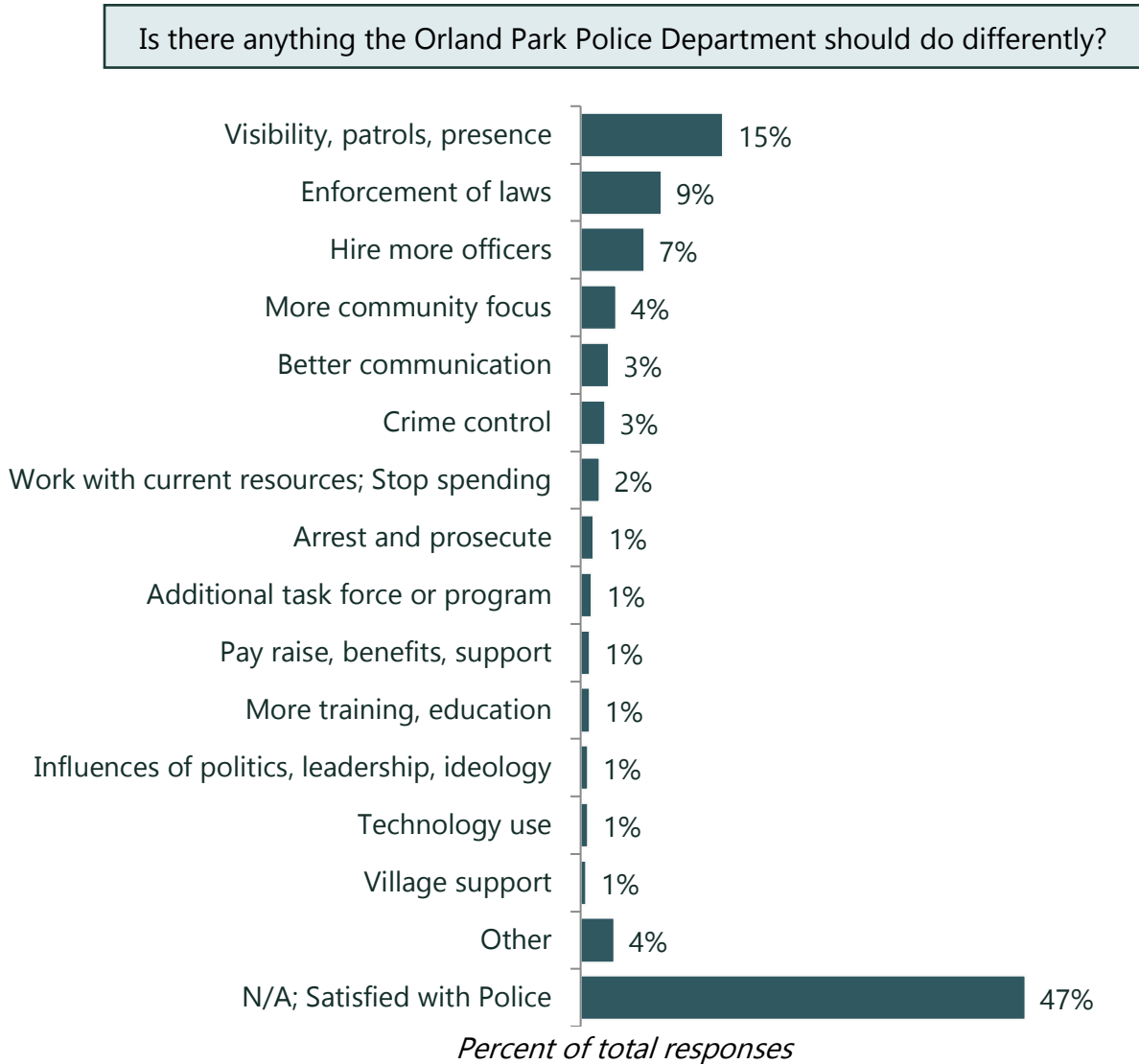
Respondents were also invited to identify in their own words the primary challenge they believed the Village of Orland Park is facing. About 256 residents chose to answer this question. One-third of survey respondents indicated that the biggest challenge facing the Village was crime and safety issues. Nearly 2 in 10 residents felt that the biggest issue facing Orland Park were related to businesses and development. At least 5% of residents indicated that they felt that the biggest challenges were issues with leadership, budget/spending, or taxes. All responses to open-ended questions are included in *Appendix C: Verbatim Responses to Open-Ended Questions*.

Figure 35: Biggest Challenge Facing Orland Park



When asked if the Orland Park Police Department should do anything differently, 15% of the 208 respondents who wrote in responses to this question indicated that they would like police to be more visible, do more patrolling, or have more of a presence in the community. Nearly 1 in 10 residents indicated that they would like more enforcement of laws, while 7% of survey participants felt that the Village should hire more police officers. All responses to open-ended questions are included in *Appendix C: Verbatim Responses to Open-Ended Questions*.

Figure 36: Orland Park Police Department Changes



Appendix A: Respondent Characteristics

The following tables summarize the demographic characteristics of Orland Park’s survey respondents in 2023.

Table 1: Length of Residency

How many years have you lived in Orland Park?	Percent	Number
Less than 2 years	11%	N=82
2-5 years	16%	N=122
6-10 years	11%	N=84
11-20 years	19%	N=148
More than 20 years	43%	N=333
Total	100%	N=769

Table 2: Housing Tenure

Do you rent or own your home?	Percent	Number
Rent	12%	N=93
Own	88%	N=675

Table 3: Older Adults in Household

Are you or any other members of your household aged 65 or older?	Percent	Number
No	63%	N=487
Yes	37%	N=280
Total	100%	N=767

Table 4: Children in Orland Park Public Schools

Do you have children attending an Orland Park public school?	Percent	Number
No	79%	N=610
Yes	21%	N=159
Total	100%	N=769

Table 5: Household Income

What is your anticipated total household annual income for the current year? (Please include all income sources for all persons residing in your home.)	Percent	Number
Less than \$25,000	3%	N=24
\$25,000 to \$49,999	8%	N=56
\$50,000 to \$74,999	14%	N=94
\$75,000 to \$99,999	13%	N=93
\$100,000 to \$149,999	24%	N=166
\$150,000 to \$199,999	17%	N=115
\$200,000 to \$299,999	11%	N=76
\$300,000 or more	10%	N=67
Total	100%	N=690

Table 6: Ethnicity

Are you of Hispanic, Latino/a, or Spanish origin?	Percent	Number
No, not of Hispanic, Latino/a, or Spanish origin	93%	N=693
Yes, I consider myself to be of Hispanic, Latino/a, or Spanish origin	7%	N=50
Total	100%	N=743

Table 7: Race

What is your race? (Select all that apply.)	Percent	Number
American Indian or Alaska Native	0%	N=3
Asian	4%	N=27
Black or African American	4%	N=26
Native Hawaiian or Other Pacific Islander	0%	N=3
White	87%	N=645
A race not listed	7%	N=49
Total	100%	N=740

Total may exceed 100% as respondents could select more than one option.

Table 8: Age

In which category is your age?	Percent	Number
18-24 years	3%	N=25
25-34 years	14%	N=108
35-44 years	13%	N=103
45-54 years	17%	N=126
55-64 years	21%	N=157
65-74 years	22%	N=171
75 years or older	10%	N=74
Total	100%	N=764

Table 9: Gender

What is your gender?	Percent	Number
Female	50%	N=375
Male	50%	N=377
Total	100%	N=752

Appendix B: Complete Survey Frequencies

The following pages contain a complete set of responses to each question on the survey. For questions that included a “don’t know” or “no opinion” response option, two tables for that question are provided: the first excludes the “don’t know” or “no opinion” responses and the second includes those response options.

Table 10: Question 1

In general, to what extent do you agree that these five strategic commitments resonate with you as priorities for the Village of Orland Park?	Percent	Number
Strongly agree	45%	N=347
Agree	45%	N=343
Neither agree nor disagree	6%	N=49
Disagree	2%	N=18
Strongly disagree	2%	N=13
Total	100%	N=770

Table 11: Question 2

Do you feel there is anything missing from these five strategic commitments?	Percent	Number
No	75%	N=558
Yes	25%	N=184
Total	100%	N=742

Table 12: Question 4

How important, if at all, do you feel each commitment is?	Very important		Somewhat important		Slightly important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Economic Development	74%	N=542	23%	N=168	3%	N=21	1%	N=5	100%	N=737
Financial Excellence	79%	N=594	18%	N=132	2%	N=13	2%	N=12	100%	N=750
Quality, Innovation and Efficiency	61%	N=464	29%	N=222	8%	N=58	2%	N=12	100%	N=756
Neighborhoods and Livability	91%	N=695	7%	N=50	1%	N=7	1%	N=8	100%	N=760
Orland Park Team	51%	N=383	35%	N=263	11%	N=86	3%	N=23	100%	N=755

Table 13: Question 5 without "Don't know" responses

Please rate how well or poorly the Village of Orland Park is doing in meeting each commitment.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Economic Development	23%	N=163	48%	N=337	24%	N=166	6%	N=40	100%	N=705
Financial Excellence	24%	N=157	50%	N=330	20%	N=131	7%	N=46	100%	N=665
Quality, Innovation and Efficiency	20%	N=136	46%	N=314	27%	N=184	6%	N=44	100%	N=679
Neighborhoods and Livability	27%	N=199	47%	N=345	20%	N=145	6%	N=47	100%	N=736
Orland Park Team	22%	N=136	51%	N=312	19%	N=115	7%	N=45	100%	N=609

Table 14: Question 5 with "Don't know" responses

Please rate how well or poorly the Village of Orland Park is doing in meeting each commitment.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Economic Development	21%	N=163	44%	N=337	22%	N=166	5%	N=40	7%	N=55	100%	N=761
Financial Excellence	21%	N=157	44%	N=330	17%	N=131	6%	N=46	12%	N=88	100%	N=753
Quality, Innovation and Efficiency	18%	N=136	42%	N=314	25%	N=184	6%	N=44	9%	N=70	100%	N=749
Neighborhoods and Livability	26%	N=199	46%	N=345	19%	N=145	6%	N=47	3%	N=22	100%	N=758
Orland Park Team	18%	N=136	41%	N=312	15%	N=115	6%	N=45	19%	N=147	100%	N=756

Table 15: Question 6

Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community?	Very important		Somewhat important		Slightly important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
High-quality schools (Please note, the Village has no direct role with the schools in Orland Park.)	83%	N=626	12%	N=91	3%	N=23	2%	N=14	100%	N=754
A sense of safety and security	95%	N=722	3%	N=25	1%	N=10	1%	N=5	100%	N=762
Well-maintained residential and commercial properties	81%	N=618	15%	N=118	4%	N=27	0%	N=0	100%	N=764
Employment opportunities	55%	N=416	36%	N=270	8%	N=60	1%	N=11	100%	N=757
Recreation facilities (Orland Park Sportsplex, Orland Park Health and Fitness Center, Centennial Park Aquatic Center, Franklin Loebe Center)	58%	N=440	33%	N=253	7%	N=55	2%	N=14	100%	N=762

Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community?	Very important		Somewhat important		Slightly important		Not at all important		Total	
Preserve natural areas and open lands (Nature Center, Orland Grasslands, McGinnis Slough)	68%	N=520	23%	N=179	7%	N=55	1%	N=11	100%	N=765
Roadway improvement	74%	N=566	22%	N=171	3%	N=20	1%	N=9	100%	N=765
Business development	67%	N=509	28%	N=210	4%	N=32	1%	N=9	100%	N=759
Diverse, inclusive and welcoming community	46%	N=353	25%	N=188	17%	N=132	12%	N=91	100%	N=764
Community accessibility	54%	N=407	32%	N=244	11%	N=86	2%	N=19	100%	N=755
Biking and walking trails	51%	N=390	35%	N=268	10%	N=79	3%	N=23	100%	N=760
Sustainable community	60%	N=453	26%	N=197	11%	N=82	4%	N=29	100%	N=760
Parks	65%	N=493	28%	N=214	7%	N=53	0%	N=4	100%	N=764
Playgrounds	55%	N=415	33%	N=252	10%	N=76	2%	N=16	100%	N=759
Softball, baseball and all other sports fields	42%	N=319	37%	N=281	16%	N=124	5%	N=39	100%	N=763
Investments in facilities	52%	N=392	36%	N=276	10%	N=73	2%	N=16	100%	N=757
Investments in equipment for Police and Public Works	70%	N=533	19%	N=147	7%	N=56	4%	N=28	100%	N=764
Preservation of Village Heritage Sites (Stellwagen Farm, John Humphry House, Boley Farm, Chiapetti Slaughterhouse, Hostert Cabins)	30%	N=233	41%	N=310	22%	N=168	7%	N=53	100%	N=764
Other	33%	N=117	14%	N=48	7%	N=26	46%	N=165	100%	N=356

Table 16: Question 8

Please indicate the extent to which you agree with each of the following statements.	Strongly agree		Agree		Neither agree nor disagree		Disagree		Strongly disagree		Total	
The Village has done a good job upgrading its infrastructure (water, roads, sanitary sewer) over the past five years.	22%	N=166	53%	N=401	19%	N=146	4%	N=30	2%	N=15	100%	N=758
A high-quality school system is an important factor in the success of the community. (Please note, the Village has no direct role with the schools in Orland Park.)	61%	N=462	27%	N=202	11%	N=82	1%	N=7	0%	N=4	100%	N=757
The Village government is fiscally responsible with its resources.	26%	N=197	39%	N=293	26%	N=194	7%	N=54	3%	N=21	100%	N=759
The Village should invest in projects and programs that enhance the quality of life for all community members.	49%	N=373	42%	N=317	8%	N=62	1%	N=6	1%	N=4	100%	N=762
The Village effectively communicates with residents.	28%	N=217	39%	N=299	20%	N=150	7%	N=56	5%	N=40	100%	N=761
The Village's plow crews are efficient and effective in their efforts to treat and clear roadways during snow events.	35%	N=262	44%	N=335	11%	N=80	8%	N=58	3%	N=20	100%	N=756

Table 17: Question 9

What three (3) projects and initiatives would you like the Village to prioritize in the next 5 years?	Percent	Number
Hiring more police officers	44%	N=342
Expanded recreational program offerings	16%	N=120
Replacement/renewal of aging underground utility infrastructure (sewer, water, storm)	63%	N=490
More bike and pedestrian trails	22%	N=168
Park upgrades (i.e., playgrounds, parks and athletic fields)	20%	N=152
Roadway improvements	52%	N=399
Supporting economic development by attracting businesses to Orland Park	59%	N=453
None of the above	1%	N=7
Other	6%	N=44

Total may exceed 100% as respondents could select more than one option.

Table 18: Question 11

On a scale from 1-5, with 1 being the highest and 5 being the lowest, how do you rate the quality of life in the Village of Orland Park?	Percent	Number
1 (Excellent)	38%	N=288
2	45%	N=345
3	14%	N=104
4	3%	N=23
5 (Poor)	1%	N=7

Table 19: Question 12 without "Don't know" responses

Please rate the following categories of Orland Park government performance.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The value of services offered to residents of Orland Park	31%	N=229	51%	N=378	15%	N=112	3%	N=19	100%	N=738
The overall direction Orland Park is taking	23%	N=168	48%	N=348	23%	N=164	7%	N=50	100%	N=730
Orland Park government's efforts in welcoming resident involvement	22%	N=148	43%	N=287	24%	N=163	10%	N=69	100%	N=666
Overall confidence in Orland Park government	23%	N=169	40%	N=297	23%	N=168	13%	N=99	100%	N=733
Acting in the best interest of the community	24%	N=171	41%	N=296	24%	N=174	12%	N=83	100%	N=724
Honesty	22%	N=149	39%	N=262	23%	N=152	16%	N=111	100%	N=674
Public transparency and access	22%	N=152	42%	N=286	24%	N=165	12%	N=84	100%	N=688
Informing residents about issues facing the community	23%	N=163	38%	N=277	27%	N=194	12%	N=91	100%	N=724
Fair treatment of residents	25%	N=166	47%	N=312	20%	N=131	8%	N=56	100%	N=665
Respectful treatment of residents	28%	N=190	46%	N=316	18%	N=123	8%	N=56	100%	N=685

Table 20: Question 12 with "Don't know" responses

Please rate the following categories of Orland Park government performance.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The value of services offered to residents of Orland Park	30%	N=229	50%	N=378	15%	N=112	2%	N=19	2%	N=19	100%	N=756
The overall direction Orland Park is taking	22%	N=168	46%	N=348	22%	N=164	7%	N=50	3%	N=23	100%	N=752
Orland Park government's efforts in welcoming resident involvement	20%	N=148	38%	N=287	22%	N=163	9%	N=69	12%	N=88	100%	N=754
Overall confidence in Orland Park government	22%	N=169	39%	N=297	22%	N=168	13%	N=99	3%	N=24	100%	N=757
Acting in the best interest of the community	23%	N=171	39%	N=296	23%	N=174	11%	N=83	4%	N=34	100%	N=758
Honesty	20%	N=149	35%	N=262	20%	N=152	15%	N=111	11%	N=82	100%	N=756
Public transparency and access	20%	N=152	38%	N=286	22%	N=165	11%	N=84	9%	N=64	100%	N=753
Informing residents about issues facing the community	22%	N=163	37%	N=277	26%	N=194	12%	N=91	4%	N=28	100%	N=753
Fair treatment of residents	22%	N=166	41%	N=312	17%	N=131	7%	N=56	12%	N=92	100%	N=757
Respectful treatment of residents	25%	N=190	42%	N=316	16%	N=123	7%	N=56	9%	N=70	100%	N=755

Table 21: Question 13

When was your last visit to Orland Square Mall?	Percent	Number
Within the last month	37%	N=285
In the last 2-3 months	18%	N=141
In the last 4-6 months	12%	N=95
In the last 7-12 months	8%	N=63
Over a year ago	23%	N=174
Never	2%	N=14

Table 22: Question 14

When compared to Oakbrook Center and Woodfield Mall, the FBI Safety Statistics have shown the Orland Square Mall (OSM) to be the safest mall in the region by a large margin. Knowing this fact makes you:	Percent	Number
Feel safer while at the OSM	33%	N=257
No change in my feelings of safety at the OSM	54%	N=419
Not as safe while at the OSM	12%	N=93

Table 23: Question 15

A Youth Supervision Policy has been implemented at the mall in a partnership between the Village of Orland Park and mall management. Since the implementation of the policy, disturbances and incidents of retail theft have decreased significantly. In terms of visiting the mall, does the new policy make you:	Percent	Number
More inclined to visit the mall	42%	N=328
No change in my plans to visit the mall	55%	N=421
Less inclined to visit the mall	3%	N=24

Table 24: Question 16

In terms of feeling safe at the mall, does the new policy make you:	Percent	Number
Feel safer at the mall	45%	N=351
No difference in my feelings of safety at the mall	51%	N=396
Feel less safe at the mall	3%	N=25

Table 25: Question 17 without "Don't know" responses

How important, if at all, are each of the following projects?	Very important		Somewhat important		Slightly important		Not at all important		Total	
Redevelopment of Doogan Park	14%	N=76	33%	N=185	25%	N=140	28%	N=153	100%	N=553
Redevelopment of Schussler Park	15%	N=88	35%	N=203	24%	N=139	26%	N=148	100%	N=579
Centennial Park West	25%	N=159	35%	N=222	22%	N=143	18%	N=117	100%	N=642
Centennial Park	36%	N=241	32%	N=211	21%	N=138	11%	N=70	100%	N=660
John Humphrey Complex	23%	N=144	35%	N=215	26%	N=162	16%	N=101	100%	N=622
Police Department Firing Range and Emergency Operations Center Facility	40%	N=272	26%	N=174	18%	N=119	17%	N=113	100%	N=678
Public Works Facility Optimization	41%	N=271	36%	N=242	17%	N=111	6%	N=42	100%	N=666
Development of Recreation Campus	22%	N=149	37%	N=247	25%	N=166	16%	N=104	100%	N=665
Veterans Center	34%	N=228	33%	N=219	22%	N=144	11%	N=75	100%	N=667
Heritage Sites Refurbishment and Interpretation	16%	N=103	33%	N=209	32%	N=202	19%	N=122	100%	N=635

Table 26: Question 17 with "Don't know" responses

How important, if at all, are each of the following projects?	Very important		Somewhat important		Slightly important		Not at all important		Don't know		Total	
Redevelopment of Doogan Park	10%	N=76	25%	N=185	19%	N=140	21%	N=153	24%	N=177	100%	N=730
Redevelopment of Schussler Park	12%	N=88	27%	N=203	19%	N=139	20%	N=148	23%	N=171	100%	N=750
Centennial Park West	22%	N=159	30%	N=222	19%	N=143	16%	N=117	13%	N=97	100%	N=738
Centennial Park	32%	N=241	28%	N=211	19%	N=138	9%	N=70	11%	N=83	100%	N=744
John Humphrey Complex	19%	N=144	29%	N=215	22%	N=162	14%	N=101	16%	N=122	100%	N=744
Police Department Firing Range and Emergency Operations Center Facility	36%	N=272	23%	N=174	16%	N=119	15%	N=113	10%	N=73	100%	N=751
Public Works Facility Optimization	36%	N=271	32%	N=242	15%	N=111	6%	N=42	11%	N=82	100%	N=748
Development of Recreation Campus	20%	N=149	33%	N=247	22%	N=166	14%	N=104	11%	N=85	100%	N=750
Veterans Center	31%	N=228	29%	N=219	19%	N=144	10%	N=75	10%	N=77	100%	N=744
Heritage Sites Refurbishment and Interpretation	14%	N=103	28%	N=209	27%	N=202	16%	N=122	14%	N=107	100%	N=742

Table 27: Question 18

On a scale from 1 - 5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Doogan Park.	Percent	Number
1 (Very satisfied)	28%	N=207
2	28%	N=206
3	33%	N=242
4	6%	N=44
5 (Very dissatisfied)	4%	N=28

Table 28: Question 19

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Schussler Park.	Percent	Number
1 (Very satisfied)	26%	N=190
2	28%	N=208
3	33%	N=244
4	7%	N=53
5 (Very dissatisfied)	5%	N=37

Table 29: Question 20

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved illustrative plan for Centennial Park West.	Percent	Number
1 (Very satisfied)	36%	N=265
2	26%	N=191
3	24%	N=179
4	6%	N=46
5 (Very dissatisfied)	7%	N=55

Table 30: Question 21

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Centennial Park.	Percent	Number
1 (Very satisfied)	34%	N=251
2	30%	N=219
3	26%	N=193
4	7%	N=49
5 (Very dissatisfied)	4%	N=26

Table 31: Question 22

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for the John Humphrey Complex.	Percent	Number
1 (Very satisfied)	28%	N=205
2	30%	N=222
3	31%	N=231
4	7%	N=52
5 (Very dissatisfied)	3%	N=23

Table 32: Question 23

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved schematic design for the Police Department Firing Range and Emergency Operations Center Facility.	Percent	Number
1 (Very satisfied)	34%	N=255
2	28%	N=205
3	23%	N=174
4	7%	N=50
5 (Very dissatisfied)	8%	N=57

Table 33: Question 24

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved design for the Public Works Optimization project.	Percent	Number
1 (Very satisfied)	32%	N=233
2	34%	N=253
3	27%	N=198
4	4%	N=32
5 (Very dissatisfied)	3%	N=18

Table 34: Question 25

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved Recreation Campus project.	Percent	Number
1 (Very satisfied)	30%	N=224
2	32%	N=237
3	27%	N=202
4	6%	N=42
5 (Very dissatisfied)	4%	N=31

Table 35: Question 26

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved design for the Veterans Center.	Percent	Number
1 (Very satisfied)	31%	N=224
2	29%	N=213
3	31%	N=229
4	5%	N=35
5 (Very dissatisfied)	4%	N=27

Appendix C: Verbatim Responses to Open-Ended Questions

Following are verbatim responses to the open-ended question on the survey. Because these responses were written by survey participants, they are presented here in verbatim form, including any typographical, grammar or other mistakes. The responses are grouped by category and are in alphabetical order.

Question 3: What do you believe is missing from the commitments?

Safety, crime

- A commitment to addressing global warming issues and a mass incident preventive safety plan.
- Because of the crime situation in our country and more currently in our neighborhoods, more emphasis is needed on prevention and additional resources for security.
- Community Safety
- Community safety a strong and competent police force
- crime
- Crime across the village...need more license plate readers for every vehicle coming and going...more resident town hall meetings and notifications...drag racing of cars near 159th & Harlem...vacant land to be reduced/sold
- Crime and safety need to be a clearer priority
- Crime prevention
- Crime prevention
- Crime prevention
- Emergency contingency issues
- ensuring safety and keeping our real estate taxes down so we can stay a resident instead of having to rent out our home which is not as desirable as to having vested residents in their community
- High quality schools, Safety
- Improve funding to the police and first responder force. We need to be proactive when it comes to the protection of our citizens by letting those who would do us harm know that they will be prosecuted to the fullest extent of the law. If you chose to commit a crime in Orland Park you will be doing time for it.
- Maintaining a minimal level of crime for the safety and well being for all OP residents and guests by supporting our police and fire fighters
- making it the safest community with all the issues being close to 80
- Making residents feel safe to shop in their own community, listening to citizens' input about multi-million dollar projects
- More emphasis on Public Safety

- Not enough emphasis on safety. Orland Park is less and less safe every year (increase in theft and the MALL is an embarrassment of danger both internally and externally. The amusement' businesses on the mall outskirts should have their business licenses pulled simply based on the number of police incidents alone.
- public safety in all areas not just neighborhoods
- Public safety, infrastructure improvement, and recreation especially golf facilities
- safety
- safety
- Safety
- Safety and litter/cleanness/ panhandling
- Safety of our homes and residents of Orland Park. It seems like crime is up and criminals are not held accountable for their crimes. It seems like we are harder on our residents, for not having a permit, than we are about protecting us from criminals.
- Safety should be a stand alone priority
- Safety/security maintenance and improvement
- Saftey, police increase
- Security and safety within our community
- Specific information on making our community safe such as funding and supporting our local police, etc.
- Stronger Commitment to Safety and Law Enforcement in Our Neighborhoods
- Stronger emphasis on community safety. Stance against strong arm tactics of Illinois and Cook County big government policies. Stand against stat forcing Orland Park to take in illegal migrants. Safety first.
- There should be a more significant emphasis on safety and crime prevention.
- There should be a stronger emphasis on safety.
- We need to concentrate more on crime and what we can do to prevent it. We also need a plan in case the illegal immigrants are dumped on us from the city of Chicago.

Budget, taxes

- A commitment to contain costs as much as possible.
- Commitment not to shift tax burden from rich to poor
- Control spending to insure little or no increase in real estate taxes
- Cost management/reduction. Real estate taxes have been rising at an unsustainable level for homeowners. Hopefully, this issue will be addressed in the five-year financial plan for the Economic Development and/or Financia Excellence strategic commitments.
- ensuring safety and keeping our real estate taxes down so we can stay a resident instead of having to rent out our home which is not as desirable as to having vested residents in their community
- I believe it's all very important, and specifically Financial Excellence should also be staying within the budgets and affordable to residents based on average incomes of the community

as well. Yes we all want everything nice, but we need nice and affordable to the extent possible with all costs rising so much on everything lately

- I need to see commitments not to shift the tax burden onto the people who benefit the least. The five year plan includes a proposal to decrease property taxes while increasing sales taxes. From my perspective, all that does is make things cheaper for my landlord and more expensive for me. I'm never going to see a rent decrease, that's just not realistic.
- Improving d230 school values! Don't allow males in female bathrooms and locker rooms! This is a violation of privacy and increases chances for crime to occur. Also focus on the increase in property taxes and how citizens are financially struggling
- knowing the cost is one consideration, but realign your vision so as not to overburden residents to put your plan in place needs to also be considered
- lower the taxes or everyone will move out.
- Lowering property taxes
- Lowering real estate taxes
- Need to lower taxes. Between federal state sales and real estate taxes 60 plus percent of my wages go to programs that do not benefit me or my family
- not increasing property taxes
- Oversight that funds/money are being misused by elected officials.
- property tax relief
- Protecting the taxpayers from excessive taxes
- Reducing taxes
- Stop the urban type development in our town - LOWER OUR TAXES
- Streamlining services to save tax dollars. Cutting frivolous waste and unnecessary overtime.
- Taxes on our property and use of budget with our tax dollars. Seems some individuals are paid way above cost of living means at our expense. Also some of our homes were not leveled correctly and is flooded by neighbor properties and ComEd property.
- The fact this Mayor wants a multi million dollar venue at Centennial Park west that we, the taxpayers, DO NOT WANT!! We also don't want a multi million dollar gun range!!! He does not care what our residents want. He also has the board members under his thumb to vote in his favor every single time. We want him gone!!
- Where are you getting this money >>>> more taxes on utilities ORLAND LOOKS HORRIBLE

More detailed information on commitments, plans

- a more detailed account of each generalized statement
- Actual plan, this is a fluff piece. Who doesn't want safe neighborhoods? Was Orland not concerned about this before?
- Concrete specific plans, what?
- Detail
- I do not think we are given enough information to accurately asses and provide feedback on the 5 strategic commitments.
- I would have to see more detail in each of the 5 commitments

- It's too general. What is the plan?
- More details for each commitment.
- more extensive details of goals. Not just the fluff .
- Nice words, but we need details
- Some detail. Lofty and vague. No real substance
- Specific details and accountability
- specifics, these are so broad there is no way to verify they are being met, what constitutes success ?
- The commitments all need to be listed out and prioritized. Need a better and clear understanding of a 5 year plan, what it will cost for each event planned and where is the money coming from? Also can residents give their input on this survey of what events they feel need to be changed or upgraded for Orland Park?
- The commitments are such broad statements that I really don't understand how they will be realized. For example, how do you create a culture of quality, innovation and efficiency. It's hard to agree with statements when it's unclear how they will be made operational.
- They are very abstract. They are missing substance. Concrete plans.
- Those are all general and speak nothing of what is actually planned
- Too general to make a decision - need more information as to what exactly they plan on spending the money - such as why are we building a concert venue. Why do we need that?
- Too vague - no specifics. Consultant speak...
- What exactly are you proposing.
- You're telling me nothing. What are the plans. You're just boosting general statements

Education and schools

- A commitment to the proper education of our children with emphasis on the fact that parents raise their children. Teachers are employed to teach not to indoctrinate.
- Commitment to a sustainable environment. Focus on K-12 education.
- Commitment to educational excellence.
- Education programs and recreation facilities lag far behind similar communities. The community sacrifices made for commercial growth do not translate to improvements in resident quality of life.
- Ensure Orland Park remains one of the most desirable communities in Illinois with world class school district and neighborhoods.
- Ensure Orland Park remains one of the most desirable communities in Illinois with world class school district and neighborhoods.
- High quality schools Safety
- Improving d230 school values! Don't allow males in female bathrooms and locker rooms! This is a violation of privacy and increases chances for crime to occur. Also focus on the increase in property taxes and how citizens are financially struggling
- One of the pillars of Orland Park is quality Schools. We need good schools with good teachers.

- Schools
- Schools and Education
- Strong schools
- Supporting the Arts (specifically the Dance Program) and the Special Recreation Program
- There is no mention of schools/education or inclusivity in the commitments.

Diversity, Equity, and Inclusion; Accessibility

- Easy Accessibility to services and information for minority resident
- (1) A focus on inclusion and (2) strong support for existing businesses as we look for additional opportunities which reflect current buying habits, market defined needs, higher ending eating options, and other "forward looking" opportunities.
- 1. Inclusion for ALL peoples, ages, AND neighborhoods. For example: Paved ways for walking AND cycling in ALL neighborhoods (e.g., between 179th/Wolf to Sportsplex). Also: Reign in spending, e.g., needless paver bricks and useless* roundabouts with STOP/Yield signs?!?!?!). 3. Require Mayor to register as a Republican.
- Being an inclusive community that is open to all perspectives.
- Better inclusion of all residents' cultures and holidays. For example, the Village of Orland Park celebrates Christmas by decorating Lagrange Road accordingly. However, the Village does not celebrate Muslim holidays, although Orland Park has a significant muslim community.
- Commitment specifically referencing diversity and equity.
- Commitment to fostering a more just and inclusive community marked by the principles of Diversity, Equity, and Inclusion
- Commitment to residents who need help with living situations, food, or health issues.
- community building with an appreciation of diversity in the community
- Developing an inclusive culture that accepts all perspectives.
- Developing participation programs / workshops on an ongoing schedule for mental health, aging individuals, people with disabilities and child development that are accessible to the residents of Orland Park that are affordable, hands-on, accessible and professionally managed.
- Diversity, family oriented neighborhoods
- Supporting Diverse Education Needs of Children

Economy (businesses, tourism, downtown, jobs)

- (1) A focus on inclusion and (2) strong support for existing businesses as we look for additional opportunities which reflect current buying habits, market defined needs, higher ending eating options, and other "forward looking" opportunities.
- Building a strong financial district, while not drowning out current businesses.
- Commitment to bringing in new businesses and tourism opportunities.
- Focus on maintaining current businesses just as much a developing new businesses. Explore the impact on which the drawing of new businesses will affect current established business. We have plenty of businesses that open and end up closing for numerous reasons, explore

the reasons in which businesses are unable to survive and see if there is something to help sustain them.

- Gain a more unique feel with more locally owned businesses.
- I'm less concerned with team, but more interested in bringing in small, independent, and local businesses, not just chains.
- More control over decisions made in businesses that come to orland park
- Orland is missing a walkable downtown. Orland should look to develop something similar to Naperville's or Lagrange's downtown with bars, coffee shops, and bakeries.
- Preserving and celebrating the history of Orland Park; Infrastructure improvements mainly roads west of LaGrange; jobs...create jobs in Orland Park
- Stop the urban type development in our town - LOWER OUR TAXES
- There is a need to fill the many empty buildings and store fronts.
- we have to get away from dependence upon retail. that market is dwindling and we need to rethink our strategy

Climate change, sustainability, natural environment

- A commitment to addressing global warming issues and a mass incident preventive safety plan.
- A strong statement to increase natural areas to address climate change, animal habitat, recreation. Also, a strong statement to enhance the mall. I realize these could be inferred the five listed commitments but could be ignored for other economic and livability needs.
- Banning any form of geoengineering programs to be used in Orland Park.
- Commitment to a sustainable environment. Focus on K-12 education.
- Commitment to solar, ev support and other clean energy initiatives including energy harvesting!
- Commitments to continue open lands preservation, green corridors, and wildlife habitat especially for bird populations - trails and recreation opportunities for mid-to-late age residents Develop of a sense of community and home in face of more diverse residential populations and increased locale mobility of them
- Controlling light pollution.
- Environmental Stewardship. Working to make the town carbon neutral to ensure a sustainable future for all residents and future residents.
- Environmentally friendly initiatives and promoting wild grass growth residentially & commercially. Small business-stop the chain businesses.
- sustainability--we should also be concerned about the way we treat our environment both now and what the future impact will be.

Government performance

- Anything to get rid of racist, prejudiced politicians claiming to be putting their constituents first when they are just lining their pockets and putting in policies to hurt the people, especially the minorities.
- Commitment to ethical application of Governmental Rules & regulations
- Effective and accountable government, Support & Develop Staff Resources
- Honesty, integrity and Transparency
- Include or add a commitment to transparency
- Inclusive and welcoming community where people with disabilities can not only live, but thrive!
- Sound, objective and fair government. Put aside past biases from former administration and focus on what is best for the village, not the leaders. I often feel our leadership is more about self-promotion and not selfless work for the community.
- Specific details and accountability
- Term limits for Board of Trustees, especially if future plans are already laid out. Also, Ethics commitments and transparency of all Village employees to disclose any additional benefits/money/gifts etc. that they received in addition to the compensation in the budget, including those received from Village business and contractors who are awarded bids on Village development projects.
- Transparency in the decision making process, leadership accountability

Transportation, infrastructure, roads

- Commitment to safe efficient transportation including major roads eliminating traffic jams
- Efficient transportation that includes public transport as well as not-overly crowded/backlogged roadways. Make it easy to travel into, within and out of Orland Park.
- Infrastructure/roads
- Maintenance of feeder street parkways, sidewalks, bike paths. ie no maintenance on 82nd Ave bike path in 28 years. 143rd St sidewalks at broken, heaved to the point of tripping. Trees along the 143rd St parkway have never been maintained since planting. Dead branches, low branches causing a person to duck when walking, multiple sucker trees growing from the root ball. This is not the image that OP should be portraying as a gateway to the center of town.
- Preserving and celebrating the history of Orland Park; Infrastructure improvements mainly roads west of LaGrange; jobs...create jobs in Orland Park
- Public safety, infrastructure improvement, and recreation especially golf facilities
- Roads and side walks need repairs. No park benches by our ponds.
- While this could be said to be part of "beautiful neighborhoods", I would emphasize streets, sidewalks, parks kept in good shape, free of potholes and other delayed maintenance.

Quality of life, neighborhoods, families

- A commitment the residents to foster safe, supportive, engaging and diverse neighborhoods.
- Building Orland Park as a community of choice for families to live in
- Continuing to build community connections and consider adding to those (coffee with mayor and police is awesome, but consider other ways to build connections for families, special needs families, elderly, etc)
- Diversity, family oriented neighborhoods
- Quality of life of residents
- Taking care of the people themselves. Seniors , adults and children.
- There is not a single commitment that stresses the well-being of the people. The emphasis is on economic and physical aspects. It doesn't necessarily follow that human needs are met.
- We should strive to ensure the health and well being of residents in addition to the neighborhoods in which they reside.

Improvement of decision-making, resident involvement

- A commitment to base decisions on sound, scientifically proven research that has been verified and vetted by peer review.
- An independent group of village residents to critique, evaluate, and sometimes veto decisions made by the strategic planners. For example, look at all the empty strip mall spaces which once were projected to be thriving and income producing forever. Or, who approved the new water meters which have significantly raised our water bills? Finally, the Schussler Park renovation seems to be an incredible waste of money. A couple football fields don't need all the digging and filling that has been going on.
- Community input to decisions made. For example, I live near Perminas Park and don't like the ugliness of equipment selected to replace existing park. Also, Perminas Park/Cristina street needs more lighting. How do those decisions get made?
- lack of community input
- Listening to what residents really want
- Making residents feel safe to shop in their own community, listening to citizens' input about multi-million dollar projects
- The homeowners should be able to vote on which projects should go forward, not just any board.

Beautification, lights, signage

- Beautification of Orland Park. Keeping up with landscaping.
- Improved and or equal Residential lighting (should be a village lead decision for safety - not a vote of homeowners) and cleaning and upkeep of village property
- our village looks like trash too many homes we not upkeep lawns, garages used as living spaces, garbage all over the place, too many vacant properties that are an eye sore village

does not enforce codes to keep the houses and neighborhoods pleasant ponds are full of trash broken glass

- Safety and litter/cleanliness/ panhandling
- School signs on wheeler drive by Kruse school

Athletic fields, recreation facilities

- commitment to upgrade the athletic facilities comparable with surrounding towns facilities
- Education programs and recreation facilities lags far behind similar communities. The community sacrifices made for commercial growth do not translate to improvements in resident quality of life.
- Investing in our youth! Improve in the youth sports programs for baseball, soccer, football. Develop and improve the fields. With my son being a part of travel baseball, it has opened our eyes to neighboring cities. Our Fields are way behind what near cities offer. For one, Centennial soccer fields are not even level and the grass needs to be replaced on several as they just have dirt pits.
- Public safety, infrastructure improvement, and recreation especially golf facilities

Mall

- A strong statement to increase natural areas to address climate change, animal habitat, recreation. Also, a strong statement to enhance the mall. I realize these could be inferred the five listed commitments but could be ignored for other economic and livability needs.
- Law enforcement and making it safe to go to Mall again
- safety at the mall .

Improvement of existing amenities, buildings

- enhancing the things we have to offer (arts as well as locally owned and independent restaurants/shops)
- I feel that preserving the history of Orland Park should be included . Knocking down Orland Park's old library and other spaces instead of taking care of them and renovating them for current and future residents is irresponsible and shows that there isn't a true commitment to the town.
- Preserving and celebrating the history of Orland Park; Infrastructure improvements mainly roads west of LaGrange; jobs...create jobs in Orland Park

Housing

- In the commitments to Neighborhoods and Livability as well as Orland Park Team we do not do enough or anything really to decrease the number of HOA'S that impede the hospitality of Orland park anoftwn overstep boundaries and pray on elderly. I think more needs to be done to either limit what they do or have more livable communities in Orland that don't allow HOA'S.
- keep the immigrants out and stop section 8 housing. we do not need tent people

- Our village planner needs to take a long look at the disaster of Townhomes that went up along LaGrange Rd near 171st. Who cleared that? We have always had a standard of buildings in Orland and these are not up to that standard.

Parks and recreation

- more programs for seniors
- Parks and recreation
- Roads and side walks need repairs. No park benches by our ponds.

Other

- Commitment to maintaining employees rather than "farming out" labor and tasks to the private sector. Long term employees care about the work they do because they are invested in their employers.
- Execution of the end targets and open bids per project.
- keep the unsavory elements that are infiltrating our community out, no matter what the political or social reaction
- Maintaining strong conservative values that most Orland Park residents expect
- Please with in the law watch the mosk and all foreign people
- Prioritizing retention of people, not just support of employees. The loss of institutional knowledge has cost the village 10s of millions directly and indirectly. Staffing excellence has to be a priority in any plan.
- Quality, Innovation and Efficiency
- Re-assessment and re-evaluation of the previous plan, goals and achievements
- SMart City Initiatives, Cybersecurity Infrastructure
- The 5 strategic commitments are rhetorical and otherwise self evident.

Question 27: What is ONE project, item or commitment you would like the Village to improve, and why?

Parks and recreation

- Descent Park / Downtown development at 143rd Metra
- Add more than 2 child swings to Cachey Park because 2 aren't enough for our whole neighborhood community, and more playground equipment at Cachey Park for toddlers. The recent renovation ended in less equipment that I mentioned above than was available before the renovation.
- All nicer suburbs have a park with a free and open splash pad for kids. Orland does not. Seems like you went overboard on the pickle ball craze and forgot parks are supposed to be for the kids.
- all of the improvements listed are fine. Would love some dog parks, where dogs can run, and also more public trash cans so people can pick up their dog poop and throw it away

- Allow Orland Township to use your facilities for exercise programs!! Building is much too small to accommodate all that's needing to be offered to our community!!
- Better football fields
- Cachey Park needs benches so parents and grandparents can sit in in summer without being in total sun. You chopped down the trees by the kids playground and there is no shade for us to sit and watch our kids. In the summer it's really bad.
- Centennial Park
- centennial park -
- Centennial Park West , increase capacity for venue to draw current acts
- centennial park
- Centennial Park Aquatic Center
- Centennial Park baseball fields - improve field quality, parking and concessions areas; this will allow for improved facilities for our youth and the ability to host larger scale tournaments to bring in revenue to the area.
- Centennial Park continue to improve
- Centennial Park needs to be completely updated to modern sports facility
- Centennial Park Soccer fields have been in disrepair for many years and they are not even on a timeline other than "future phase". We used to have top soccer programs in the area but they have departed with the lack of investment in the facilities. Reference MercyHealth Sportscore 2 in Rockford. They routinely host Top state competitions and attract top clubs and state organizations, and there is no reason Orland Park can't have similar development.
- Centennial Park West
- Centennial Park West Illustrative Plan - I think a fence is very important and needed. My understanding is that their will not be one.
- Centennial Park West to compete with western suburbs with more high end' events. Right now, both Homer Glenn and New Lenox have better event facilities, which is embarrassing!
- Centennial park west. It's about time Orland Park had a facility like this instead of just a set up stage where we would have to bring your own chairs and sit in the grass. I know nothing will ever compare to Ravinia because that's like an icon in this nation, but to have something like the illustration shown would be paramount, especially for somebody who has grown up here since the 1980s and seen Orland Park grow
- Centennial Park, as it serves as the hub for all of Orland sports.
- CentennialPark, cleanliness , bigger playground
- Cleaning the restroom outhouse near centennial park soccer field 1 by the sand volleyball courts It is rarely cleaned and a health hazard
- Doogan park
- Doogan park
- Doogan Park - because it satisfies a need that will be used by hundreds/thousands that is not currently being addressed.
- Doogan Park Concept Plan there is no reason for that many pickleball courts

- Doogan Park development should partner with St. Michaels to create an athletic complex or share this space
- Doogan Park. Overall I like the plan. Get rid of the baseball field at Doogan. There are so many baseball fields in Orland if you are going to add a new soccer field commit to that
- Dug out dogpark
- Emerald Estates Park and all other parks located in Orland Park subdivisions. The reason why, most people are more likely to visit the parks in their local subdivision.
- Expand the sportplex add new equipment and increase nonresident dues for use of the facility.
- Fix the drainage issues at Centennial Park for the sports fields.
- Football fields, Pioneers could play games there.
- FULL basketball courts
- helen lane park
- I love our green space and walking paths, parks and all the recreational things that are available to us. Improvement to the parks is a great idea and will keep OP a competitive town with great amenities where people will want to live.
- I would a football /Lacrosse field at centennial
- I would love a better disc golf course incorporated into some of the park plans
- I would personally like the village to reconsider reopening the Ravinia Health Club as I understand many, many of my neighbors in that area would as well.
- I'm honestly very happy living here. I would say continued maintenance of the Parks and I really appreciated the library programs.
- Improve other parks. Treetop Dr park has a horrible park out of date when said it would be fixed. None of the young kids or teens have a place to play. Only babies and even they are being deprived of a safe facility to play. Orland has only focused in large park and the small ones are not all being upgraded
- Increase benches, picnic areas, and natural areas in all parks. Seniors need these.
- Increasing inclusive playgrounds
- Indoor field house for local sports teams to use when they can't be outside
- Indoor soccer facility like most other township has
- It is not clear if the Centennial soccer fields will continue to be domes or if they will be flattened
- Keep orland green with open areas and parks. Overdevelopment leads to urban sprawl and disconnected sense of community.
- maintaining the smaller parks better. We back up to Orland Woods and although it is being redone it has been neglected. They have not mulched the berm in years or only partially, which leads us to spend alot of time and money to make it look manicured and not like dirt.
- Make the parks more for children to play than have loud sports games no one wants to hear that that lives near them.
- More affordable rec sports/classes for kids
- More dog parks

- More Football facilities!
- More Indoor facilities are needed. Large portion of the year is cold winter months, we need more indoor fields, tennis, pools, and gyms. During the winter, our family has to go to neighboring communities for indoor recreation.
- more pickle ball courts
- More restrooms and longer open hrs at Doogan Park.
- Park projects should maintain high connectivity with nature, I would like to see a park developed for seniors.
- parks, some parks are not properly landscaped. trees grow wild. many weeds
- Parks. Its the most important place to do outdoors activities.
- Provide better recreational opportunities East of LaGrange road. Start with Catchy Park All or your efforts seem to concentrate in the Western half of the village.
- Przebudowa Centennial Park, posadzenie wiecej drzew, rozbudowa o silownie zewnetrzna, wicej atrakcji dla dzieci, rozbudowa mini cieek rowerowych dla maych dzieci. (Reconstruction of Centennial Park, planting more trees, expansion with an outdoor gym, more attractions for children, expansion of mini bike paths for small children.)
- Recreation campus because it is the center of Orland Park for all residents
- recreation campus because it is used by all residents
- Recreation Center. Continued improvement and programs help all citizens young and old to direct their energy in a positive direction.
- Redevelop Centennial Park to improve existing conditions and add fields to allow for larger sports tournaments. This will bring visitors to Orland Park who have access to the shops and restaurants only several minutes away, keeping local business busy and driving tax revenue. Our fields, especially at Humphrey were poorly renovated and aren't functional with typical rain amounts received.
- Redo the Parkview Park playground
- Restroom building in all park areas, plant more trees near playing fields. Centennial park has no refuge on hot days when kids are playin ball. Kids should have shelters at centennial fields as well.
- Schussler Park
- Schussler park. parking lot will be to small for the event s taking place there.
- Soccer fields for sting
- Some time the simplest things add to the quality of life. Park bench at ponds so people can rest if they decide to walk on 157th. Handicap ramps are installed but people can't stop and just take a break from pushing a wheel chair and take in the pond and birds.
- Sportsplex
- stop project at the Shussler Park
- The baseball fields suck at John Humphrey because they don't drain well.
- The John Humphrey Complex to make it more to be used by the comunity for different occasions

- The money to improve the parks called out in the survey appears to be taken from other parks. The park in my neighborhood is asking for volunteers to maintain? Dead trees, a massive planter box that is over grown. The cheap metal signs added.
- The Recreation Campus project should be revised to demonstrate a stronger commitment to performing arts in the village's recreation department and offerings. The loss of the cultural center in the Doogan Park project further constrains an already under-resourced area for the community.
- To have a football field in Orland Park
- Treetop Park equipment upgrades. Many area parks that were in better condition have been upgraded. This park is a disgrace. I've messaged the village on many different occasions. My neighbor as well. Never a response.
- Treetop park playground
- Turf more fields anywhere
- Update Deer Point park! It's awful! Other parks around are being replaced that are newer!! Weeds are picked maybe once a year.
- Update playground equipment at Treetop Park- The updated tennis court is beautiful but in comparison to all of the other playgrounds in Orland Park this one is outdated and looks worn and dirty. There are tons of small children on the block that deserve a park as nice as the others in the village.
- Upgrade and expand affordable fitness facilities.
- Upkeep to all the other parks - the old park sign flower boxes that were left behind are crumbling and an eyesore; dead trees; sidewalks not trimmed; weeds; overgrowth; mud where grass should be; generally speaking all over town there is a lot of focus on new instead of upkeep. Relying on "Adopt a Park" is failing.
- We need more indoor pickleball courts, and improvements with how Sportsplex handles a growing interest in pickleball.
- Why do we need so many pickle ball courts everywhere?

Safety, policing

- Any one thing that keeps Orland Park a safe community, and brings back the Mall
- Community Policing Your police don't interact with your people
- Continued safety
- Crime prevention
- Enforce stricter laws for traffic violations
- enforcing residential property clean up and residential street parking
- Greater safety presence at all retail business
- Hiring and properly training police offers
- Hiring more police and fire
- I think a lot of the village green space gets the most use for people walking their dogs so that they can have an outdoor run and poop area not in their own yards, considering how much effort the village has put into the parks that is a waste, I have never seen any animal control

enforcement during my 12 years living in Orland Park- so what is my biggest concern would be to have public spaces for the people separate from pet areas

- I would like the Village to improve efforts that enforce any ordinance or actions that requires dog owners to be responsible and considerate by using a leash when walking their pets and to pick up after them. Because the failure (by the irresponsible few) to do this, creates an unsafe and unhealthy living environment for all of us. Also, I would like the Village snowplow drivers to stop dumping mounds of snow in front of residential driveways. Because this makes it very difficult (especially for the elderly residents) to remove it and it impedes a resident's ability to enter/exit their driveways.
- I would like the village to improve it's support for public safety efforts. I think our community is at risk from violence from surrounding communities especially from the east.
- Improve communication by police on incidents in OP.
- Increase police surveillance to combat hate crimes.
- Increase safety.
- Increased police presence as it provides deterrence that ultimately maintains the stability of Orland Park as a safe and welcoming location to anyone with good intentions.
- Increased police presences in the Orland Mall, give it back to the families, make shoppers want to go there and feel safe while their there.
- Keep supporting our police department in their efforts to keep our community safe overall.
- keep up the safety improvements such as the mall safety great job
- Keepsake Orland safe.
- Law enforcement
- Maintain police presence to keep neighborhood safe in higher crime areas.
- more business police Patrols
- More first responders...means less crime
- more police
- More police presence around business parking lots especially early morning grocery shopping. Went to Meijer in Homer Glen early AM sun just rising and a squad in view of parking lot I felt safe when getting in and out of my car.
- More police presence in the neighborhoods
- More police roving the parking lots.
- More police to keep us all safe
- Overcoming the unsafe stigma
- Police department staffing
- Police Dept - safety
- Police facilities to ensure public safety throughout the village
- police facility- the police department makes safety better all over ther village
- Police projects.. I want to make sure we continue to minimize crime in Orland Park.
- Police training and racial profiling. Seems people get pulled over as a black person, but Arabs and Polish people get free passes.
- Police training facility. Keep the shitheads out of our town.

- Prosecute and incarcerate shoplifters, carjackers and other criminals.
- Reallocate funds for above-mentioned police facilities to road maintenance.
- Resident's safety
- Safer streets at all times
- Safety (*9 responses*)
- Safety & Neighborhood Cleanliness
- Safety in mall and schools metal detectors
- Safety keep business open
- Safety of residential areas! More cameras
- safety of the community
- Safety of the residents
- safety, stop car break ins and home break ins Arbor Pointe and Silo Ridge
- security
- security including businesses not located just in the Mall.
- The parks for the kids is nice but anything that supports police, fire and vets is most deserving.

Businesses and development

- Attract better business to the village, improves the quality of everything.
- Attract more family/privately own businesses/restaurants versus national chains
- Attracting business other than Mattress companies and the like to Orland Park. E.G., parks that can also be sites for photos for occasions. Improving EVERYONE'S quality of life.
- Attracting higher end retailers and restaurants
- Bring businesses back to Orland Park.
- bring more high quality restaurants to the village
- Bring top brands businesses in osm.
- Bringing in and being supportive of small businesses
- Bringing in the first In-N-Out Burger to Illinois.
- building up the I 80 corridor with businesses that improve quality of life to those who live near there (I'm worried about this region being built up with more industrial than commercial)
- Commit to bringing more businesses to Orland Park
- Development of Orland Parkway corridor
- Economic development by attracting more great stores and restaurants because they enhance life in OP and they are reasons for others to come here.
- Economic development drives everything, it should be the number one priority
- economic development must bring more business to orland park. Orland is the box stores and restaurants and apartments.
- Economic Development work toward mom and pop businesses and restaurants instead of these garbage chains
- Economic development. Attracting an upscale business mix is the key to keeping this community strong/attractive

- Economic development- this will lead to more revenue- which makes easier to complete all projects
- Empty businesses on Lagrange Ave and potholes on side roads
- Enice new business to the many areas where businesses have vacated, or property demolished leaving empty plots
- Ensuring open spaces while attracting large businesses along I80 Corridor and large Retail/Restaurants into OSM area
- Figure out a way to fill up all the vacant store fronts and the mall.
- Find tenants for empty restaurants and retail spaces.
- Find ways to bring legitimate businesses to OP - not just restaurants which tend to come and go and leave vacant buildings behind that become eye sores.
- Finding new businesses/stores/restaurants to take over vacant space.
- Focus on bringing more businesses to Orland Park.
- focus on business and lowering our taxes... let users of the parks etc pay for them
- Get businesses other than restaurants and mattress stores in the community. How about Top Golf in Orland Mall? Or new kinds of stores/businesses?
- Get rid of the Orland Square Mall and convert site to apts & condos
- Getting better businesses to attract people to travel here
- Getting quality business into Orland Park. There are many abandoned buildings down Lagrange Road alone.
- Improved economic development
- increase density on remaining available vacant buildable land
- Lettuce entertain you restaurants or more unique
- Removing old abandoned buildings
- restaurants in the area seem to never last long
- Revitalizing Harlem Ave from 151st to 159th. That stretch looks old and rundown. For example, the car wash that is boarded up to the barrels of garbage used as a deterrent to enter the lot on the NE corner of Wheeler and Harlem. Also, the lot directly behind Home Depot that's been sitting vacant and fenced for years.
- The abandoned lot/factory site on 153rd next to crystal tree
- There are so many empty businesses. It makes the city feel run down. It makes our city look junky.
- There is a need to fill empty existing retail and restaurant spaces in the village. We need to make the village more attractive to its residents and keep them shopping and eating here
- Trying to find new occupants in unused business buildings
- utilization of retail space
- Vacant businesses should be torn down or incentives given to new business owners to occupy or tear down abandoned buildings instead of crowding orland park with new buildings. Orland is becoming too crowded. Utilize existing vacant business spaces.

- Vacant commercial property that should be turned into green spaces until development begins. Example.... Lot behind Home Depot and between Coopers Hawk. Been vacant and fenced for over ten years. The old Terry's Lincoln facility.
- Work on getting chain retailers to return to Orland Square Mall. It is the foundation of brick and mortar shopping in the Village and it's downfall is a poor reflection on the overall community. It appears to be going the way of Ford City and River Oaks with the random "no name" stores.
- Work to get empty buildings and store fronts filled.

Roads and sidewalks

- Better egress and exit at Costco
- Better sidewalks. Some of the older ones are really bumpy.
- Completed sidewalk along Wolf road between 153rd and 159th to fully connect it
- Continued road improvements - while major roads have been improved, the side streets lack attention. For example 104th between 179th and 159th has increased semi usage and the road surface is deteriorating. I live off 104th and have to pay close attention to the surface cracks and bumps every day.
- Fix 108th avenue from and including the railroad crossing north to just before 159th street
- Fix bad roads
- fix roads that flood vs putting water on pavement signs up
- Fix stop signs blocked by trees!!
- Fixing neighborhood streets
- GET RID OF TURN ABOUTS
- Get the roads fixed faster
- I am new to the village, so I can't speak about much but I'd like to see road improvements, especially on my street.
- improve and maintain roadways
- Improve roadways, fix pot holed streets for safer driving and improve the image of the village.
- Improving Roads faster
- Las calles
- More improvements in roads, public works, and rec facilities. Less overspending on the OP Main Street Triangle and Centennial West concert facility. We do NOT need any more baseball or soccer fields.
- Paver street crossing should be stamped concrete. Pot holes
- pot holes on 104th and 108th
- Repaint the lines on the street through the mall. You can't see them at night. Very dangerous.
- Repave the roads in Orland park , example , 151 st, 143rd st. Parts of Lake view dr near the mall entrance, must trim the bushes at the crossing of 147th st and Johnhamphry dr, it is blocking the view from coming traffic at the stop sign,
- Resurface side streets
- resurfacing existing asphalt streets, widening major arterial roads

- Resurfacing of roadways that are deteriorating.
- road
- Road improvement
- Road improvements
- Road maintenance and repair
- Road upgrades in the subdivisions of the village. I know some subdivisions are being done now but the village needs to keep it up.
- Roads
- roads, potholes
- Roads. Road conditions are like living in the ghetto.
- Roads/ potholes
- Roadway repair and improvement, to attract and retain business and residents.
- Roadways
- Roadways
- Several streets are in bad shape
- Stop road flooding due to many road closures
- Street roads
- Street with pot holes, for safety of the residents.
- The roads in Old Orland.
- The streets in Brook Hills are 25 + years old and they need improvement.

Traffic

- Additional parking lot at the southwest corner of Orland Grasslands. Eliminate the need to cross 179th street to access the Grasslands from the southwest while improving overall access.⁶
- Improve traffic flow and light timing to ease horribly slow traffic on 159th street and Lagrange
- Improve Traffic Safety as people now take exception to existing laws
- Installing a Yield sign at the drive-through behind the Walgreens on 179th & Wolf Road to avoid a collision with those exiting the drive-through pharmacy.
- Make LaGrange Rd safer to drive. People drive well over the speed limit weaving in and out of traffic.
- Monitoring the speeding traffic on Lagrange, especially. But this appears to be all over not just in Orland Park so ticketing people for speeding.
- School zone signs & seasonal speed bumps on Wheeler drive
- speeding abatement in the village on residential streets and 135th.
- The turnabout at 151st and West. Coming out of my neighborhood heading east on 151st and entering the turnabout is dangerous. Cars on West Avenue heading south entering the circle DO NOT YIELD! They just fly into the circle like they are on a carnival ride. Drivers apparently can't see cars that have approached the circle from 151st before them. Maybe the bank on the corner could remove their bushes. It might make drivers respect the yield sign. They may actually see the car there before them and yield to the person there first.

- traffic
- Traffic control in residential areas, vehicle noise control in residential areas, Quiet time in residential areas
- Traffic Control Safety initiatives
- Traffic flow on major roads Harlem, LaGrange 143rd west of Lagrange Wolf Road and SW Hwy

Public works, utilities, infrastructure

- All public works developments . This has greatest impact to each and every citizen, now and years to come.
- Better snow removal
- Bring back leaf vacuum - raking into bins is terrible and wastes a lot of my time. Leaf vac was easy, but didn't come often enough.
- Find a way to lower the costs of our water bills.
- Flood control. Damage to area homes.
- I would like to see additional attention paid towards further improvements to underground utilities as well as expedient spending on upgrades to recreational facilities in the village, which benefit all.
- Infrastructure
- Infrastructure improvements continue to be of great importance across the whole country.
- It would be nice to have another internet provider in the area which provided quality internet. Comcast has been increasing prices in our area and if you look at our pricing compared to areas with competition, we're paying a lot more for less quality. Having fiber optic options would also help court higher tech businesses.
- Leave pick up. Bring the Orland Park trucks back to take them from the curbs.
- Lighting
- Maintaining existing facilities and infrastructure
- More lights in residential areas and parks
- More rapid response in residential areas to snow events
- Public works
- Sewer definitely in Orland Brook Dr as the buildings are experiencing issues with sewers and also the Creek Project to be finalized and start working on it.
- Snow and ice removal -- found it to be lackluster last winter
- snow plowing . there are some hired private snow plowing companies that do a very thorough job for our community.
- The Dead Tree Removal Services on Parkway
- Tree trimming along pathways in parks and trails
- Trim trees in village parkways - they hang low over streets & sidewalks causing hazards to vehicles & pedestrians
- Upgrade sewer and water
- Water sewer

Governance, policies, communication

- Being truthful about state/national political policies the current orland mayor disagrees with.
- Better communication regarding road repairs.
- Better public communication and involvement.
- Communication, because we don't know anything that happens like the current park projects
- Don't go WOKE!!!
- Fair treatment and recognition of people from all backgrounds that live in Orland Park.
- Focus on citizens, not personal politics
- Greater transparency and more preservation of open space
- Have the narcissistic Mayor stop lying to the residents. I've seen videos of meetings where he demeans residents if they question him.
- Less divisive and combative leadership - embarrassing
- Making sure all residents are well informed.
- More Diversity on the Village Board
- More thinking towards the people of Orland Park. i.e. Evicting the DOT out of the village hall; This was a huge benefit for the residents. Thank god the township took over this function. By the way, how much is the village collecting from the tenant from the village board room now?
- Need a government that is for the people and not the politicians and special interest groups.
- Some commitment to diversity
- Speaking truthfully about state/National political policies this mayor disagrees with.
- Stop harassing citizens and stop hiding staff's mishandling just because village cannot be sued
- Transparency. I notice that the maps of proposed improvements are only labeled if there has been no contention about them.
- Transparency/keeping the community informed.
- When calling the village, ensure the village department helps the caller's issue, not make you feel like village is doing you a favor.
- With all the important issues facing our leaders, this is probably very petty, but can save dollars. The booklets that are mailed to the residents are very EXPENSIVE to print and can be COMBINED into smaller, less costly versions. I do like the idea of communicating upcoming events, but the rest looks like publicity to me.

Natural environment, beautification

- A very minor item. Stocking local ponds with fish.
- Aerating the ponds in eagle ridge
- CLEAN UP! Town is looking trashy, garbage all over, dead landscaping, dead trees empty lots not taken care of, empty abandoned commercial properties not taken care of
- control of the population of coyotes in Catalina, many pet owners attest to sightings and in my case even having my beagle chased by them twice in broad daylight. This has been a real concern for pet owners safety when walking their pets especially after dark when they get home from work since they chopped down all the trees in the forest across the street.
- Create environmental natural resource areas for habitat for all the wildlife being pushed out of their areas because of new sub divisions, building projects etc. We should plant an abundant amount of trees, shrubs, perennials and other plants for their new environment and it should be protected. The new eco centers will also pull carbon dioxide out of the air to lower Orland Parks carbon footprint. Nothing makes me more upset than seeing dead animals on the road because their environment has been invaded by us.
- For them to take care of the property they now have and do not add any more because they can NOT handle what they have. Weeds in Dugan tennis courts Landscape in Browns park NOT taken care of.
- Green spaces. Orland has a pretty good amount and has plans to improve several areas. Every good community has that.
- have more open space for wild life.
- Improve homeowners landscaping when destroyed while working on streets & sewers in subdivisions. Use sod to replace lawns instead of non-existent grass seed that only promotes weeds. Take complaints seriously when reporting to compliance officer regarding homeowners code violations such as foot high weeds, debris etc.
- Improve the aesthetics of the entire south portion of Orland Park, as the North section has received MANY more improvements.
- keeping it looking appealing - between the empty store fronts and residents not caring for their homes it looks much less appealing.
- More large trees
- Most of the park projects lack trees, so I would like to see more trees surrounding the grounds.
- Property owners of business should keep their property clean of trash.
- Reduce light pollution!
- Repeat of my two previous comments about Eagle Ridge pond 4. It needs major maintenance and invasive species removal now, and better maintenance in the future. The 2 contractors maintaining the pond haven't been doing a good job and need direction from The Village. My name is John Fitzpatrick, Oregon Lane. 708-514-4623.
- Undo the shoreline mess of the detention ponds that was imposed on residents several years ago.

- Utrzymanie czystosci i porzadku w okolicy obiektow handlowych (Orland Mall) i rozrywkowych (Sky Zone, Gizmos). Obszar wokol jeziora graniczacego z tymi obiektami jest ekstremalnie zasmiecony! Tons of plastic, glass and other garbage lie in the grass and under the bushes growing by the water. This not only poses a danger to the birds and small animals living there, but above all it dramatically lowers the image of the entire town. The amount of this garbage is growing rapidly!!! (Maintaining cleanliness and order around shopping facilities (Orland Mall) and entertainment facilities (Sky Zone, Gizmos). The area around the lake bordering these objects is extremely littered! Tons of plastic, glass and other garbage lie in the grass and under the bushes growing by the water. This not only poses a danger to the birds and small animals living there, but above all it dramatically lowers the image of the entire town. The amount of this garbage is growing rapidly!!!)
- Would like to see a better effort in people taking care of their properties. Just because you can buy a house doesn't mean you should. I think the Village needs to do a better job keeping an eye out for dilapidated properties and enforce clean-up.

143rd Street, Metra triangle area

- 143rd & Southwest Hwy intersection -backs up at times all the way to 108th
- 143rd St widening to improve traffic flow
- 143rd street west of La Grange road to Will Cook Road
- 143rd triangle downtown Orland Park
- fix the flooding issue on 143rd st between wolf and creek crossing drive
- Further development of the Triangle area at 143rd and LaGrange Ave (more businesses)
- Improvement of 143rd Street east of Humphrey. There are large dips in the road.
- metra triangle improvements
- Metra Triangle!! It's been a debacle!
- Przejezdności ulicy 143 str na zachd od WOLF Rd. ten odcinek drogi nie jest przejezdny po duzych opadach deszczu. (Accessibility of 143rd Street west of WOLF Rd. this section of the road is not passable after heavy rainfall.)
- Revitalize the "old Orland Park" area west of LaGrange near 143rd
- Tri-Angle ---- LaGrange kicks our butt
- Triangle development -brings jobs and revenue
- Turn the Triangle into a park with water effects. No retail, we have enough.
- What happened to the triangle area? Though it was supposed to emulate downtown areas like LaGrange, Hinsdale, etc? Was hoping for better restaurants too.
- Widening & improvements on 143rd St west of SW Highway
- widening of 143rd street for better traffic flow
- Wolf road between 143rd and 151st because it looks like it's a part of the city of Chicago also the south side of silo ridge subdivision because we pay alot of taxes and we deserve it

Community activities, engagement, arts

- a community arts center that offers education, performances and exhibits PLEASE
- Civic Center. Need to make it more recognizable to public of its function and purpose
- Community engagement- because when citizens feel they have a voice, will be more inclined to support leadership directives.
- Create volunteer opportunities such as Citizens Police Academy, CERT and support for village events.
- Holiday Trolley
- I'd be interested in the renovation details to Loebe & Civic centers; I think a focus needs to be on bringing in small businesses and filling vacant strip malls and store fronts
- keep cultural center (fine arts) knocking down buildings when they should be preserved.
- More free summer concerts. Community gets together and willing to go like Tinley Park train station concerts.
- More help for seniors
- More or better promotion for senior services that are currently offered.
- More senior citizens (disabled as well) opportunities and easier access to places in our community
- Please save the Cultural Art Center building because of unique architecture and as historical building
- Senior programs
- Senior transport, no cost recreational programs for seniors. We raised our families here and now are forgotten.
- The cultural center should not be knocked down to put up half a basketball court and a small playground when a playground already exists 100 feet away. This is such a waste of tax money and destroys a piece of Orland history. Preserve what we have instead of tearing it down.
- The Franklin Loebe Center and Orland Park Civic Center because I feel there is space to expand and consolidate services
- The library has so many resources for my family. Please continue supporting it and their programs as much as possible!
- The parking lot at the Library is terrible. The individual slots are too small and the angle of the slots doesn't seem right. I have really hard time parking my car in the parking lot.

Taxes, costs

- Are we spending money on true necessities that most of our community will benefit from? A lot of these projects will look nice, but it is costing taxpayers A LOT and I don't see many improvements that are absolutely necessary. We're going to be knocking down perfectly good buildings just to pour money out to build new ones?
- bring back city real estate tax rebates
- Commitment to cut wasteful hours on overtime.
- Don't raise taxes for senior and disabled residents

- Hold a line or help reducing property taxes
- improve property taxes - the increases are making people what to leave
- Keep property taxes in check
- Lower property taxes
- Lower property taxes
- Lowering of sales taxes. I go to Will county every chance I get. The extra time is worth the savings, but would rather save the time.
- Lowering the taxes on the property
- No TAX increase due to these projects
- property taxes
- Save MONEY>>>>>
- Significantly Lowering Property Taxes !!!
- Stop trying to increase sales tax

Bike and walking trails

- A bike trail that links Brook Hills with Eagle Ridge
- Add more connected walking trails v. ball fields, etc.
- As a cyclist please repair the trails after the improvements to the water line are made. I would like to see an ability to ride along 80th avenue by Silver Lakes safely as well.
- Bicycle lane
- Bike/walking paths. Residents of all ages can use and enjoy.
- extend bike path connections to brook hills subdivision. little to no access to paths north, south, east, west. AND, ALL of Orland Park should be in one congressional district.
- go into the schools and teach kids how to ride their bikes safely. i've almost killed too many kids, actually have hit one, and one of these days they aren't going to be lucky.
- Improving walking & biking trails to all of Orland Park.
- More walking and bike paths. I am a walker and really enjoy walking outdoor.
- More walking paths
- More walking paths accessible to landlocked subdivisions (eg. Springcreek Townhomes. 153rd & Wolf Road
- Replacing Centennial bike/walking trail
- Safe & improved walking & biking paths
- The existing bike trails--many are in horrible shape. You MUST be able to maintain things--you can't just keep building new things--you have to be able to maintain projects. I believe that's one of the problems.
- Walking trails

Veterans Center

- I think the veteran's center is important and shows respect for our servicemen.
- The Veterans Center - it is needed.

- The Veterans center. I feel that most of the Vets were drafted and gave up a portion of their lives and they deserve a place to meet with friends and peers.
- The Veterans center. We do not do enough for the fine people
- Veterans center
- Veterans Center
- Veteran's Center
- Veteran's Center - need to honor our veterans
- Veterans Center Design
- Veterans Center, because our veterans deserve a place to congregate and receive support from our local government.
- Veterans Center. They always get the least attention for the greatest sacrifices they make. Veteran items should always come first!
- Veterans center. More resources available for my husband as he lacks those right now
- Veterans center. Our government is more concerned with illegals than veterans.
- We need more Veteran support. They fought for us now lets fight for them.

Downtown area

- A downtown in orland park. - the triangle project that never happened
- A downtown walkable square with business localities
- bring Orland a safe downtown streets area. Note the suburbs of Naperville, Downers Grove, Lagrange, Bolingbrook Promenade are welcoming areas for adults and families. Offer incentives for small businesses to open restraunts and entertainment for upper class people. Cease nation wide chain restraunts.
- Building an extensive/long walking street with shops and eateries.
- Create a downtown Orland Park
- Create a downtown space similar to Navy Pier or Fulton Market that attracts/ caters to young professionals
- Downtown orland park. It's the first area you see coming north on Lagrange rd.
- Downtown store fronts and restaurants
- Improve on plans for a walkable "downtown" restaurant and shopping area
- Orland Park is missing a "downtown" area
- preservation and protection of natural resources and nature settings
- Reinvent the Orland Mall as downtown area.
- To create a Downtown like area or to repurpose the mall, including parking g to include outdoor facilities similar to e.g. Oak Brook mall.

Firing range

- Finish the police firing range
- Police Department Firing Range
- Police Department Firing Range and Emergency Operations Center Facility
- police shooting range because we need to continue moving forward for safety for our citizens

- shooting range and operations center. why is it needed.
- The Police Department and Firing Range and Emergency Operations Center because the training for the police and the Emergency Operations Center will benefit the entire Village.

Housing

- Curb expansion of new subdivisions
- DO NOT BUILDING LOW INCOME HOUSING.
- Ensuring property values increase
- limit low income housing , enforce codes on homes that accept section 8 vouchers . these homes are not maintained well (lawn cut) loud music etc .
- Orland Park needs to commit to more modern dense housing construction in any way possible, zoning, municipal investment, etc

Mall

- More stores in the mall
- Orland Square Mall
- The Mall! I've lived here for over 40 years and it's such an eyesore. The need to take care of the property and make it an inviting mall to shop at and feel safe.
- The mall. It is a dump. All good stores have pulled out except Von Maur and Macys, Starbucks and Eddie Bauer. Thihnk you should tear down the mall and just ave those 4 stores with no mall or food court. That is why Oakbrrok is such a success, no food courts so no where for people to hang out and if cold or rainy they go about they cannot hang out.
- The quality of businesses is terrible in the mall

Public safety and assistance

- Emergency operations center. I would like to know if the site of the center is adequately located to avoid being affected by natural disasters that Orland park could experience, such as flooding or severe storms. Is the area prone to flooding? How long can it operate independent of an electrical grid?
- I would like the Village to not allow pan handling at the intersections. This is a safety concern as well for the flow of traffic. Secondly it is not a good look for the Village.
- police and fire protection
- Public safety
- Temporary shelter for homeless, along with information and resources.

Other

- #26
- A staffing project. Proper staffing before any more spending is undertaken. For facilities, build a true cultural center and sports facilities that actually benefit resident volunteer programs instead of all the projects that favor pay to play, tryout, or private school programming like the Schussler project.

- I am not sure. Here is the lack of transparency. We have no idea what needs to be updated or why? Is there a website? Can a representative from each project present a clip as to why this project would be good for the community?
- I am tired of all the focus being on Sports. (specifically fields). All my kids played sports in Orland. But it doesn't need to take all our focus and resources. The CAC Dance Studio (not the Building) was in disrepair for a year (broken mirrors, broken barres, broken door). Yet, we can spend unlimited funds on pitchers mounds? How many Orland kids are even using these professional baseball fields?
- I could not properly comment on the blueprints for all of the locations. Drawings were too small and I couldn't enlarge. Very disappointed. I live near Doogan Park and it seems like that one had the most changes, but too much STUFF!
- I don't think the veterans center is necessary with
- I have not seen (before this survey) information on these projects so I couldn't actually assess them for this survey. I think a safe, clean, well designed community is highly important for the future of OP
- Pekau
- Retaining professional staff
- School rankings
- Separation from Cook County
- Strive to improve on small town atmosphere
- The Centennial West bandshell is NOT needed.
- We should annex into Will County to lower property taxes and stop affiliation with Cook County.
- when you do a project complete it properly. The fields at John Humphry are not turf, poorly laid out, and have lighting issues. Centennial fields are absolutly horrible, they constantly flood, no turf, no batting cages. I would rather wait and complete projects correctly then do them poorly.

N/A

- All are important
- can't think of anything right now
- doing well
- dont know
- Don't know
- Don't know
- Don't know of any at this time
- I
- I can't think of anything
- I have not lived in OP long enough to answer this question.
- I think the city is doing a good job!
- I think the village is doing a great job at maintaining public areas and projects.

- I'm good with what's going on
- Medical marijuana dispensary. Our village should take the opportunity to get the taxes from having a dispensary. If worried about clientele, make it medical only. As someone who has a medical card, I would appreciate not having to drive all the way to Mokena.
- No comment
- No comment at this time.
- No opinion
- no opinion
- No suggestion
- None
- Not sure (*5 responses*)
- Not sure. No information about any of the projects
- nothing
- nothing comes to mind at this time
- Nothing I can think of
- Nothing I can think of. I know it's not village fault but would like to find a way to improve outside crime even better than statistics show. I'm am glad they made the under age policy there where kids need to be supervised by adult.
- Prefer not to answer
- Pretty satisfied with all
- Recently moved here and still finding my way around.
- Satisfied

Question 28: What do you think is the biggest challenge facing the Village of Orland Park?

Crime, safety issues

- 1. maintaining a safe and low crime community 2. Be fiscally responsible while undergoing village improvements
- An influx of gang activity from the city to the suburbs.
- assure safety of its residents.
- Bezpieczenstwo (Security)
- Bezpieczestwo mieszkacw (Resident safety)
- Community security
- Continued safety and control of gangs as population continues to grow.
- Continuing to keep the quality of life high so that we don't have to fear for our safety when we go out to do errands or to enjoy community activities.
- Controlling crime while drawing quality residents 8th the village
- Creep of crime into the area
- Crim
- Crime (21 responses)
- Crime brought in from out of town
- Crime & economic issues
- Crime and attracting better restaurants (not more sub or burger chains)
- Crime and Cook County taxes.
- Crime and keeping businesses in Orland Park.
- crime and safety
- Crime and safety
- Crime and traffic.
- Crime at the mall and stores
- Crime being sent in by the mall
- Crime coming from outside village limits
- crime from Chicago
- crime from chicago as a result of SAF-T Act
- Crime from neighboring areas
- Crime seeping in from city and surrounding marginal suburbs, no more apartments.
- Crime spilling in from neighboring towns and cities
- Crime that has the village strapped, because the police do their job. It's the states attorney's office decision to reduce or throw out cases.
- crime with the no bail policy. were getting more shoppers east of us because their previous plazas are closed and shut down.
- Crime, being part of Cook County's judicial system, having businesses that attract bad elements

- Crime, dangerous drivers, discrimination, the mayors lack of sincerity and caring about what community members actually want vs his agenda. Community surveys should be sent out with detailed explanations of changes that we can vote on prior to large amounts of our tax money being used. It is our town, NOT the mayors town. We deserve to have votes.
- Crime, gangs, terrorism.
- Crime.
- CRIME. Whatever the statistics' may show (and we all know statistics can be manipulated), OP is perceived to be dangerous' especially around the mall. There should be ZERO TOLERANCE for harassment and malicious mischief for both residents and non-residents. Criminals needs to know that OP is not the place for their crimes because their actions will not be tolerated, they WILL be prosecuted, convicted and punished without bias, period. This should be part of the public message - don't commit crimes in OP unless you WANT TO GO TO PRISON.
- Crime. Culture is changing for the worse.
- Criminal activity moving into our area from Chicago.
- El crimen
- eliminating crime and drugs from people coming here that do not reside in Orland Park
- Enforcing speed limit especially around schools
- Ensuring safety
- Eroding Safety perception due to no other south suburban malls so many come to Orland Square
- external crime (people from outside the village).
- feeling safe in Orland Park
- Fighting crime
- Hard to choose just one. Crime, lack of business development, high real estate taxes, high water bills, unkept streets and parkways
- I think crime and high taxes
- Increase in crime
- Increase threat of crime
- Invasion of outside crime
- Keeping crime and criminals out of our community
- Keeping crime as low as possible. I think that's everyone's concern.
- Keeping crime down.
- Keeping crime out of the village.
- Keeping crime under control
- Keeping neighborhoods safe.
- Keeping neighbors safe
- Keeping OP a safe place
- Keeping Orland Park residents safe and free of burglary and theft - homes, auto, neighborhoods- going into the future
- Keeping Orland Park safe
- Keeping Orland Park safe.

- Keeping Orland Square Mall safe for residents
- Keeping our community safe
- Keeping our community safe.
- Keeping residents safe and crime under control
- Keeping residents safe in recent times
- Keeping the city free from crime
- Keeping the community safe
- Keeping the community safe and stable. Stop building strip malls, crummy restaurants and gas stations
- Keeping the ghetto thugs from coming in and wreaking havoc.
- Keeping the residents safe
- Keeping the town safe and maintaining a reputation for being a high quality place to live.
- keeping the village safe
- Keeping us safe from outside influences
- Keeping us safe.
- Like all surrounding cities.....crime.....
- maintain safe community
- Maintaining a safe and economically viable environment within the borders of the Village
- Maintaining a safe community as the larger area crumbles from malcontents.
- Maintaining a safe environment despite what the state of Illinois is doing.
- Maintaining a safe environment where you can get gas without getting car jacked and not get robbed or shot just going to a restaurant or store. It seems like the crooks are getting closer
- Maintaining public safety
- Maintaining public safety and businesses in investing in our community.
- Maintaining safety and cultural stability
- Maintaining the safety of all the village residents.
- Maintaining the safety of its residents.
- making it a safe place to live
- Making our community safer with more law enforcement
- Neighborhood safety ,protection from flash mobs
- Outside crime.
- People visiting orland Square mall from other cities.
- People. Crime. Growth, as in Business and Employment. Cultural change.
- Perceptions of safety vs the reality. I pay attention to crime stats. But I also know that unreported crimes and political manipulation of crime data does occur. Why would you ask the questions about the mall if you weren't concerned about perceptions?
- Police support and protection
- preventing crime and keeping small town atmosphere
- Public safety
- Public safety
- Public safety

- Public safety due to no bail law
- Public safety.
- Public security
- Reckless Drivers
- Riff raft from other towns posing a theft to orland park residents and businesses
- rif-raf invading the neighborhood
- Rising crime
- Rising crime coming from neighboring cities
- Rising crime rate
- Robberies
- Safe community!!!!!! New state laws and federal policies support the criminals. The migrant crisis will definitely expand from the city of Chicago to neighboring suburbs. The middle east conflict will also affect the safety in communities as well.
- Safety (34 responses)
- Safety / Crime prevention
- safety and crime
- safety and economic development
- Safety and economic development
- Safety and security
- Safety at the mall for the residents
- Safety from eligals and gang bangers
- Safety in and around the village
- Safety in every respect!
- Safety of all. More Police
- Safety of community
- Safety of residents due to changing demographics
- Safety. As violence and theft approach from all directions, keeping safe residential streets and store parking lots is paramount!
- Safety. Crime coming from the City
- Safety/Increase in Crime
- Security of people living in the community
- Speeders
- Staying a safe community due to the recent bail laws etc in cook county
- Staying ahead of crime
- Sustain Safety for residents
- The amount of crime coming into our community
- The car jacking. The mall with unwanted teenagers
- The increase in juvenile crime and vehicle burglaries.
- To make it a safe place to live
- Wish the state had higher convictions and restrictions to a person who commits crimes.
- Zwikszenie bezpieczenstwa.

- I like the way Orland Park backs police officers doing their duty .
- Racist cops, high property taxes and poor spending habits by the Village. Corruption of public officials.

Businesses and development

- 183 street business corridor.
- Attract business into mall and Lagrange road and better restaurants and safety
- Attracting and developing an entertainment district like Oak Brook
- Attracting and maintaining businesses other than medical facilities to support the financial commitments of the Village and to reduce the amount of vacant retail/commercial spaces.
- Attracting and retaining businesses. Maintaining transparency in government, plus accountability and honesty in elected officials.
- Attracting businesses to come to the area. Smaller mom/pop stores, as well as shopping stores. It would be nice to see stores from Oak Brook shopping area and Schaumburg area build in our area.
- Attracting more businesses
- Attracting more businesses other than restaurants
- Attracting new businesses
- Attracting newer designer style shops and restaurants to compete with Oak Brook
- Brick and Mortar are dying and moving to online.
- Bringing in new small and local businesses
- business development
- Can't compete with woodfield, oak Brook and old orchard mall. Attract people to shop at osm and not go to other three's. More revenue, more projects for the village, thus better for community.
- Continuing to attract business
- Curb the loss of retail stores.
- Decline of retail and increased strip mall vacancies.
- Developing businesses
- Developing the Triangle area--and I haven't seen that the Contract given to Edwards Realty has reaped any benefits.
- development of commercial space
- Development of Orland Parkway corridor
- Drawing more diverse businesses to the Village.
- Economic developement
- Economic Development
- Economic growth
- Economic Growth and attracting more profitable businesses to the area.
- Economic management of all facets of village life.
- Economic outlook given competition from tinley park
- Empty business locations

- empty commercial spaces
- Empty lots and buildings need to fill what is existing before building new buildings
- empty storefronts
- empty storefronts/vacant buildings
- Empty strip malls, empty buildings everywhere, not using the space that is available to the best of its ability, way too much traffic no matter what time of day, LaGrange road is almost impossible to navigate with so many turns and U-turns. So much of that real estate is a waste of space.
- Filling in the vacant business spaces
- Getting businesses to stay. Filling the vacancies of old restaurants.
- Having decisions on what businesses come here
- I believe we need to attract more businesses to Orland, we have a lot of empty buildings
- Increasing development in the village.
- It probably attractive business into the village.
- Keep businesses and attracting new ones.
- Keep mall fully occupied
- keeping business and adding new business not retail or restaurant
- Keeping businesses around and up to date
- keeping businesses here
- Keeping businesses here
- keeping open spaces while developing within the village
- Keeping stores viable at Orland Mall.
- Keeping the businesses a float
- Keeping vacant buildings filled with new businesses. (& ideally find someone to fill the old Sears building.)
- Lack of businesses in OP in malls and strip malls.
- Long term viability of Orland Square Mall
- Losing the mall business and having to supplement that income
- Loss of business and tax revenue
- Loss of businesses and increasing numbers of derelict properties.
- Maintaining business continuity with qualified employees and fill or demo empty spaces.
- Maintaining the business atmosphere to keep and attract new businesses
- Making sure businesses come to OP to keep property taxes lower.
- Mall parking / Land Utilization to attract business and keep property taxes down.
- Many Stores closing
- Obtaining revenues beyond commercial shopping and restaurant revenue to expand business and technology sectors.
- Orland Mall business decline and associated crime
- Orland Park feels "disjointed", without a space where you can walk around, dine at non-chain/fast food restaurants, shop and enjoy entertainment. Think Frankfort, Naperville, Glen

Ellyn. Additionally, many people do their best to shop outside OS mall; the new shops coming in are undesirable, and, the abandoned mall area (where Sear use to be), is sad.

- Orland Park has historically relied upon the retail sector in regards to a balanced community planning perspective. Attracting additional sectors to better balance the village composition is a difficult challenge given the ever increasing digital world of commerce and remote employment.
- Overdevelopment.
- retaining buisness
- retaining businesses, there seems to be a lot of empty store fronts.
- Retaining small businesses
- Revitalizing Orland Square Mall
- Revitalizing Orland Square Mall - getting larger/chain retailers to return and restoring residents faith that it's safe to shop there.
- Saving the mall. Diversifying businesses. Complete honest communication. Survey on facilities without context impossible to answer.
- Stability and viability of the mall & surrounding businesses
- Staying economically strong
- Supporting local retailers that compete with the online stores and protecting the Village from the deteriorating safety level in the Chicagoland.
- The biggest challenge is developing the I-80 corridor area.
- The death of the Orland Mall.
- The development of the mall is outdated, unappealing and a NOT an enhancement to our community. The few that use it do not enjoy it like "Oak Brook". No one walks around to shop. It's in and out to their destination only. Many young people see it as a place to hang around rather than spend money.
- The exodus of businesses
- The Mall
- the mall, it's vacancy rate, it's clientele.
- The Mall. it is outdated and an eye sore. Make the land similar to Bolingbrook Promenade. Make it a place people want to go. I dont know many OP residences that go to the mall. Too many empty commercial buildings.
- The new project they are working on behind my home for concerts etc
- The Orland Mall. Its in decline from clientele and stores.
- The reliance upon retail establishments for both funding and to maintain occupancy of village real estate in a declining environment for brick and mortar retail.
- There are a ton of empty buildings/closed businesses, attracted new business would be great.
- There is no "Downtown feel" to Orland Park. Alot of strip malls which are failing here and across the country.
- There's not a true downtown and there isn't anything unique. It's frustrating that there are so many run down/vacant strip malls and very few options restaurant/bar options that aren't big chains.

- Too big of a town and true middle class residents who don't spend. Afraid of businesses closing quick.
- Too many corporate corporate restaurants, box stores, chains. Orland Park needs more mom and pop stores and restaurants.
- Too many vacant buildings and businesses!
- too much focus on retail mayor is very negative and not friendly to residents
- Trying to keep Orland Square mall open for business. Keeping crime down.
- Types of new restaurants coming in. It's all bar/cookie cutter food. Nothing special. (Compare to LaGrange)
- Vacant storefronts
- Very ugly downtown development, that costs too much for a village and gives no satisfaction
- We need to encourage local businesses. Too many chain restaurants, banks, mattress stores, and grocery stores. No sense of community on the commercial side of Orland. And please close the mall, its a nuisance.
- While businesses are always opening there are so many strip malls with empty stores. We are lacking small businesses and restaurants. There are so many chain restaurants and stores that hurt small businesses.
- Would like to see more businesses in Orland Park and maybe a bit less retail.
- All the empty retail buildings. Why are we building more when so many buildings have vacancies?
- All the vacant buildings not being used

Issues with leadership

- A board that is willing to listen and work with all residents.
- Dishonest leadership.
- elected officials
- Ethics
- Getting a city council that works for all the residents not just the mayor
- Getting a Trusted and Honest Mayor and Village Trustees
- Have the elected officials stop being so critical and dismissing all contrary views along with better ties to public works and police staff.
- Honesty and Respect in government leadership
- Keith Pekau and spending money that doesn't need to be spent. We do not, under any circumstances, need a musical venue that's not going to be used by hardly anyone in the community, and we sure as **** don't need a shooting range for the cops.
- Lack of transparency / explanation / request for input before big decisions are made, so there is a growing sense of distrust in our community.*Also, we do not support the destruction of nature and habitats for these expansion projects.
- Leadership transparency
- Leadership.
- Mayor Pekau

- Missing honesty and work ethic
- Need different village board membersLimit gambling in the villageWiden 143rd street
- our mayor and board
- Pekau
- Poor leadership based upon petty arguments and personal agenda rather than what is good for OP
- Poor Leadership. We need new leadership w a new direction.
- Replacing current mayor/government with leadership that has the interests of all citizens in mind
- The lack of openness in the administration
- The mayor
- The Mayor
- the people running it
- The trustees and mayor not listening to residents and already having projects approved before any resident involvement
- Transparency
- Transparency and listening to the wishes of the residents.
- Transparency. Again, who's making these decisions?
- We have an administration that says its super safe in Orland Park...then wants to build a shooting range for the police. How often are they actually using/firing their weapon. I get Pekau likes to walk around in his police shirt and panderfor votes...stop wasting money on nonsense. We need educated people in office, not loudmouths. For example the vacant storefronts are abundant, water prices are through the roof, its a pain to apply and get permits, local streets are rarely plowed, our mayor is all over social media yelling at people...Get to governing and fixing the issues instead of taking pics with your cop shirt and creating YouTube videos.
- Confidence in Mayoral decisions
- Corruption
- Changing the general perception of village form being Covid denying right wing idiots. The current mayor has made us look very bad in conversations with friends and acquaintances in surrounding villages. I would suggest keeping his mouth shut.
- Commitment - lots of projects listed above
- Divided community feelings on our governmental leaders.
- Maintaining strong leadership as times get turbulent and never relenting on right and wrong regardless of who is involved
- more balanced government to bring in different view points
- Our government should be more balanced than the far right government we have now.
- The distrust of the current village board. The anger and hate between members of the community.
- The division between the village politicians is discouraging. I'm afraid it's making it harder for projects to be completed and bringing new businesses to our village

Budget, spending

- Budget
- Budget
- Budgeting
- Continued spending and taxes A sales tax raise made terrible sense
- Controlling spending according to income from sales taxes
- Debt and cost of all the projects.
- Do we have the money? Will this benefit the whole community? Is there at least a 20 year vision?
- Finances
- Finances
- Finances being passed on to residents
- Finances. There are too many projects being taken on that are a waste of tax payers money. Most of the parks did not need to be redone and were "improved" with less equipment than before. It would be nice to install a splash pad at one of the parks.
- Finances?
- financial - getting more business to the village
- Financial responsibility
- Fiscal responsibility and diversity
- Fiscal responsibility to its Residents
- Funding - there are ambitious goals!
- Funding all of these projects without sending taxes sky high.
- funds
- How is the village going to fund all these improvements without impacting the residents financially?
- Keeping a balanced budget each year with stagnant sales tax revenues.
- Keeping the budget
- Maintain services while keeping costs from rising to residents.
- Money
- Money
- Money/Funding for projects
- Not wasting my tax dollars
- Overspending on marginal projects that have shown to be non adders for many communities>i.e concert center
- Paying for all of these projects will be the biggest challenge.
- Revenue
- rising costs and managing budgets
- Sounds like the staying on budget is the biggest challenge.
- spend less money

- Spending millions on a concert facility in one of the most congested areas of the village when there is already one fifteen minutes away
- Spending money on non needed things
- Spending too much money on its parks improvements!

Taxes

- City government trying to pass tax breaks for property owners and making those of us in apartments pay for it
- Dealing with very probable changes in retail sales tax income
- Diversifying the tax base. We should be attracting more light industry. Also the quality of resaurants and entertainment venues. Would like to see more independent restaurants rather than chains.
- falling tax revenue
- Having to raise property taxes
- High taxes not really providing much in return.
- how to continue to use tax funds most effectively and in a manner which appeals to majority of OP residents.
- Keep taxes low for seniors and disabled residents
- Keeping Real Estate taxes low given the spend/spend/spend policies of the other parts of our tax bills. Orland Park itself is doing well by keeping expenses down thanks to our proactive mayor
- Keeping Taxes daown
- Keeping taxes in line while maintaining all of our services.
- Keeping taxes low.
- Lowering property taxes
- Maintaining business tax base.
- Not raising taxes and communicating that the mall is safe.
- Property taxes and water and sewer bills for seniors. Orland Square Mall and some surrounding businesses vacancies.
- Property taxes are on the rise and the upkeep of the housing is increasing
- Real estate taxes and crime
- residential taxes
- rising costs/taxes; crime
- Rising taxes
- staying on budget not raising taxes
- Tax rebate
- Taxes (*5 responses*)
- taxes and the affordability of living in this community
- taxes are already high, where is the money going to come from for all of these projects?
- Taxes!!!!!!
- Taxes, retail crime and keeping a balanced budget.

- Trying to keep the property taxes reasonable.
- Trying to maintain livability, yet keeping taxes at an affordable rate.

Politics

- Chicago and Cook County politics
- Cook county politics
- Dealing with a woke society that hampers the growth of the Village and its residents. Increased crime is also a big issue. Making residents feel safe is of paramount importance. Let the police police and don't tie their hands of course within the bounds of proper policing.
- Democrats
- Detractors who promote a political agenda with disregard to factual statistics. The
- Dirty politics attacking our current administration
- Encroaching big government policies and tactics. Keep big government away.
- Ensuring that partisan politics have no effect on planning and development.
- Keeping extreme politics out of our local government.
- Leftist ideologues
- Moving to the political Left
- negative politics - get rid of these politicians who negatively affect our community
- partisan politics
- political infighting
- Political turmoil of the current administration
- Political unrest
- politicians agreeing with what the people want instead of arguing with each other about who is right
- Politicians looking out for the residents and not making it personal
- politics
- Politics and money, of course. There are also a TON of vacant retail spaces, which deteriorate over time and bring down the value of the village.
- The dirty Chicago politics
- The political lies in order to obtain power at the cost of the community good.

Location, changes to society

- being in cook county! stay tough on crime but fair
- Being located in such a poorly run and high taxation state. Losing quality OP residents to Indiana or other states.
- Being partly in cook county as laws make it impossible for safety
- Changes in society, which the Village can't do anything about. The concrete plans shown here look very good.
- How to keep Orland safe and clean with the surrounding towns declining.
- Proximity to less desirable areas and the Pace buses coming in from city. Would love to see no more bus stops.

- Radical Policies of Cook County and the lack of accountability for crimes
- Reckless policies of the current federal government.
- Shift in buyer habits which increases challenges for the mall and other retail stores/strip malls - impact on taxes.
- Shifting trends away from retail establishments.
- State mandates and intrusion in local government including illegal immigrant accommodation. Non-resident crime.
- Technological changes that make it difficult to find businesses that can compete in the modern economy. In particular, finding stores that attract foot traffic in our malls. We have a lot of vacant stores in OP.
- The state of illinois and chicago
- The worsening financial/civic climate in cook county and Illinois
- Vacant commercial lots or abandoned strip. Need to redevelop a downtown old Orland

Changing demographics, culture

- An aging community.
- The population is aging. Some demographics are changing.
- Changing demographics
- Cultural change
- Diversity
- diversity and safety
- I believe it is people coming into Orland Park with bad intentions. I don't feel as safe in my town of 33 years as I used to.
- Lower quality people moving in has damaged Orland Park's reputation
- Meeting the needs of the diverse population: how to please the aging OP residents, as well as those with young children, tweens, and teens.
- Movement of lower class residents to the area.
- OSM being a draw for bad actors
- People coming in from other towns and disrupting
- Population. I have lived here for 39 yrs and when I built my house the village was 95% white. You now have a mixture of residents, with many different cultural backgrounds and differences. Population has grown but so has the Crime.
- Resist unfavorable outside influences.

Community planning

- Allowing more rental properties
- Finishing all the projects proposed.
- Competing with nicer suburbs. I would look to demolish orland square mall and redevelop it to a vibrant downtown area that is walkable with parks, restaurants, coffee shops, bakeries, etc.

- Developing policies and practices that support the goals of the Village and keep the citizens engaged and supportive.
- Encourage more community involvement and pay attention to the input received.
- I think the village is going way overboard in it's commitment to athletic fields, I don't see enough general use green space, or picnic facility or family gathering space, would like to see more walking trails built in parks with appropriate landscape for a pleasant walk experience and space where you can go outdoors to get some fresh air more than some of the improvements recently completed in my area, I think the small children playgrounds are nice in terms of equipment but don't feel like a group of parents could take their kids and have a restful to have a quite conversation on a bench or public table, or maybe throw a frisbee o play catch, Also on the plans for all the park upgrades it seems they have vastly underestimated parking needs
- If you cannot get the roads done in one summer, how long are the other projects going to take. Project planning seems to be an issue.
- Lack of express trains to the city on our line. Other nearby towns are much more desirable for commuters.
- Lack of tourism opportunities.
- Public Relations. Many people from other communities have a bad impression of Orland Park and fo not want to shop here anymore.
- to remain the crown jewel of the southwest suburbs

Infrastructure, roads

- Aging infrastructure
- goals to sustain present infrastructure and transparency to the public
- good infracstructure
- maintaining infrastructure
- big potholes
- Busy roads as most other areas coming into orland park for the businesses here
- Roads need to be widen and newer. Best one are made of concrete.
- walkability and connection to the various subdivisions
- Flooding
- flooding and busy single traffic lane

Housing

- Affordability of housing for our children.
- High density residential property recently developed along south LaGrange Ave. will worsen vehicle traffic in Orland Park.
- Housing values not recovering in pace to other suburbs, in some cases going backwards. Inability to move away from focus on retail to focus on attracting other sustainable business. A shift towards typical signs of community decline, such as gambling machine licenses in restaurants, having to keep tight security control of mall in order to reduce crime (the malls

OP compares itself to do not have to actively control patronage in order to keep crime low); communities not being held to standards, parks looking unkempt, road signs covered by overgrowth, all impacting housing value.

- low income housing being built in OP. Why are we allowing low income housing being built in OP?
- Poor housing development plan; reduce the number of multi-unit buildings
- Property values not keeping pace with desirable communities
- Stopping the urban type residential developments
- The apartments near the train station on 143rd St.do not need any more HUD funded apartments
- Too many dense housing complexes being built, the schools and infra can't support it. Schools are getting out of hand crowded and water use for the village goes up too much driving up overall cost to residents.
- Unaffordability of housing and its downstream effects like labor shortage, higher retail vacancy, stagnant businesses

Growth

- Growing population in and around Orland park- leading to increased traffic
- growth
- Increased population and diversity
- No ability to grow or expand; hemmed in on all sides by other communities
- over crowding at the Centennial Pool and Orland Park and Fitness Health Club
- Over population
- Overcrowding
- Population / size / the mall
- Seems the city is getting more crowded with all the new housing on Lagrange Road.
- Too many apartment/rental buildings overloading schools, increasing traffic etc

Cost of living

- Helping our aenuor citizens in financial difficulties
- Increased costs for residents, such as rising real estate taxes and utilities such as water, may price younger families from coming here and older residents from staying here. The water costs have really increased it seems.
- Inflation
- Inflation and Property Taxes
- Inflation making goods and services more expensive
- inflation, budget.
- Maintaning a middle class community. With new home prices well over \$250k it makes it impossible for middle class families to live here. If the middle class are priced out of Orland Park, it will perish!
- Making so many improvements that it becomes unaffordable to live here

- Reducing plans (and budgets) in line with cost-of-living for residents
- Residents are suffering financially

Diversity, equity, and inclusion

- Equity. There are a lot of ways we can grow together.
- I believe Orland Park is considered to be lacking in diversity
- I feel that the cliental is changing in the community. Makes me sad to see this.
- Inclusion of all residents' cultures and backgrounds
- Lack of commitment to Diversity, Equity, & Inclusion
- Racial profiling and racism in the community, and ableism in schools.
- resident diversity
- The difference of the different nationalities
- To many Arabic families. Take note of London England. I'm not a racist,I'm a realist. White flight

Migrants and immigrants

- Avoiding illegal migrant assimilation.
- Having a lighter heart to documented migrants. And I am white. But they also need a chance in all areas of our City/State. I know we do not have rentals, like most villages. But opening up some type of plan to help out with Chicago's crisis. And to help out with all who are less fortunate. We are a great village, but we live in a world of diversity. We can't be out on the side lines of society. Our police force and FD is exceptional. We can handle it.
- immigrants
- Immigrants illegal
- Influx of migrants and don't promote wokeness!
- Keep the immigrants OUT and no section 8 housing. NO TENT PEOPLE
- Possible influx of immigrants.
- The illegal immigration invasion

Attracting and retaining residents

- Attracting good citizens
- Attracting young families
- Creating Orland Park into the prime destination for families in Illinois
- Keep the existing residents
- Keeping the community above quality standards, so families want to remain in Orland Park.
- Keeping young families around.
- Retaining people from moving out due to high property taxes

Traffic

- traffic
- Traffic
- Traffic and overbuilding new residential projects
- Traffic and upkeep of roads.
- Traffic control
- Traffic that is just passing through adds to pollution congestion and frustration of residents
- traffic, not that it's the village's fault. three lanes on lagrange rd and it still takes forever to go 3 miles from 135th to 159th. why aren't side streets reconstructed to meet the growth of the neighborhood? I moved to 140th & john humphrey in 2007 and the 143rd/john humphrey intersection is still the same as it was 16 years ago. i've seen people make a right hand turn on sb j.h. dr from the left turn lane, because the car in front of them blocked them from making a right on red. the light takes forever to turn red for the people waiting on j.h dr. why hasn't that intersection been redone?

Keeping quality of life high, community feel

- Creating a feeling of community. Hoping the Main Triangle Project will address that.
- Creating a small town feel with more Mom & Pop shops and less big box stores.
- Creating a small town feel with more Mom and Pop shops and less big box store.
- Lack of community feel, very commercialized area
- keeping the quality of living high
- Maintaining a family friendly community, keeping all residents & visitors safe, and promoting economic development.

Other

- An attitude that the arts, cultural center, and history of the village is unimportant. Wasteful destruction of village buildings and assets. Unprofessional.
- Bias and prejudice.
- Bidenomics
- Dog walkers not cleaning the poop up.
- fair treatment of all parties within the Village
- I think the biggest challenge is to pass on the family values and the hard work of the village to the next generation.
- In fighting
- infiltration of unsavory element, detracting form comfort levels, lowering property values, feeling of reduced safety
- more jskness
- Not listening to residents.
- PANHANDLING LITTER UNSAFE DRIVERS
- Passing their values and ethics to the next generation

- People not adhering to American values
- repairing institutional knowledge to prevent the loss of millions and restoring the village as a place "A-list" candidates actually consider. Good hires don't view Orland Park as an attractive place to work.
- School
- School. With the number of residences which have been built recently, we are going to have an overcrowding problem (along with traffic). Enough with residential development!
- schools
- See answer to question 27.
- seems like water main, homeowners biggest challenge is outrageous increase in real estate tax appraisals.
- Silencing the naysayers. Fixing the roads. They are terrible.
- Staffing
- Supporting the Arts (Dance and Theatre) and Special Recreation
- The approval of liquor licenses to gas stations and convenience stores makes these places feel less safe and makes the village seem headed towards urban decay.
- trying to be all things to all people.
- Upcoming recession

N/A

- I think the current team is doing a great job. Keep at it and don't get distracted. Put the residents and businesses at the top when deciding priorities.
- ???
- Don't know
- No answer
- No comment
- No comment at this time.
- No idea
- no opinion
- Not sure (*6 responses*)
- Not sure - just recently moved here
- unknown
- unknown
- unsure

Question 29: Is there anything the Orland Park Police Department should do differently?*Visibility, patrols, presence*

- A higher police presence to deter crime.
- Actively monitor LaGrange Road beginning at 179th Street.
- Be more vigilant
- Be more visible
- be more visible
- Be more visible
- Be more visible
- Be more visible and proactive at night to deter car thieves, package thieves and speeders.
- Be more visible in areas of high traffic like the malls or busy shopping plazas. Patrol in neighborhoods we have lots of speeding down 2-way streets and no one to catch the speeders around.
- Be more watchful to stop driver's breaking the law; speeding, weaving, blowing red lights, rolling stops.
- Better deterrence of large gatherings around mall, grocery stores etc.
- Bike patrol at the parks and playgrounds
- Canvas the parking lots more etc mall grocery stores and train station
- check the parks after dark for teens
- Continue proactive policing.
- Continue to be a presence in the neighborhoods
- Do more policing in the different communities of the village, more visibility thank you
- Doing a great job. Maybe patrol residential side street more often. I never really see them.
- Have police on motorcycles again
- I see Mall Security at the Mall. But I never see an actual Police Officer IN the Mall. And everyone knows the police car parked in front of Cheesecake is empty! And I go to the Mall a couple times a week. Also, can the Police stop targeting people in front of Jerling School in the morning? It is just an easy ticket. Maybe the Police can help cars exit Jerling parking lot (like Century) after school onto 151st Street.
- I would like to see more active patrolling in the neighborhoods as opposed to them parking in a lot attempting to catch speeders. We have the BEST police force in IL
- increase numbers and rounding/presence in all neighborhoods, esp overnights
- Increase patrols in the neighborhoods
- Increase patrols.
- Increase presence and monitor the roads where criminals are coming from to our areas
- Increase size and presence thereof
- Increase visibility via more frequent patrols
- Increased presence. Patrol the streets and local businesses to keep the crime down.
- Keep doing your job, patrol potentially problem areas.
- Keep hiring, training and be visible.

- keep the good work and watch neighborhoods more often.
- Keep up patrols in neighborhoods
- license plate reading cameras (flock). increased undercover vehicles and communications with neighboring towns for crime prevention
- Maintain a strong presence. Be vigilant and aware of criminal activities from surrounding communities.
- More neighborhood patrols
- More drive around neighborhoods.
- More neighborhood surveillance, especially where teens gather, (in morning by school bus pick up areas, parks, etc.)
- More officers patrolling the streets at night
- More patrol officers on the streets
- More patrolling
- More patrolling
- More patrolling of neighborhoods
- More patrols in the neighborhoods overnight to deter the increased thefts.
- More Police presence at Orland Square Mall -- no substitute for physical assets in and around the OSM. I don't like the large flashing Blue lights in the mall parking areas -- it develops a heightened level of anxiety by creating/illustrating the physical appearance of an unsafe environment. If you see Blue lights flashing... it's normally not associated with anything good. I understand those lights are most likely designed to impede crime but they have the opposite effect on patrons... at least this long time resident. They definitely don't reflect a warm and welcoming message -- they trigger the opposite response... Watch Out/Be Careful/Unsafe area... don't see those at Oakbrook but you do see those in high Crime areas in Chicago.
- more police to target high speeders. 143rd is terrible
- more presence
- More presence at mall. Aggressive response to theft, smash & grab, looting, etc. We especially need to keep the community safe for the kids.
- More presence, patrolling our village neighborhoods and businesses.
- More residential patrols.
- More resources dedicated to surveillance in parking lots and surveillance of smoke shops selling to minors
- more sector patrols
- More visibility
- More visibility and comm on events in orland
- More visible patrols like there used to be
- more visible personnel
- More visible presence
- OPPD does a great job but more patrolling is needed on LaGrange Rd
- Patrol communities in an engaging way more often.

- Patrol more at night.
- Patrol neighborhood cut through a better. A lot of people speeding through neighborhoods to avoid traffic. Install speed humps at these locations. They work in city of Chicago. 145th pl
- Patrol neighborhoods more. I'm lucky to see a squad in my area once or so a week. Speeding on 82nd Ave is ridiculous
- Patrol seems lacking in the east part of village
- Patrol the residential neighborhoods more, especially near roads that have quick access to the highways and toll roads
- Perhaps increase patrol or presence around major shopping areas on LaGrange Rd. Monitor big parking lots, etc.
- police neighborhoods during commute times. Focusing on the major streets during commute time and then casually driving through neighborhoods when there is no traffic or children around does not improve safety.
- Remain visible
- See more patrol cars in neighborhoods
- Should have more police present at la grange rd. Lots of vehicles. Speeding ,
- Show their presence
- Spend more time in the neighborhoods, rather than parked in parking lots along La Grange Road.
- Spend more time on patrolling neighborhoods and businesses. This, rather than holding stake outs on side streets as a means to catch drivers do California Rolls at stop signs.
- The police should post someone at the pool. The kids there were way out line this year.
- To have a permanent patrol inside the mall.
- Yes, patrol more often, the crime in OP is rising substantially, as is our surrounding towns too! NOT SAFE!
- Yes, they don't patrol on each street. I have never seen a patrol car in my neighborhood since I lived here. Also need a volunteer program.
- Zwiększyc ilosc patrol (Increase the number of patrols)

Enforcement of laws

- Enforce speeding in subdivisions
- be sure we follow the rules for driving
- Better Traffic Control Follow Through
- Concentrate on people throwing stuff in the streets and give less tickets to residents who pay their salary
- Control mall traffic at Xmas
- CSO could write tickets for 4 + cars on driveways blocking sidewalks, and large commercial vehicles on driveways overnite
- Do a better job, when it comes to overnight car thefts
- Emphasize the need for drivers to slow down when going to and fro in the Village.
- Enforce speed limit on LaGrange Road

- Enforce tinted window law, very dangerous to police
- Enforcing the rules at the mall more , I have been there and seen they do not check ids after 3 for minors a lot of the times
- Focus on distracted drivers
- get after kids not riding their bikes safely; stop people from parking on the sidewalk in front of mariano's, i got a ticket because the bmv was late getting my sticker to me yet people park on the sidewalk in front of mariano's with impunity. write tickets for both groups.
- I would like to see more policing of bad drivers (on phones, aggressive, etc.)
- I'd love to see them hang out at STOP signs and issue violations for drivers that never stop. That revenue alone could keep our taxes down. We live on a 3 way STOP corner and 98%of drivers do not STOP. It's so dangerous with the park right across the street and the sidewalks filled with walkers and passers by. That intersection is also a busy school bus stop. In 20 years we have witnessed many near accidents from drivers not observing the STOP sign. In the morning and evening it's like the Indy 500. During the night drivers rev their engines and peal out down the street from the 3 way STOP. I know our police can't be everywhere.....and so do those drivers. I'm grateful that we no longer have small children. Corner of 141st ST and Boxwood Lane I realize this is a problem in every community not just Orland. Our family supports the police and we are beyond grateful for their service.
- Intensify traffic speeding violation apprehension!
- issue "Texting While Driving" citations to drivers
- Keeping residents safe is number one job. Stop flash mobs and carjacking.
- La velocidad de los carros
- Monitor drag racing on LaGrange esp near Sandburg at night
- More focus on retail theft
- More traffic control as people outside this town drive like idiots and nothing is done.
- Need more policing of the roads
- Occasionally I see speed traps and often see patrol cars on the roads but I never seen a police car stop someone for running a red light or turning right on red right in front of oncoming traffic even with a police car sitting at the light
- Our Police Department does a great job but I feel more enforcement of the laws are needed.
- Patrol LaGrange Road around Sandburg High School, from 8PM to Midnight, especially on Fridays and Saturdays. The cars go WAY over the speed limit.
- pull over vehicles that have violations .
- Restore confidence in securing the mall/high traffic areas inside buildings and out in the parking lot to safely travel from car to building to car.
- Speed enforcement and stronger presence in Orland park mall, regardless of wrist bands and kid screening.
- Speeders crazy and senior drivers. Surprising not teens!
- Speeding abatement
- Start giving tickets to people using mobile phone while driving. Need to stop those bad habit.

- stop sitting on 157th st or wheeler ave in 20mph speed zones and sit on 80th ave or 159th st were the dangerous speeding takes place !
- stop speeding on Lagrange Road in town and around forest preserve areas also enforce noise levels of cars
- Stop the drag racing of cars near 159th & Harlem...more license plate readers
- Target some of the higher traffic residential streets for speeding. Step up aggressive driving patrol on the main arteries in town with a which should include an impound ordinance by the Village for violations.
- There should be more traffic enforcement, especially in residential areas. Obeying traffic laws is becoming optional.
- Ticket vehicles making u-turns at 159th and LaGrange and 159th and 94th Avenue.
- Traffic stops for dangerous drivers. I am nearly hit daily on my way to work by people driving erratically. There are also people who speed through school zones daily.
- Twice my family has been pulled over for going 47mph on a divided 4 lane major road where the traffic flow is typically 55+. Meanwhile cars fly through our 20mph neighborhood daily at 40mph+ where several of the speed limit signs are covered by trees, and I have never seen a police officer during high traffic time (start and end of high school or work day). Target places that are actually posing unsafe conditions for kids or install speed bumps to discourage neighborhood drag racing.
- Worry more about people flying through stop signs than parking across sidewalks in their driveway
- Write more tickets for speeding and dangerous driving
- write tickets where the money goes to the village (speeding, cell phone violation)take non emergency calls seriously instead of laughingstop parking on streets and say we are just here for a presence why cars are speeding and blowing stop signsdo their jobi would rather we be known for a village that does not tolerate speeders and reckless driving instead of a village that wants the conception of a safe driving area

Hire more officers

- Add officers and increase patrols
- Continue to invest in hiring and attract the highest quality of police officials. Increased physical presence at the Mall and throughout the village.
- Ensure diverse and qualified staff are hired. The staff should reflect the demographic of the population.
- Expand
- hire as many as possible
- Hire best qualified personnel for that position.
- Hire more diverse police officer
- Hire more experienced personnel and give them the best training and equipment to do their job.

- Hire more folks, I'm a huge supporter of law enforcement. Work with Orland officials to set up our own laws that don't trample the 2nd ammendment rights of it's citizens that Cook County & JB Pritzker push. Educate youth about firearms safety. My High School had a rifle range. My High School had a rifle team that competed with other High Schools just like Chess Club, Tennis and others.
- Hire more law enforcement & have stricter curfews
- Hire more minorities
- Hire more officers (*8 responses*)
- hire more police
- Hire more police and more K-9 units
- HIre more Police, increase presence at the mall
- Hire more to keep the bad guys out of town..and make more arrests.
- I think they do I fine job however I think we will need more police because people are more violent and not care caring about other other people
- I think we need more police. They are never around when cars are driving 55mph and 60mph on Lagrange Road btwn 159th & 191st.
- If possible, hire more officers
- Increase the budget for more police officers and ongoing training. You have projects planned for 6 parks and millions of dollars to be spent, I think you should reevaluate your thinking and put more money toward the OPPD
- Increase the force and have them be much more visible and interactive.
- Keep hiring, training and be visible.
- Maybe hire more officers
- More Police
- More police officers and more police patrols
- police department is doing a outstanding job keeping neighborhood safe with limited man power. Hire more people.
- Put more patrolmen on the street.

More community focus

- Be less raciest
- Treat all residents fairly with no discrimination based on race and ethnic background. Hire more police officers with Arab background.
- Be more community oriented
- Continue efforts to reach out and engage with the community - both adults and children.
- Continue to focus on the safety of our residents and businesses.
- Continue to keep the community safe
- Continue to respect citizens while also policing the bad guys
- Do what is best for the tax payer not the village board or mayor
- Host more meet the police opportunities for residents. Is there a police academy for residents to learn more about the OP Police Department and meet the officers or some like program?

- I COMPLETELY understand they have an extremely difficult job, but when dealing with general public just be nicer. Although some are kind, some are little rude & abrupt.
- I do not have much interaction with the OP Police, however the one time I did, and needed assistance, they were unable or unwilling to help. I had gotten a flat tire in the Dollar Tree parking lot when it was in really bad shape last winter. I had hit a pot hole, it was 9 p.m., the businesses were closing, and it was very dark. No parking lot lights were on and I didn't feel safe. I saw a police officer parked across the street by the Michael's craft store. I walked over and asked if they could help me in any way, even just to stay close by while I changed the tire. They said no. I understand the police are busy, but in that moment I would have liked the police to be more available to me, a OP resident.
- Interact with community!!!!!!
- More interaction with school age children, to remove stigma/fear of authority
- More public outreach events
- Promote good citizens, in particular people of color. Most of their social media outlets promotes (unintentionally?) racial profiling and racism.
- Quit hassling the people who live in Orland, hiding on the side of the road for a bogus speeding ticket and start policing the scum that are coming into Orland breaking into cars and stealing from businesses.
- respect residents
- Respect: Equality Socialism Peace Environmentalism Community and Trade
- be more informative of what actually happens in Orland Park

Better communication

- Communicate better on incidents. I learn more from Neighbors app about incidents going on then I do from Police communications.
- Communicate with residents regarding critical incidents in our area.
- Communication with residents when crimes have occurred and catch criminals and encourage prosecution of criminals.
- Establish communication between the community and the police station via fast lines
- Have no info as to what they are doing, so, how can I say what they should do differently?
- I appreciate the efforts to be seen in non emergency scenarios.
- I don't really know what the police are doing now to keep our village safe, besides what has always been done, so I can't speak to what they should do differently
- If to make from time to time gathering to inform people about their activities and to make more engagement with people
- I'm not sure. Maybe more communication?
- Inform residents about crime in Orland Park
- license plate reading cameras (flock). increased undercover vehicles and communications with neighboring towns for crime prevention
- Make sure everyone has knowledge of projects and consideration of cost, , especially when on a limited income.

- Not everyone follows social media so when there are program, etc. they should find a way to make sure all residents are aware.
- The OP and FD forces are excellent. I feel 90+% safe. But i did have one experience when the Canine patrol was doing an excersize about 7 months ago. They targeted Clearview VII on 157th st. A guy was hiding in my dumpster area and scared the **** out of me when I was taking my garbage out. He did not have a marked T-shirt on that said Police. This was unacceptable to me, since you did not notify the residents of this Private Property. Don't you have your own sites to conduct canine excersizes????? Really. 708-717-5551.
- improve on information

Crime control

- Ban crime committing non residents
- Crime control
- Do everything they can to keep criminals out of Orland Park and keep crime down.
- Focus on actual crime
- In light of the lack of commitment to prosecute suspects in Cook County, the Orland Park Police Department has consistently worked to reduce crime even though potential punishment has been essentially removed from the equation. Keep searching for innovative means to reduce crime, keep up the good work.
- Make sure to know who to keep out
- Not sure, but potential crime is a huge concern considering how close to are to Chicago.
- Prevent crime
- set up border patrols to identify the elements that detract - it's a free country but track license plates and react
- stay tough on crime and dont be fooled by any demographic.
- Stay tough on crime and maybe be sure to have enough police officers hired.
- They're doing a good job, but stay on point and keep the trouble out of here, been here 45 years....Orland is going downhill fast
- YES. Be tougher on crime, ALL crime. The police department is failing because perception is everything and clearly criminals think OP is the place to come to for auto theft and petty crime. Given the cost of living in OP as compared to nearby communities, we should be exponential safer and we are not. I will not go to the Mall AFTER DARK, even thought I live 2 miles away; I shop in Oak Brook instead.

Work with current resources; Don't spend more money

- As long as the PD stays informed of current crime trends, maintains adequate staffing and maintains the progressive leadership already in place.
- Maintain current policing practices and affiliations with other law enforcement agencies, neighborhood meetings, frequency of patrol throughout the village, and maintain code enforcement to ensure properties are well maintained and do not turn into garbage dumps/junk yards.

- Work with what they have instead of asking for more money
- Be satisfied with the facilities you have. -
- Not spend money on a firing range
- Stop begging for money
- Stop purchasing military surplus; you are police officers, not soldiers
- stop wasting money on projects that don't need to be overhauled such as all these expensive buildings and renovations above
- Stop wasting money to waste money, focus on important necessities. Another oversized police facility is a waste.
- You don't need to hire more officers. The police department is heavy in its upper ranks. Reduce its upper ranks, and have more patrol officers.

Arrest and prosecute

- arrest and prosecute criminals. no catch and release
- Come down more on crime
- Get the courts to keep the bad guys off streets.
- Lock up those who commit crimes. Cook County state attorneys office is too woke for me.
- Take people they arrest to Will County so the geniuses who run Cook County won't release them in hours for serious offenses
- YES charging lawyers and judges that put "repeat offenders" back on the street as accessories to the crimes and eligible for jail sentences
- Zero tolerance. Punish people for crime. That would message not to mess here .

Additional task force or program

- Might want think about gang task force
- Neighbor mediation program should be reinstated. It's a waste of taxpayer money for police to have to show up every time an on going neighbors' dispute flares up.
- Set up a special task force whose sole purpose is to protect the revenue of the mall and free standing business.
- they are doing great....it would be good to have a therapy dog or someone trained in de escalating domestic issues
- They should implement a citizen patrol program and even consider having auxiliary police officers to help increase law enforcement presence. I would like to see license plate readers and other technologies implemented to help protect the community. I would like stricter enforcement on high crime areas such as 9919 143rd Place Orland Park, IL 60462 where people park in front of the business smoking weed and moving items in and out of the building.
- try to help school district 135 with rso

More training, education

- No I think the police dept. is doing a great job now. Make sure to stay up on training of officers.
- Better training of officers
- Just to keep learning the newest ways to keep us all safe..they are doing a great job now!!!!
- Keep hiring, training and be visible.
- More police officers and more police patrols

Pay raise, benefits, support

- Doing a darn good job. Help officers with any stress and/or mental health issues on an ongoing basis
- hire a social worker to address non-police family and mental health issues.
- Everything. Literally everything. You need an educated police force. They must have at least a bachelors in criminal justice. They need to be informed on the laws they are meant to enforce/up hold. They need to become engaged in the community rather than overseers. They need to become proactive rather than reactive. If they are involved and engaged and aware it will make their jobs easier.
- Give the officers a well deserved raise. Fine/arrest the flash mobs and get them off the public property when they are a disturbance and trash, haul them all away. There needs to be a law in effect to protect business owners and their property along with the safety of individuals.
- Just increase the officers salary .

Technology use

- Add the technology that Oak Brook has instituted! Preemptive policing
- license plate reading cameras (flock). incresed undercover vehicles and communications with neighboring towns for crime prevention
- More drones used in the area.
- More rigorous law enforcement > support Red Light Cameras

Influences of politics, leadership, ideology

- Don't let elected officials use them as props. Apologize to the resident that was physically assisted away from the podium at a village meeting.
- Give the police the ability of doing there job not the democratic way Support the blue and fund them.
- Less ideology and more governance
- your duty is to serve and protect. politics shouldn't factor into it. stay true to you principles

Village support

- All I want is the village to stand be hind our police officers and to stand by them and not tie their hands. Let them do their job. Having more license plate readers and more cameras to

help deter crime. In other words, be aware of what is coming into our village before they can do anything.

- As a retired law enforcement officer I believe that as long as the Mayor and agency supervisors maintain a sense of integrity and focus on the morale anchors that all departments have Orland Park will thrive.
- Be able to do their job without constraints. Inable laws in Orland Park to best suit the Police Department and enforcement.

Other

- A better lighting lights for slowing down on 151st in front of Jerling. People cannot see those little lights to slow down.
- Advise everyone to conceal and carry Lawfully.
- Ask the people that work there. No one ever asks them.
- Check people for diabetes
- Don't drive around the mall and food stores on the first of the month to write tickets for late license plate stickers
- From everything I have heard, the police department responds appropriately. I do wish they would crack down on the hunters that go into the field where 183rd dead ends west of Wolf. I see their trucks and hear their guns. Should they be shooting/hunting so close to residential areas?
- Just police the community aggressively.
- Look perhaps at a vacant building and perhaps modify it into a firing range!
- Make sure they ask questions first before using force.
- Not murder PoC
- See abo e.
- stop begging
- Stop this Mayor from wearing a Police Badge. HE IS NOT A POLICE OFFICER!!!
- They don't need 2 squads and 4 cops for every call!
- they lazy
- They should be able to do their job without fear of being treated as the criminal and the criminals going free.
- Yes they should be supportive to public and respond the phone call inquiry instead of ignoring
- Yes!!! Spend more time closing rape cases, child molestation cases, kidnapping, and ensuring we don't have terrorist activity or hate crimes committed in our area. Seems we have too many lazy cops that just want to pull black people over for driving in our neighborhood. And fire police officers who break the law, have domestic violence in their homes or have injured anyone during an arrest. Police DO NOT HAVE A RIGHT TO TAKE A LIFE OR CAUSE HARM.

N/A; Satisfied with Police

- Continue to do the best they can and also be safe.
- See above . But I support our Police Department fully. They're doing a wonderful job overall.
- ?
- ????
- All good
- All of the officers I have encountered have been great.
- As a retired police officer I feel That the Orland Park Police is a very competent and professional agency.
- Bo they do an excellent job.
- can't think of anything right now
- Continue the goodwork
- Do not know
- Doing a good job.
- Doing a great job!
- Doing a great job. Feel very safe!
- dont know
- Don't know
- Don't know
- Don't know.
- Excellent Police Department
- Extremely elated with our police and fire departments. Would hope state would give more law enforcement authority to police department.
- fine with it so far
- From my experience, Police and Fire do an excellent job.
- Generally speaking, they are doing a great job.
- i am good
- I am satisfied.
- I appreciate the work they do.
- I believe the police dept does a good job.
- I believe they are doing an excellent job.
- I believe they do a great job in protecting our town.
- I believe they're vigilant and doing a great job.
- I don't think so
- I don't think so
- I feel our police department is doing a great job!
- I feel that they are doing an good job currently.
- I feel very confident in the OP PD.
- I have had little to no interactions with the police.

- I have lived in Orland Park for over 30 years and have always felt safe and I think we have always had one of the best police departments around.
- I have nothing but good feelings about the quality of our police department.
- I haven't interacted with them much, so as best I know they are doing a fine job.
- I honestly, don't know.
- I think Orland Park police are some of the nicest and well-behaved officers around. I never have a problem walking anywhere any time of the day or night and feeling unsafe
- I think the Orland Park Police do an excellent job!
- I think the police department is doing an amazing job. I feel safe where I live
- I think the police dept really does a good job for the town
- I think they are doing a good job compared to surrounding communities -
- I think they are doing a good job, and we support the resources they are requesting. I like the neighborhood meetings they held, but too much of the time was taken up by the mayor and then not enough by the police representatives. Hope they hold more, but manage the time better.
- I think they are doing a good job.
- I think they are doing a good job. I just want to be sure they have priority for resources to keep the community safe. All of the parks and recreational facilities are not going to mean much if residents are afraid to step outside their homes.
- I think they are doing a great job. Continue Beat meetings to communicate with the Village residents.
- I think they are doing a very good job
- I think they do a better job than most-keep up the great work blue!
- I think they do a good job
- I think they do a good job but are faced with challenges bigger than the department
- I think they do a great job.
- I think they do great given the strict and unrealistic pressure that is put on police officers
- I'm not sure as I have not had any communication with them.
- I'm not sure. I've only lived here a bit over a year and I've been very impressed with them.
- I'm pretty pleased with the force
- I've not had too many encounters with the police but, I remember the times when they are professional and courteous. I'm thankful for police like that.
- Just keep the community safe!!!
- Keep doing the great job you do
- Keep doing what you're doing
- Keep Orland safe.
- Keep Safe! You're wonderful!
- Keep up the good work
- Keep up the good work
- Keep up the good work
- Keep up the great work

- Keep us safe
- Keep us safe
- Keep visible.
- My encounters with the police have always been positive. I appreciate their service and commitment in these trying times.
- My experiences with OPPD have been excellent. They are professional, friendly, and effective.
- No *(56 responses)*
- no good job
- no - I have had great experiences with the police and the people in the department
- No - very happy with OPPD
- No - very pleased
- no changes for police.
- No comment
- No comment at this time.
- No I think they do a great job
- No I think we have a very good force.
- No issues with police.
- No- keep up the good work
- no suggestions
- no they are doing a good job.
- No they are doing great
- No they do a great job.
- No they're doing a great job
- No we feel very safe
- No, They do an excellent job.
- No, doing an excellent job.
- No, I am a DV victim and have really valued the Police Departments support in my situation. They are clearly well trained on the matter.
- No, I am very happy with the visibility of our officers in the community.
- No, I believe they are doing well
- No, i think their presence is great and enough.
- No, I think they are doing great.
- No, I think this is one area thats really good.
- No, Orland Park Police are the best and should be treated with respect.
- no, police function is good and has been for the over 20 years we have lived here
- No, they are doing great.
- No, they are just fine in my opinion
- no, they're doing an excellent job now.
- No, very proud of our Orland Park PD
- No.
- No.

- No.
- no.
- No. Doing an excellent job.
- No. Great Police Force
- No. I don't think the police department needs another firing range. It's a waste of money.
- No. I'm very comfortable with the OPPD and am confident they will do the right thing in all situations.
- No. Their presence is fully visible.
- No. They do a good job.
- No. Doing great job!
- No. Keep up frequent patrols.
- No. Keep up the good work
- No. Keep up the great work!
- No. Thank you for your service.
- No. They are doing a great job.
- No. They are great. So is the Fire department
- No. Yews are awesome and thank you
- None
- none
- None
- nope
- Nope
- Nope
- Nope, feel very safe with their presence
- Not from my perspective
- Not qualified or informed enough to offer an opinion.
- Not really
- Not really. They seem very good. They are keeping us safe and secure.
- Not sure (*8 responses*)
- Not sure - just recently moved here
- Not sure, it seems they are doing a good job at present.
- not that i can think of
- not that I know of
- not very friendly to residents
- Nothing I can identify
- Nothing I can think of at the moment
- Nothing I can think of.
- Nothing. In my mind, they do an excellent job. I see their presence often.
- OP PD has been great and responsive to resident calls or checking out concerns.
- OP Police does a good job to assure safety of its citizens. The changing environment of the world will pose bigger challenges for them.

- Orland Park police department are excellent
- Overall they do a great job and should be commended
- So far they are doing an excellent job.
- The OPD does a great job protecting our community and is very much appreciated!
- The OPPD seems tp be operating very well
- The Orland Park police department does a GREAT JOB!!!! I respect the job they are doing and they have a adequate presence in the community. Please approve all proposals to keep them safe and trained. I can't think of anything they can do differently because they are very professional.
- They are a well trained department and we want to thank them for their service and protection.
- They are doing well.
- They are excellent and so very visible in the community which is great. Keep it up and the mayor and townshhip as well as community need to continue to support them and fire departments. They have very difficult jobs.
- They are fantastic!! Thank you!!
- They are great
- THEY ARE THE BEST!
- They do a fantastic job
- They do a fine job.
- They do a great job
- They do a great job
- They do a great job and are appreciated
- They do a great job but need to ensure they are supported
- They do a great job, especially when other malls in the area were looted and burned,
- They do a great job, maybe hire more.
- They do good job
- They have always been helpful and timely
- They're great.
- Unknown
- unknown
- Unsure
- Very satisfied
- We have the top police force
- We think they are doing a great job and not sure what else they can do differently.

Question 6: Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community? – Other

- A clean community
- Ability to connect with residents
- Again, more transparency and inclusivity to decisions made.
- All things related to better lives and better communities should have careful and respectful consideration always.
- Arts, Theatre, Music, and Special Recreation
- Beacon Ave could use some updating
- Better website to pay water bills, and monthly electronic water bill payment system.
- Bezpieczestwo i inwestycje w policj
- Bringing in and supporting more small businesses
- Bringing in new businesses and tourism opportunities.
- Bringing in new restaurants that compare to variety of good food that would compare to Chicago neighborhood quality. (Not high end michelin star sit downs). Would like to see more mom and pop type with unique food.
- Business development in vacant stores
- Carbon Neutrality
- Citizen accountability for following Rules & Guidelines
- Community policing to keep crime as low as possible.
- Community Safety
- Coordination of services with neighboring municipalities.
- Creating a feeling of inclusiveness of all views.
- didn't mean to click
- Downtown Orland Park like Naperville, Frankfort & Tinley Park for residents & others. This was thrown to the wayside.
- During winter don't send plowing trucks if there is 0.5 inch of snow. This is waste of money and equipments. It happened couple times last couple winters.
- Everything is great in print but I've lived here 30 years and I can tell you some of the simple stuff above hasn't been executed
- Excellent policing and community safety no matter what time of the day. Prosecute every criminal, robbers etc. With full force of law. Even if we have to pay more. Attract top brands in mall.
- Festivals like Orland Days
- Finances that don't constantly increase property taxes and financial burdens on residents
- Finding businesses to take over empty stores, offices, etc.
- Focus on small businesses and opportunities/seeking out something special for Orland park, not another Olive Garden type restaurant or Dunkin.

- Football fields, improved Parks Dept.
- Getting tenants for all the vacant commercial buildings/strip malls.
- Higher police presence near mall, schools and parks
- i do not know
- I think the village should plant more trees in residential areas along streets and in parks, I regularly walk the path north of 140th street and 140th street sidewalks and see a lot of spots that have dead and damaged trees and lots of spots in parks where a group of trees would enhance the park, also there are stretches along residential streets that are barren of trees
- I'm not sure if the current mayor is aware - St. Mike's also has a football team. I have yet to hear him mention their team accessing the new field at Schussler park. This is blatant discrimination. Please be reminded that St. Mike's parents pay taxes too. More importantly, we vote.
- I'm sure in the future there will be needs not yet identified, that will need to be addressed.
- In case the Public Library is not included under Facilities, I'd like to highlight how invaluable it and the resources it provides are.
- Increase law enforcement presence
- Information for residents regarding local, reputable businesses to hire for household and yard maintenance
- Investment and support of the performing arts
- Investment in high quality library services
- It is important that this community continue to improve in all areas of specification mentioned above .
- Keeping our first responders well trained and equipped
- Landscaping at the parks have been lacking attention. For example, no flowers or shrubs have been planted in years. Sidewalks and roads need to be addressed. It seems that anything east of 80th Ave. to Harlem and from 151st to 157th have been forgotten. I have to say that water mains are being replaced.
- maintain public works projects - keep the Village clean and neat
- Maintaining Village owned Landscaping and monuments around roads, parks and facilities.
- Maintenance of pond 4 in Eagle Ridge. It's significantly deteriorated in the 2 years I've lived here. I'd love to speak to the Mayor about it.
- Making baseball parks multi-purpose, i.e. by adding goals with wheels, so the goals could be moved and adding on-demand lighting. Addition of new and maintenance of existing volleyball fields.
- More lights in residential areas
- More security for the mall and the pool.
- More Senior access to Village pool, Senior Days/times at local facilities. Stop building baseball fields and soccer fields. Want outdoor concert facility built, bring back trolley for Christmas. Why are the parks in the affluent sections better than parks in the average or poor sections? I don't have a walkway around our pond and it's not cleared and vegetation is overgrown
- More visibility of activity in community that affects our way of life and public safety

- My priorities are covered by the specified considerations.
- NO section 8 housing and NO immigrants or tent people. More security at malls and shopping. Have the police be able to arrest and fine those in the "parking lot rage" events that are being allowed.
- none
- Not Applicable
- Not defined
- not sure
- not sure
- Overseeing that the highest elected officials are NOT abusing their power or trying to take more!
- panhandling should not be allowed. Bringing litter and poor looks like a poor neighborhood
- Participation in community affairs
- Preservation of the old library building for Orland community use.
- Preserving and improving nature preserves
- Professional staff
- Proper staffing for village services is very important.
- Public Transportation plans. How are we supposed to get to O'Hare? What about other suburbs. We are MUCH TOO dependent on cars.
- Putting police and public works in the same line Q6 is not right. They are two totally different types of departments. Police need more training and maintain the IT aspect of policing in the village. Public works needs its equipment, but not as important to that department as it is for the police.
- Quality residential developments to increase supply of reasonably affordable single family homes!
- Safety of Orland Square Mall. Play ground improvements. Lower water and sewer bills. Discounts for senior citizens
- safety of our community
- Safety, including communication with residents regarding local crime. Communication with residents also regarding ongoing projects in neighborhoods.
- security at village events
- See above Public safety, infrastructure improvement, and recreation especially golf facilities
- Senior services and safety, housing and transportation, accessibility
- Social Services
- Stop catering to every want of large businesses that don't give back and to police that don't truly protect and serve. If they don't become a true pillar of the community then they should not be able to reap the benefits of the community. If the police are uneducated, and are just pushing racist and prejudice propaganda put forth by the Republican Party that hurts everyone but the elite then they should go to those same elite for their benefits and their improvements. A community should not carry a force that hurts them and doesn't support them. Lost are the days of community police officers. Lost are the days where this was a

country by the people for the people. Now it serves the elite and forgets the masses. It serves the selfish and terrible and forgets the giving and kind. This cannot be a community if it is not a united effort. A united people. A diverse people bringing their ideas together to benefit all instead of a select few.

- Stop high concentration residential building (167th + LaGrange, 143rd East of John Humphrey Drive, north side of street), CLEAN UP!- too much trash, public landscaping looks terrible. CLEAN UP abandoned commercial sites and public business lots!
- Suggestions: NEGOTIATE Orland Park rates for home-maintenance and repair services working in OP. Pay Fair AND EQUITABLE wages for OP Employees. TAX CORPORATIONS. REQUIRE OP-based business to hire OOP residents AND require ALL restaurants and vendors serve ALL people. Term Limits for AND Transparency from so-called 'Leadership'.
- Support the Orland Park Public Library in a greater way including publicity and endorsement from all trustees
- Supporting local library
- Take care and start using an empty building/facilities instead of building new ones
- taxes
- Traffic Control
- Utrzymanie porzadku i czystosci w okolicy obiektow handlowych, jak Orland Mall i rozrywkowych, jak Sky Zone, Gizmos
- viable downtown area like other suburbs, but this may be under community and/or economic development
- We have lost too many retail stores that interest many of the people within the community. Loss of our shopping to Oakbrook.
- We need our residential streets paved better.
- We would like to see better mall security as we do not feel safe going to the mall with all the outside crime that is coming in. As far as questions 8 goes on roads sidewalks are bad in some areas that you could trip on. I'm very active and in good shape but still could cause a problem. Plus I'm 6' tall and so many places where branches are at eye level and are dangerous when walking on sidewalks. Not sure who is responsible for cutting those if it is public works or residents.
- Working with owner of the Mall to improve parking and outside entrances. Encourage to make it an open air mall.
- You mention the Police and Public Works, you do not mention the Fire Department?
- Zoning and encouraging denser housing. Orland Park has some fantastic apartment complexes that attract great people, but as far as I can tell, they were largely built decades ago. We need to open up more land to higher density housing, including all this empty retail space.

Question 9: What three (3) projects and initiatives would you like the Village to prioritize in the next 5 years? – Other

- 143rd st is a main corridor, it needs to have 4 lanes, like it does in will county and east of Lagrange. This is a safety must
- A viable, walkable downtown community
- After school tutoring sponsored by the Village
- Can we get a fenced in dog park or parks in the area?
- Clean up the village road ways from garbage, weeds along curbs and other roads ways, Have village business owners improve there parking lots and roads. issue more citations to home owners who don't take care of there properties. Village should trim park way trees so that they are not obstructing the walk ways. (This is all part of beatification of the village)
- Control and limit attendance of nonresidents to Sky Zone, Dave and Busters or consider closing it
- Crime prevention initiatives such as a citizens watch patrol, more patrols within business districts, stricter enforcement on juvenile offenders. Focus on high crime locations such as 9919 143rd Place, Orland Park, IL 60462.
- cultural activites
- expanding social services
- Find ways to improve the budget to lower taxes.
- fine arts offerings
- fix the crap job they already did with storm systems that are collapsing after only a few years. Hold the construction company accountable. Stop planting weeds to replace good parkway after tree removal or repair. Bring back the leaf vaccum.
- Focus on improving relationships with Springfield. Many of us have heard that we dont receive a lot of grants or dollars from them due to past grievances. This is in effect, does affect the tax payers as we have to pay for more things, and taxes go up. Focus on ways to help maintain our property taxes so they dont keep going up and up for no reason.
- Have Orland District consider purchasing own school transportation.
- Hire more staff throughout the Village. Village services other than Police and Public Works are terrible. Lets go back to the days of when you call the Village you speak to somebody not a recording.
- improving social activities/events downtown for diverse young professionals
- Increase natural areas. Save Orland Mall. Spending 33 million on the triangle is fiscally irresponsible. If the project fails, the taxpayers will have to pay the debt for a private company. If it is successful, it could hasten the demise of the Mall. Diversify new business that are sustainable during difficult economic times. We don't need more restaurants. We received multiple notices about eliminating vehicle stickers but nothing about increasing the two sales taxes and utility tax to finance the Triangle development and an unnecessary police firing range. Increasing the sales taxes will discourage shopping and dining in Orland. The

abundance of mailings seem to be a ruse to make citizens feel informed while not telling them about tax increases.

- Indoor turf fields or field house like megaplex
- Innovative and more attractive land use planning especially in relation to location and types of business with residential mix - incentivize small business
- It would be nice to have a dinner theatre establishment for live theater. Going down town is not as safe as it used to be.
- limit low income housing
- More/stricter security for mall & other areas of concern surrounding mall
- Needs to not let panhandling occur in Orland. It brings so much litter not safe and brings down the look of a great neighborhood
- No fee Recreational programs for seniors
- NO MORE businesses to Orland Park. We go to New Lenox and Mokena to shop due to the trash that comes to Orland along with the danger that comes with it.
- Orland Park is starting to look 'dumpy', get it cleaned up, especially abandoned commercial properties (old Denny's, empty lots, trash all over
- Parkway trees in residential areas. Orland has good sized lots with houses set back from the street creating good spaciousness. Far too often everything is flat because there's no trees; street, parkway, sidewalk, lawn. Particularly noticeable on corners. Trees would give height, depth, beauty, shade. It would make areas more attractive for walking.
- Property taxes too high. Water cost is prohibitive particularly for seniors. Taxes, taxes, taxes like new utility tax.
- Public transportation.
- Recreation program offerings (from sports to just general social opportunities) for children, teens and tweens families with neurodivergent children
- Reducing light pollution.
- Remove cat tails and algae from Eagle Ridge pond 4. This beautiful lake is becoming unusable. It's why I bought here.
- Resurface residential side streets.
- See above. Also: Online bill payment system could use an update.
- Sidewalk improvements and not taking away crosswalks on all four corners to put in grass as was done in Golfview Estates Subdivision
- Staffing. The village has gutted staffing and too many offices are woefully degraded and it will cost us millions.
- stop destroying existing parks ,take care of streets, take care of trees, listen to the residents, not only heads on the boards,take a priority of the residents mind, take care off the roads in winter time, especially La Grange road, make more lights on the sidewalks
- Sustainability, preservation and adding wild grasses, planting trees.
- Trimming both street & sidewalk side of parkway trees throughout the village and removing dead & dying trees in parks
- Turf baseball fields.

- We need a theatre for dance, music and art.
- We need more indoor pickleball courts.

Appendix D: Responses to Selected Survey Questions by Respondent Characteristics

The subgroup comparison tables contain the cross tabulations of selected survey questions by respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations.

For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion. The letter denotes the category with the smaller column proportion from which it is statistically different. Differences were marked as statistically significant if the probability that the differences were due to chance alone were less than 5%. Categories were not used in comparisons when a column proportion was equal to zero or one.

Items that have no upper-case letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Table 38: Question 4 by Race, Ethnicity, and Sex, 99% of female residents (A) felt that Financial Excellence was either very or somewhat important. This proportion of residents (A) was statistically higher than male residents (B).

Comparisons by Race, Ethnicity, and Sex

Table 36: Question 1 by Race, Ethnicity, and Sex

(Percent strongly agree or agree)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	
In general, to what extent do you agree that these five strategic commitments resonate with you as priorities for the Village of Orland Park?	90%	91%	90%	86%	91%	89%	90%

Table 37: Question 2 by Race, Ethnicity, and Sex

(Percent yes)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	
Do you feel there is anything missing from these five strategic commitments?	24%	27%	24%	29%	22%	27%	25%

Table 38: Question 4 by Race, Ethnicity, and Sex

How important, if at all, do you feel each commitment is? (Percent very important or somewhat important)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
Economic Development	97%	97%	97%	100%	97%	96%	96%
Financial Excellence	97%	95%	97% B	89%	99% B	95%	97%
Quality, Innovation and Efficiency	91%	95%	91%	98%	94% B	88%	91%
Neighborhoods and Livability	98%	100%	99% B	88%	99% B	97%	98%
Orland Park Team	85%	89%	86%	88%	91% B	81%	86%

Table 39: Question 5 by Race, Ethnicity, and Sex

Please rate how well or poorly the Village of Orland Park is doing in meeting each commitment. (Percent excellent or good)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	(A)
Economic Development	70%	83% A	73%	61%	69%	74%	71%
Financial Excellence	74%	75%	75% B	60%	75%	73%	73%
Quality, Innovation and Efficiency	67%	67%	68%	65%	69%	64%	66%
Neighborhoods and Livability	76% B	62%	75%	77%	74%	75%	74%
Orland Park Team	75%	76%	76%	67%	76%	72%	74%

Table 40: Question 6 by Race, Ethnicity, and Sex

Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community? (Percent very important or somewhat important)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
High-quality schools (Please note, the Village has no direct role with the schools in Orland Park.)	96% B	91%	95%	97%	96%	94%	95%
A sense of safety and security	98%	98%	99% B	87%	100% B	97%	98%
Well-maintained residential and commercial properties	97%	96%	97% B	89%	99% B	94%	96%
Employment opportunities	91%	89%	91%	87%	96% B	86%	91%
Recreation facilities (Orland Park Sportsplex, Orland Park Health and Fitness Center, Centennial Park Aquatic Center, Franklin Loebe Center)	91%	95%	91%	94%	94% B	88%	91%
Preserve natural areas and open lands (Nature Center, Orland Grasslands, McGinnis Slough)	91%	95%	91%	96%	94% B	89%	91%
Roadway improvement	96%	97%	97% B	88%	99% B	94%	96%
Business development	96% B	91%	95%	96%	94%	95%	95%
Diverse, inclusive and welcoming community	68%	90% A	70%	86% A	79% B	63%	71%

Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community? (Percent very important or somewhat important)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
Community accessibility	85%	94% A	86%	87%	91% B	81%	86%
Biking and walking trails	86%	92%	86%	93%	89% B	84%	87%
Sustainable community	85%	90%	85%	91%	91% B	79%	85%
Parks	93%	95%	93%	94%	94%	92%	93%
Playgrounds	88%	88%	88%	96%	91%	86%	88%
Softball, baseball and all other sports fields	80%	80%	80%	70%	83% B	76%	79%
Investments in facilities	88%	91%	89%	83%	89%	87%	88%
Investments in equipment for Police and Public Works	90% B	81%	90% B	64%	90%	87%	89%
Preservation of Village Heritage Sites (Stellwagen Farm, John Humphry House, Boley Farm, Chiapetti Slaughterhouse, Hostert Cabins)	71%	76%	72%	70%	79% B	63%	71%
Other	47%	44%	45%	59%	50%	43%	46%

Table 41: Question 8 by Race, Ethnicity, and Sex

Please indicate the extent to which you agree with each of the following statements. (Percent strongly agree or agree)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
The Village has done a good job upgrading its infrastructure (water, roads, sanitary sewer) over the past five years.	76%	75%	76%	72%	77%	74%	75%
A high-quality school system is an important factor in the success of the community. (Please note, the Village has no direct role with the schools in Orland Park.)	89%	85%	89%	82%	88%	88%	88%
The Village government is fiscally responsible with its resources.	66%	65%	66%	66%	65%	66%	65%
The Village should invest in projects and programs that enhance the quality of life for all community members.	90%	96%	91%	94%	92%	90%	91%
The Village effectively communicates with residents.	70%	63%	69%	65%	70%	66%	68%
The Village's plow crews are efficient and effective in their efforts to treat and clear roadways during snow events.	81% B	70%	79%	77%	81%	78%	79%

Table 42: Question 11 by Race, Ethnicity, and Sex

(Percent 1 or 2)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 being the lowest, how do you rate the quality of life in the Village of Orland Park?	83%	88%	84% B	73%	81%	85%	83%

Table 43: Question 12 by Race, Ethnicity, and Sex

Please rate the following categories of Orland Park government performance. (Percent excellent or good)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	
The value of services offered to residents of Orland Park	85% B	71%	83%	80%	83%	81%	82%
The overall direction Orland Park is taking	71%	75%	71%	69%	71%	70%	71%
Orland Park government's efforts in welcoming resident involvement	68% B	56%	67%	60%	68%	63%	65%
Overall confidence in Orland Park government	64%	65%	65%	61%	64%	63%	64%
Acting in the best interest of the community	65%	65%	66%	54%	65%	65%	64%
Honesty	62%	61%	63%	53%	60%	63%	61%
Public transparency and access	65%	62%	64%	74%	63%	65%	64%
Informing residents about issues facing the community	62%	57%	63% B	45%	62%	60%	61%

Please rate the following categories of Orland Park government performance. (Percent excellent or good)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
Fair treatment of residents	74%	65%	74% B	57%	72%	72%	72%
Respectful treatment of residents	76% B	67%	76% B	60%	73%	75%	74%

Table 44: Question 13 by Race, Ethnicity, and Sex

(Percent with the last 6 months)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
When was your last visit to Orland Square Mall?	66%	83% A	67%	85% A	72% B	64%	68%

Table 45: Question 14 by Race, Ethnicity, and Sex

	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
(Percent feel safer)							
When compared to Oakbrook Center and Woodfield Mall, the FBI Safety Statistics have shown the Orland Square Mall (OSM) to be the safest mall in the region by a large margin. Knowing this fact makes you:	32%	43% A	34%	33%	35%	32%	33%

Table 46: Question 15 by Race, Ethnicity, and Sex

	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
(Percent more inclined to visit)							
A Youth Supervision Policy has been implemented at the mall in a partnership between the Village of Orland Park and mall management. Since the implementation of the policy, disturbances and incidents of retail theft have decreased significantly. In terms of visiting the mall, does the new policy make you:	43%	43%	44%	37%	45%	41%	42%

Table 47: Question 16 by Race, Ethnicity, and Sex

(Percent feel safer)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	
In terms of feeling safe at the mall, does the new policy make you:	46%	45%	46%	39%	47%	45%	45%

Table 48: Question 17 by Race, Ethnicity, and Sex

How important, if at all, are each of the following projects? (Percent very important or somewhat important)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	
Redevelopment of Doogan Park	47%	54%	47%	61%	49%	46%	47%
Redevelopment of Schussler Park	50%	58%	50%	62%	55% B	46%	50%
Centennial Park West	59%	62%	59%	74%	58%	61%	59%
Centennial Park	69%	72%	68%	81%	66%	72%	68%
John Humphrey Complex	59%	53%	57%	67%	57%	59%	58%
Police Department Firing Range and Emergency Operations Center Facility	66%	70%	67%	58%	70%	63%	66%
Public Works Facility Optimization	78%	77%	77%	84%	82% B	72%	77%
Development of Recreation Campus	60%	65%	59%	87% A	64%	56%	59%

How important, if at all, are each of the following projects? (Percent very important or somewhat important)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
Veterans Center	67%	71%	67%	59%	73% B	62%	67%
Heritage Sites Refurbishment and Interpretation	48%	58%	49%	60%	55% B	45%	49%

Table 49: Question 18 by Race, Ethnicity, and Sex

(Percent 1 or 2)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
On a scale from 1 - 5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Doogan Park.	57%	61%	58% B	42%	57%	58%	57%

Table 50: Question 19 by Race, Ethnicity, and Sex

(Percent 1 or 2)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Schussler Park.	54%	57%	56% B	40%	54%	56%	54%

Table 51: Question 20 by Race, Ethnicity, and Sex

(Percent 1 or 2)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved illustrative plan for Centennial Park West.	62%	63%	62%	70%	59%	66% A	62%

Table 52: Question 21 by Race, Ethnicity, and Sex

(Percent 1 or 2)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	

	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
(Percent 1 or 2)							
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Centennial Park.	64%	66%	64%	67%	63%	66%	64%

Table 53: Question 22 by Race, Ethnicity, and Sex

	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
(Percent 1 or 2)							
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for the John Humphrey Complex.	59%	60%	58%	73% A	57%	60%	58%

Table 54: Question 23 by Race, Ethnicity, and Sex

	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
(Percent 1 or 2)							

(Percent 1 or 2)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved schematic design for the Police Department Firing Range and Emergency Operations Center Facility.	63%	58%	63%	54%	63%	61%	62%

Table 55: Question 24 by Race, Ethnicity, and Sex

(Percent 1 or 2)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved design for the Public Works Optimization project.	66%	68%	67%	65%	65%	68%	66%

Table 56: Question 25 by Race, Ethnicity, and Sex

(Percent 1 or 2)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved Recreation Campus project.	63%	65%	63%	63%	65%	61%	63%

Table 57: Question 26 by Race, Ethnicity, and Sex

(Percent 1 or 2)	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	

	Race		Ethnicity		Sex		Overall
	White	Not white	Not Hispanic or Latino/a	Hispanic or Latino/a	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
(Percent 1 or 2)							
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved design for the Veterans Center.	62%	52%	61%	48%	61%	60%	60%

Comparisons by Age and Length of Residency

Table 58: Question 1 by Age and Length of Residency

	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
(Percent strongly agree or agree)								
In general, to what extent do you agree that these five strategic commitments resonate with you as priorities for the Village of Orland Park?	88%	88%	92%	90%	94%	86%	90%	90%

Table 59: Question 2 by Age and Length of Residency

	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
(Percent yes)								

(Percent yes)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	(A)
Do you feel there is anything missing from these five strategic commitments?	27%	29% C	21%	28%	22%	25%	23%	25%

Table 60: Question 4 by Age and Length of Residency

How important, if at all, do you feel each commitment is? (Percent very important or somewhat important)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
Economic Development	98%	95%	97%	96%	99%	97%	96%	96%
Financial Excellence	94%	96%	98% A	94%	94%	98% A	98% A	97%
Quality, Innovation and Efficiency	83%	93% A	93% A	94%	93%	89%	89%	91%
Neighborhoods and Livability	96%	99%	98%	97%	98%	98%	98%	98%
Orland Park Team	83%	84%	88%	89%	84%	86%	83%	86%

Table 61: Question 5 by Age and Length of Residency

Please rate how well or poorly the Village of Orland Park is doing in meeting each commitment. (Percent excellent or good)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
Economic Development	73%	68%	73%	74%	75%	76% D	66%	71%
Financial Excellence	66%	70%	78% A B	71%	72%	72%	75%	73%
Quality, Innovation and Efficiency	66%	60%	71% B	69%	67%	73% D	62%	66%

Please rate how well or poorly the Village of Orland Park is doing in meeting each commitment. (Percent excellent or good)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
Neighborhoods and Livability	80% B	67%	77% B	83% C D	73%	72%	70%	74%
Orland Park Team	77%	72%	74%	83% D	73%	73%	69%	74%

Table 62: Question 6 by Age and Length of Residency

Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community? (Percent very important or somewhat important)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
High-quality schools (Please note, the Village has no direct role with the schools in Orland Park.)	96%	96%	95%	95%	97%	95%	95%	95%
A sense of safety and security	94%	97%	100% A B	97% B	93%	99% B	100% A B	98%
Well-maintained residential and commercial properties	87%	99% A	98% A	93%	100% A	97% A	98% A	96%
Employment opportunities	90%	90%	92%	88%	93%	90%	91%	91%
Recreation facilities (Orland Park Sportsplex, Orland Park Health and Fitness Center, Centennial Park Aquatic Center, Franklin Loebe Center)	93%	91%	91%	92%	88%	92%	90%	91%

Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community? (Percent very important or somewhat important)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
Preserve natural areas and open lands (Nature Center, Orland Grasslands, McGinnis Slough)	93%	91%	91%	94%	93%	90%	90%	91%
Roadway improvement	92%	97% A	97% A	96%	95%	97%	97%	96%
Business development	91%	94%	96% A	95%	97%	92%	95%	95%
Diverse, inclusive and welcoming community	67%	71%	71%	81% D	76% D	74% D	61%	71%
Community accessibility	80%	85%	89% A	90% D	91% D	89% D	82%	86%
Biking and walking trails	93% C	89%	84%	94% D	87%	88%	82%	87%
Sustainable community	79%	88% A	86% A	90% D	87%	89% D	81%	85%
Parks	98% C	93%	92%	96% D	91%	94%	90%	93%
Playgrounds	92%	88%	87%	92%	87%	86%	86%	88%
Softball, baseball and all other sports fields	75%	81%	80%	79%	79%	83%	76%	79%
Investments in facilities	85%	88%	89%	90%	93%	88%	85%	88%

Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community? (Percent very important or somewhat important)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
Investments in equipment for Police and Public Works	75%	88% A	94% A B	84%	90%	84%	94% A C	89%
Preservation of Village Heritage Sites (Stellwagen Farm, John Humphry House, Boley Farm, Chiapetti Slaughterhouse, Hostert Cabins)	66%	70%	74%	72%	75%	67%	71%	71%
Other	49%	50%	42%	57% D	43%	45%	39%	46%

Table 63: Question 8 by Age and Length of Residency

Please indicate the extent to which you agree with each of the following statements. (Percent strongly agree or agree)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
The Village has done a good job upgrading its infrastructure (water, roads, sanitary sewer) over the past five years.	80%	71%	76%	75%	81%	74%	73%	75%
A high-quality school system is an important factor in the success of the community. (Please note, the Village has no direct role with the schools in Orland Park.)	92% C	90%	86%	89%	88%	87%	87%	88%

Please indicate the extent to which you agree with each of the following statements. (Percent strongly agree or agree)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
The Village government is fiscally responsible with its resources.	62%	63%	67%	70% D	60%	68%	62%	65%
The Village should invest in projects and programs that enhance the quality of life for all community members.	97% B	87%	91%	94% D	96% D	90%	88%	91%
The Village effectively communicates with residents.	75% B	63%	69%	75% B C	62%	63%	67%	68%
The Village's plow crews are efficient and effective in their efforts to treat and clear roadways during snow events.	82% B	72%	82% B	82% B	71%	78%	79%	79%

Table 64: Question 11 by Age and Length of Residency

(Percent 1 or 2)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
On a scale from 1-5, with 1 being the highest and 5 being the lowest, how do you rate the quality of life in the Village of Orland Park?	82%	79%	86% B	88% D	79%	81%	81%	83%

Table 65: Question 12 by Age and Length of Residency

Please rate the following categories of Orland Park government performance. (Percent excellent or good)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
The value of services offered to residents of Orland Park	73%	79%	88%	80%	80%	81%	85%	82%
The overall direction Orland Park is taking	65%	68%	74%	77%	67%	75%	66%	71%
Orland Park government's efforts in welcoming resident involvement	64%	62%	68%	68%	63%	65%	65%	65%
Overall confidence in Orland Park government	58%	65%	65%	69%	61%	64%	61%	64%
Acting in the best interest of the community	59%	62%	68%	69%	58%	67%	63%	64%
Honesty	61%	60%	62%	68%	59%	59%	59%	61%
Public transparency and access	67%	62%	64%	75%	61%	61%	59%	64%
Informing residents about issues facing the community	59%	59%	63%	63%	62%	59%	60%	61%
Fair treatment of residents	71%	69%	74%	78%	71%	67%	71%	72%
Respectful treatment of residents	72%	72%	76%	82%	71%	68%	73%	74%

Table 66: Question 13 by Age and Length of Residency

(Percent with the last 6 months)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
When was your last visit to Orland Square Mall?	77% C	76% C	60%	77% D	71% D	74% D	58%	68%

Table 67: Question 14 by Age and Length of Residency

(Percent feel safer)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
When compared to Oakbrook Center and Woodfield Mall, the FBI Safety Statistics have shown the Orland Square Mall (OSM) to be the safest mall in the region by a large margin. Knowing this fact makes you:	35%	34%	33%	44% B D	27%	35%	28%	33%

Table 68: Question 15 by Age and Length of Residency

(Percent more inclined to visit)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
A Youth Supervision Policy has been implemented at the mall in a partnership between the Village of Orland Park and mall management. Since the implementation of the policy, disturbances and incidents of retail theft have decreased significantly. In terms of visiting the mall, does the new policy make you:	34%	41%	47% A	44%	40%	37%	44%	42%

Table 69: Question 16 by Age and Length of Residency

(Percent feel safer)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
In terms of feeling safe at the mall, does the new policy make you:	30%	44% A	51% A	46%	46%	45%	46%	45%

Table 70: Question 17 by Age and Length of Residency

How important, if at all, are each of the following projects? (Percent very important or somewhat important)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
Redevelopment of Doogan Park	65% B C	45%	43%	62% B C D	47%	48%	39%	47%
Redevelopment of Schussler Park	65% B C	49%	47%	65% B D	43%	57% D	42%	50%
Centennial Park West	76% B C	58%	56%	70% D	66% D	59%	52%	59%
Centennial Park	85% B C	68%	64%	81% C D	77% D	69% D	59%	68%
John Humphrey Complex	63%	54%	59%	63%	56%	59%	55%	58%
Police Department Firing Range and Emergency Operations Center Facility	62%	60%	71% B	62%	74%	65%	67%	66%
Public Works Facility Optimization	84% B	74%	77%	84% C D	84%	73%	73%	77%
Development of Recreation Campus	76% B C	60%	55%	72% C D	69% D	60% D	50%	59%
Veterans Center	61%	61%	73% A B	71%	66%	61%	68%	67%
Heritage Sites Refurbishment and Interpretation	48%	45%	52%	55% D	60% D	50%	43%	49%

Table 71: Question 18 by Age and Length of Residency

(Percent 1 or 2)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	(A)
On a scale from 1 - 5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Doogan Park.	56%	60%	56%	61%	63%	57%	53%	57%

Table 72: Question 19 by Age and Length of Residency

(Percent 1 or 2)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	(A)
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Schussler Park.	53%	58%	54%	55%	63%	53%	53%	54%

Table 73: Question 20 by Age and Length of Residency

(Percent 1 or 2)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved illustrative plan for Centennial Park West.	69%	64%	60%	70% C D	71% C D	57%	57%	62%

Table 74: Question 21 by Age and Length of Residency

(Percent 1 or 2)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Centennial Park.	63%	66%	63%	68% D	76% C D	60%	59%	64%

Table 75: Question 22 by Age and Length of Residency

(Percent 1 or 2)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for the John Humphrey Complex.	66%	57%	58%	65% C D	68% C D	54%	54%	58%

Table 76: Question 23 by Age and Length of Residency

(Percent 1 or 2)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved schematic design for the Police Department Firing Range and Emergency Operations Center Facility.	62%	57%	65% B	62%	68%	60%	62%	62%

Table 77: Question 24 by Age and Length of Residency

(Percent 1 or 2)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved design for the Public Works Optimization project.	74% B	63%	66%	69%	73%	68%	62%	66%

Table 78: Question 25 by Age and Length of Residency

(Percent 1 or 2)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved Recreation Campus project.	69%	62%	62%	65%	68%	65%	59%	63%

Table 79: Question 26 by Age and Length of Residency

(Percent 1 or 2)	Age			Length of Residency				Overall
	18-34	35-54	55+	5 years or less	6-10 years	11-20 years	More than 20 years	
	(A)	(B)	(C)	(A)	(B)	(C)	(D)	(A)
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved design for the Veterans Center.	45%	59% A	65% A	60%	64%	55%	62%	60%

Comparisons by Income and Tenure (Rent/Own)

Table 80: Question 1 by Income and Tenure

(Percent strongly agree or agree)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)
In general, to what extent do you agree that these five strategic commitments resonate with you as priorities for the Village of Orland Park?	86%	87%	92%	92%	91%	90%	90%

Table 81: Question 2 by Income and Tenure

(Percent yes)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)
Do you feel there is anything missing from these five strategic commitments?	6%	27% A	25% A	28% A	27%	24%	25%

Table 82: Question 4 by Income and Tenure

How important, if at all, do you feel each commitment is? (Percent very important or somewhat important)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Economic Development	98%	96%	96%	99%	100% B	96%	96%
Financial Excellence	99%	95%	98%	96%	89%	98% A	97%
Quality, Innovation and Efficiency	94%	93%	89%	90%	86%	91%	91%
Neighborhoods and Livability	100%	96%	98%	98%	95%	98% A	98%
Orland Park Team	89%	88%	85%	83%	91%	85%	86%

Table 83: Question 5 by Income and Tenure

Please rate how well or poorly the Village of Orland Park is doing in meeting each commitment. (Percent excellent or good)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Economic Development	76%	71%	73%	69%	75%	70%	71%
Financial Excellence	81% B	67%	75%	80% B	73%	73%	73%

Please rate how well or poorly the Village of Orland Park is doing in meeting each commitment. (Percent excellent or good)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)
Quality, Innovation and Efficiency	78% C D	74% C D	64%	56%	81% B	64%	66%
Neighborhoods and Livability	71%	77%	75%	70%	88% B	72%	74%
Orland Park Team	83% C	78%	69%	76%	84% B	72%	74%

Table 84: Question 6 by Income and Tenure

Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community? (Percent very important or somewhat important)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)
High-quality schools (Please note, the Village has no direct role with the schools in Orland Park.)	94%	96%	95%	94%	100% B	95%	95%
A sense of safety and security	100% B	94%	99% B	99% B	91%	99% A	98%
Well-maintained residential and commercial properties	100% B	93%	97%	98% B	92%	97% A	96%

Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community? (Percent very important or somewhat important)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)
Employment opportunities	97% C D	95% C D	88%	87%	92%	90%	91%
Recreation facilities (Orland Park Sportsplex, Orland Park Health and Fitness Center, Centennial Park Aquatic Center, Franklin Loebe Center)	90%	88%	94% B	90%	97% B	90%	91%
Preserve natural areas and open lands (Nature Center, Orland Grasslands, McGinnis Slough)	90%	92%	92%	90%	98% B	90%	91%
Roadway improvement	99% B	91%	97% B	98% B	89%	97% A	96%
Business development	96%	96%	94%	96%	96%	94%	95%
Diverse, inclusive and welcoming community	84% C D	80% C D	66%	64%	73%	70%	71%
Community accessibility	91% D	92% C D	84%	80%	80%	87%	86%
Biking and walking trails	85%	86%	88%	87%	92%	86%	87%
Sustainable community	90% D	91% D	85%	78%	92%	84%	85%
Parks	89%	93%	95%	92%	100% B	92%	93%

Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community? (Percent very important or somewhat important)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Playgrounds	87%	88%	90%	88%	100% B	86%	88%
Softball, baseball and all other sports fields	79%	79%	80%	83%	85%	78%	79%
Investments in facilities	91%	87%	89%	88%	90%	88%	88%
Investments in equipment for Police and Public Works	91%	88%	88%	94%	81%	90% A	89%
Preservation of Village Heritage Sites (Stellwagen Farm, John Humphry House, Boley Farm, Chiapetti Slaughterhouse, Hostert Cabins)	78%	68%	70%	71%	70%	71%	71%
Other	55% D	56% D	46%	34%	73% B	41%	46%

Table 85: Question 8 by Income and Tenure by Income and Tenure

Please indicate the extent to which you agree with each of the following statements. (Percent strongly agree or agree)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)
The Village has done a good job upgrading its infrastructure (water, roads, sanitary sewer) over the past five years.	72%	76%	77%	73%	80%	74%	75%
A high-quality school system is an important factor in the success of the community. (Please note, the Village has no direct role with the schools in Orland Park.)	83%	88%	90%	88%	97% B	87%	88%
The Village government is fiscally responsible with its resources.	76% B D	63%	66%	63%	70%	64%	65%
The Village should invest in projects and programs that enhance the quality of life for all community members.	90%	94%	91%	88%	100% B	89%	91%
The Village effectively communicates with residents.	71%	65%	72%	67%	74%	67%	68%
The Village's plow crews are efficient and effective in their efforts to treat and clear roadways during snow events.	83%	79%	78%	77%	86%	78%	79%

Table 86: Question 11 by Income and Tenure

(Percent 1 or 2)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)
On a scale from 1-5, with 1 being the highest and 5 being the lowest, how do you rate the quality of life in the Village of Orland Park?	71%	84% A	86% A	83% A	88%	82%	83%

Table 87: Question 12 by Income and Tenure

Please rate the following categories of Orland Park government performance. (Percent excellent or good)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)
The value of services offered to residents of Orland Park	86%	85%	81%	83%	92% B	81%	82%
The overall direction Orland Park is taking	80%	71%	72%	69%	75%	70%	71%
Orland Park government's efforts in welcoming resident involvement	78% D	66%	66%	63%	78% B	64%	65%
Overall confidence in Orland Park government	71%	63%	67%	64%	63%	64%	64%
Acting in the best interest of the community	72%	64%	67%	64%	63%	65%	64%
Honesty	63%	64%	64%	62%	70%	60%	61%

Please rate the following categories of Orland Park government performance. (Percent excellent or good)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)
Public transparency and access	71%	64%	64%	66%	84% B	61%	64%
Informing residents about issues facing the community	72%	61%	64%	58%	72% B	59%	61%
Fair treatment of residents	85% C D	75%	73%	68%	84% B	70%	72%
Respectful treatment of residents	87% C D	78%	73%	72%	90% B	72%	74%

Table 88: Question 13 by Income and Tenure

(Percent with the last 6 months)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)
When was your last visit to Orland Square Mall?	62%	67%	71%	71%	90% B	64%	68%

Table 89: Question 14 by Income and Tenure

(Percent feel safer)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
When compared to Oakbrook Center and Woodfield Mall, the FBI Safety Statistics have shown the Orland Square Mall (OSM) to be the safest mall in the region by a large margin. Knowing this fact makes you:	33%	29%	39% B	38%	34%	33%	33%

Table 90: Question 15 by Income and Tenure

(Percent more inclined to visit)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
A Youth Supervision Policy has been implemented at the mall in a partnership between the Village of Orland Park and mall management. Since the implementation of the policy, disturbances and incidents of retail theft have decreased significantly. In terms of visiting the mall, does the new policy make you:	39%	42%	46%	46%	36%	43%	42%

Table 91: Question 16 by Income and Tenure

(Percent feel safer)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
In terms of feeling safe at the mall, does the new policy make you:	41%	44%	50%	50%	40%	46%	45%

Table 92: Question 17 by Income and Tenure

How important, if at all, are each of the following projects? (Percent very important or somewhat important)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Redevelopment of Doogan Park	61% B	38%	53% B	45%	50%	46%	47%
Redevelopment of Schussler Park	63% B D	44%	56% B	46%	57%	49%	50%
Centennial Park West	68%	61%	62%	54%	77% B	57%	59%
Centennial Park	75%	70%	70%	66%	86% B	66%	68%
John Humphrey Complex	65%	54%	64% D	53%	56%	58%	58%

How important, if at all, are each of the following projects? (Percent very important or somewhat important)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)
Police Department Firing Range and Emergency Operations Center Facility	71%	67%	67%	66%	60%	67%	66%
Public Works Facility Optimization	84% D	82% D	78%	69%	88% B	76%	77%
Development of Recreation Campus	60%	64%	58%	63%	72% B	57%	59%
Veterans Center	71%	71%	66%	63%	47%	70% A	67%
Heritage Sites Refurbishment and Interpretation	57%	55%	49%	44%	52%	48%	49%

Table 93: Question 18 by Income and Tenure

(Percent 1 or 2)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)
On a scale from 1 - 5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Doogan Park.	40%	49%	68% A B	64% A B	45%	58% A	57%

Table 94: Question 19 by Income and Tenure

(Percent 1 or 2)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Schussler Park.	41%	47%	62% A B	63% A B	42%	56% A	54%

Table 95: Question 20 by Income and Tenure

(Percent 1 or 2)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved illustrative plan for Centennial Park West.	51%	61%	65% A	71% A	65%	61%	62%

Table 96: Question 21 by Income and Tenure

(Percent 1 or 2)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Centennial Park.	54%	63%	69% A	66%	66%	63%	64%

Table 97: Question 22 by Income and Tenure

(Percent 1 or 2)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for the John Humphrey Complex.	53%	56%	63%	62%	68%	57%	58%

Table 98: Question 23 by Income and Tenure

(Percent 1 or 2)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved schematic design for the Police Department Firing Range and Emergency Operations Center Facility.	56%	64%	66%	59%	62%	62%	62%

Table 99: Question 24 by Income and Tenure

(Percent 1 or 2)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved design for the Public Works Optimization project.	53%	67% A	74% A D	63%	70%	66%	66%

Table 100: Question 25 by Income and Tenure

(Percent 1 or 2)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved Recreation Campus project.	60%	61%	70%	61%	69%	62%	63%

Table 101: Question 26 by Income and Tenure

(Percent 1 or 2)	Income				Housing Tenure		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	Rent	Own	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved design for the Veterans Center.	52%	60%	65% A	61%	57%	60%	60%

Comparisons by Presence of Older Adults and Children

Table 102: Question 1 by Presence of Older Adults and Children

(Percent strongly agree or agree)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	(A)
	(A)	(B)	(A)	(B)	
In general, to what extent do you agree that these five strategic commitments resonate with you as priorities for the Village of Orland Park?	89%	90%	89%	92%	90%

Table 103: Question 2 by Presence of Older Adults and Children

(Percent yes)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	(A)
	(A)	(B)	(A)	(B)	
Do you feel there is anything missing from these five strategic commitments?	25%	24%	22%	33% A	25%

Table 104: Question 4 by Presence of Older Adults and Children

How important, if at all, do you feel each commitment is? (Percent very important or somewhat important)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	
	(A)	(B)	(A)	(B)	(A)
Economic Development	96%	96%	97%	95%	96%
Financial Excellence	97%	97%	97%	97%	97%
Quality, Innovation and Efficiency	90%	92%	90%	92%	91%
Neighborhoods and Livability	98%	99%	98%	98%	98%
Orland Park Team	85%	86%	86%	85%	86%

Table 105: Question 5 by Presence of Older Adults and Children

Please rate how well or poorly the Village of Orland Park is doing in meeting each commitment. (Percent excellent or good)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	
	(A)	(B)	(A)	(B)	(A)
Economic Development	71%	71%	71%	71%	71%
Financial Excellence	72%	75%	76% B	66%	73%
Quality, Innovation and Efficiency	65%	69%	68%	62%	66%
Neighborhoods and Livability	73%	77%	75%	72%	74%
Orland Park Team	75%	72%	73%	77%	74%

Table 106: Question 6 by Presence of Older Adults and Children

Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community? (Percent very important or somewhat important)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	
	(A)	(B)	(A)	(B)	(A)
High-quality schools (Please note, the Village has no direct role with the schools in Orland Park.)	95%	96%	94%	98%	95%
A sense of safety and security	98%	99%	98%	99%	98%
Well-maintained residential and commercial properties	95%	98% A	96%	97%	96%
Employment opportunities	90%	92%	90%	91%	91%
Recreation facilities (Orland Park Sportsplex, Orland Park Health and Fitness Center, Centennial Park Aquatic Center, Franklin Loebe Center)	92%	89%	90%	93%	91%
Preserve natural areas and open lands (Nature Center, Orland Grasslands, McGinnis Slough)	90%	94%	91%	93%	91%
Roadway improvement	96%	96%	96%	98%	96%
Business development	94%	96%	95%	92%	95%
Diverse, inclusive and welcoming community	68%	74%	69%	77% A	71%
Community accessibility	84%	90% A	85%	88%	86%
Biking and walking trails	88%	84%	86%	89%	87%
Sustainable community	83%	89% A	83%	93% A	85%

Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community? (Percent very important or somewhat important)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	
	(A)	(B)	(A)	(B)	(A)
Parks	93%	93%	92%	96%	93%
Playgrounds	88%	88%	86%	94% A	88%
Softball, baseball and all other sports fields	78%	79%	77%	87% A	79%
Investments in facilities	87%	90%	88%	91%	88%
Investments in equipment for Police and Public Works	86%	93% A	90%	87%	89%
Preservation of Village Heritage Sites (Stellwagen Farm, John Humphry House, Boley Farm, Chiapetti Slaughterhouse, Hostert Cabins)	70%	73%	69%	81% A	71%
Other	50%	40%	45%	52%	46%

Table 107: Question 8 by Presence of Older Adults and Children

Please indicate the extent to which you agree with each of the following statements. (Percent strongly agree or agree)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	
	(A)	(B)	(A)	(B)	(A)
The Village has done a good job upgrading its infrastructure (water, roads, sanitary sewer) over the past five years.	75%	74%	74%	78%	75%
A high-quality school system is an important factor in the success of the community. (Please note, the Village has no direct role with the schools in Orland Park.)	88%	88%	87%	93% A	88%
The Village government is fiscally responsible with its resources.	66%	63%	66%	62%	65%
The Village should invest in projects and programs that enhance the quality of life for all community members.	90%	92%	91%	90%	91%
The Village effectively communicates with residents.	69%	66%	70% B	61%	68%
The Village's plow crews are efficient and effective in their efforts to treat and clear roadways during snow events.	78%	82%	79%	80%	79%

Table 108: Question 11 by Presence of Older Adults and Children

(Percent 1 or 2)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	(A)
	(A)	(B)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 being the lowest, how do you rate the quality of life in the Village of Orland Park?	81%	85%	85% B	76%	83%

Table 109: Question 12 by Presence of Older Adults and Children

Please rate the following categories of Orland Park government performance. (Percent excellent or good)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	(A)
	(A)	(B)	(A)	(B)	
The value of services offered to residents of Orland Park	80%	86%	84% B	75%	82%
The overall direction Orland Park is taking	72%	69%	71%	69%	71%
Orland Park government's efforts in welcoming resident involvement	65%	66%	66%	64%	65%
Overall confidence in Orland Park government	64%	63%	64%	62%	64%
Acting in the best interest of the community	64%	66%	65%	63%	64%
Honesty	62%	60%	63%	56%	61%
Public transparency and access	64%	64%	65%	60%	64%
Informing residents about issues facing the community	61%	61%	62%	56%	61%

Please rate the following categories of Orland Park government performance. (Percent excellent or good)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	(A)
	(A)	(B)	(A)	(B)	
Fair treatment of residents	72%	73%	73%	68%	72%
Respectful treatment of residents	73%	76%	75%	72%	74%

Table 110: Question 13 by Presence of Older Adults and Children

(Percent with the last 6 months)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	(A)
	(A)	(B)	(A)	(B)	
When was your last visit to Orland Square Mall?	72% B	60%	63%	86% A	68%

Table 111: Question 14 by Presence of Older Adults and Children

(Percent feel safer)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	(A)
	(A)	(B)	(A)	(B)	
When compared to Oakbrook Center and Woodfield Mall, the FBI Safety Statistics have shown the Orland Square Mall (OSM) to be the safest mall in the region by a large margin. Knowing this fact makes you:	34%	32%	32%	41% A	33%

Table 112: Question 15 by Presence of Older Adults and Children

(Percent more inclined to visit)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	(A)
	(A)	(B)	(A)	(B)	
A Youth Supervision Policy has been implemented at the mall in a partnership between the Village of Orland Park and mall management. Since the implementation of the policy, disturbances and incidents of retail theft have decreased significantly. In terms of visiting the mall, does the new policy make you:	42%	43%	44% B	35%	42%

Table 113: Question 16 by Presence of Older Adults and Children

(Percent feel safer)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	(A)
	(A)	(B)	(A)	(B)	
In terms of feeling safe at the mall, does the new policy make you:	44%	49%	47%	40%	45%

Table 114: Question 17 by Presence of Older Adults and Children

How important, if at all, are each of the following projects? (Percent very important or somewhat important)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	
	(A)	(B)	(A)	(B)	(A)
Redevelopment of Doogan Park	51% B	40%	45%	56% A	47%
Redevelopment of Schussler Park	53%	45%	46%	65% A	50%
Centennial Park West	60%	58%	60%	58%	59%
Centennial Park	71%	64%	69%	69%	68%
John Humphrey Complex	57%	59%	57%	61%	58%
Police Department Firing Range and Emergency Operations Center Facility	66%	66%	66%	66%	66%
Public Works Facility Optimization	77%	77%	77%	76%	77%
Development of Recreation Campus	63% B	54%	55%	75% A	59%
Veterans Center	65%	70%	70% B	55%	67%
Heritage Sites Refurbishment and Interpretation	48%	50%	48%	55%	49%

Table 115: Question 18 by Presence of Older Adults and Children

(Percent 1 or 2)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	(A)
	(A)	(B)	(A)	(B)	
On a scale from 1 - 5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Doogan Park.	60%	51%	56%	59%	57%
	B				

Table 116: Question 19 by Presence of Older Adults and Children

(Percent 1 or 2)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	(A)
	(A)	(B)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Schussler Park.	58%	49%	53%	59%	54%
	B				

Table 117: Question 20 by Presence of Older Adults and Children

(Percent 1 or 2)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	(A)
	(A)	(B)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved illustrative plan for Centennial Park West.	65% B	57%	61%	67%	62%

Table 118: Question 21 by Presence of Older Adults and Children

(Percent 1 or 2)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	(A)
	(A)	(B)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Centennial Park.	66%	60%	63%	65%	64%

Table 119: Question 22 by Presence of Older Adults and Children

(Percent 1 or 2)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	
	(A)	(B)	(A)	(B)	(A)
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for the John Humphrey Complex.	60%	55%	58%	61%	58%

Table 120: Question 23 by Presence of Older Adults and Children

(Percent 1 or 2)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	
	(A)	(B)	(A)	(B)	(A)
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved schematic design for the Police Department Firing Range and Emergency Operations Center Facility.	61%	63%	63%	59%	62%

Table 121: Question 24 by Presence of Older Adults and Children

(Percent 1 or 2)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	(A)
	(A)	(B)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved design for the Public Works Optimization project.	66%	67%	65%	70%	66%

Table 122: Question 25 by Presence of Older Adults and Children

(Percent 1 or 2)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	(A)
	(A)	(B)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved Recreation Campus project.	64%	61%	61%	68%	63%

Table 123: Question 26 by Presence of Older Adults and Children

(Percent 1 or 2)	Older Adults in Household		Children in Household who Attend Orland Park Public School		Overall
	No	Yes	No	Yes	(A)
	(A)	(B)	(A)	(B)	
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved design for the Veterans Center.	58%	63%	61%	56%	60%

Table 124: Question 1

(Percent strongly agree or agree)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	
	(A)	(B)	(C)	(D)	(A)
In general, to what extent do you agree that these five strategic commitments resonate with you as priorities for the Village of Orland Park?	89%	93%	88%	89%	90%

Table 125: Question 2

(Percent yes)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	
	(A)	(B)	(C)	(D)	(A)
Do you feel there is anything missing from these five strategic commitments?	28%	27%	21%	24%	25%

Table 126: Question 4

How important, if at all, do you feel each commitment is? (Percent very important or somewhat important)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	
	(A)	(B)	(C)	(D)	(A)
Economic Development	94%	99% A	96%	97%	96%
Financial Excellence	98% C	100% C	94%	96%	97%
Quality, Innovation and Efficiency	89% B	82%	95% A B	94% A B	91%

How important, if at all, do you feel each commitment is? (Percent very important or somewhat important)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	
	(A)	(B)	(C)	(D)	(A)
Neighborhoods and Livability	97%	99%	97%	99%	98%
Orland Park Team	82%	87%	87%	87%	86%

Table 127: Question 5

Please rate how well or poorly the Village of Orland Park is doing in meeting each commitment. (Percent excellent or good)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	
	(A)	(B)	(C)	(D)	(A)
Economic Development	67%	72%	73%	72%	71%
Financial Excellence	72%	75%	74%	73%	73%
Quality, Innovation and Efficiency	63%	66%	69%	68%	66%
Neighborhoods and Livability	70%	85% A C D	71%	74%	74%
Orland Park Team	72%	75%	76%	72%	74%

Table 128: Question 6

Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community? (Percent very important or somewhat important)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	
	(A)	(B)	(C)	(D)	(A)
High-quality schools (Please note, the Village has no direct role with the schools in Orland Park.)	97% D	95%	98% D	92%	95%
A sense of safety and security	99% C	99% C	95%	99% C	98%
Well-maintained residential and commercial properties	97%	99%	95%	96%	96%
Employment opportunities	89%	83%	95% A B	93% B	91%
Recreation facilities (Orland Park Sportsplex, Orland Park Health and Fitness Center, Centennial Park Aquatic Center, Franklin Loebe Center)	93%	90%	89%	91%	91%
Preserve natural areas and open lands (Nature Center, Orland Grasslands, McGinnis Slough)	95% D	91%	90%	89%	91%
Roadway improvement	97%	99% C	94%	96%	96%
Business development	93%	99% A D	95%	93%	95%
Diverse, inclusive and welcoming community	70%	64%	75% B	72%	71%
Community accessibility	81%	81%	91% A B	89% A B	86%
Biking and walking trails	87%	85%	88%	86%	87%

Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community? (Percent very important or somewhat important)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	(A)
	(A)	(B)	(C)	(D)	
Sustainable community	84%	83%	88%	86%	85%
Parks	93%	91%	92%	93%	93%
Playgrounds	89%	88%	87%	87%	88%
Softball, baseball and all other sports fields	82% C	76%	74%	80%	79%
Investments in facilities	87%	93% D	90%	86%	88%
Investments in equipment for Police and Public Works	90%	89%	88%	89%	89%
Preservation of Village Heritage Sites (Stellwagen Farm, John Humphry House, Boley Farm, Chiapetti Slaughterhouse, Hostert Cabins)	77% B	62%	70%	72% B	71%
Other	55% B D	34%	53% B D	38%	46%

Table 129: Question 8

Please indicate the extent to which you agree with each of the following statements. (Percent strongly agree or agree)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	(A)
	(A)	(B)	(C)	(D)	
The Village has done a good job upgrading its infrastructure (water, roads, sanitary sewer) over the past five years.	80%	71%	74%	73%	75%

Please indicate the extent to which you agree with each of the following statements. (Percent strongly agree or agree)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	(A)
	(A)	(B)	(C)	(D)	
A high-quality school system is an important factor in the success of the community. (Please note, the Village has no direct role with the schools in Orland Park.)	93% D	88%	88%	83%	88%
The Village government is fiscally responsible with its resources.	65%	68%	61%	66%	65%
The Village should invest in projects and programs that enhance the quality of life for all community members.	92%	90%	90%	90%	91%
The Village effectively communicates with residents.	64%	68%	67%	71%	68%
The Village's plow crews are efficient and effective in their efforts to treat and clear roadways during snow events.	82%	74%	77%	80%	79%

Table 130: Question 11

(Percent 1 or 2)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	(A)
	(A)	(B)	(C)	(D)	
On a scale from 1-5, with 1 being the highest and 5 being the lowest, how do you rate the quality of life in the Village of Orland Park?	77%	90% A	82%	84%	83%

Table 131: Question 12

Please rate the following categories of Orland Park government performance. (Percent excellent or good)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	(A)
	(A)	(B)	(C)	(D)	
The value of services offered to residents of Orland Park	83%	82%	85%	80%	82%
The overall direction Orland Park is taking	69%	72%	72%	71%	71%
Orland Park government's efforts in welcoming resident involvement	67%	63%	69%	62%	65%
Overall confidence in Orland Park government	65%	61%	67%	61%	64%
Acting in the best interest of the community	67%	65%	65%	62%	64%
Honesty	61%	66%	61%	59%	61%
Public transparency and access	63%	64%	68%	61%	64%
Informing residents about issues facing the community	63%	61%	63%	57%	61%
Fair treatment of residents	75%	70%	74%	69%	72%
Respectful treatment of residents	74%	78%	75%	71%	74%

Table 132: Question 13

(Percent with the last 6 months)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	(A)
	(A)	(B)	(C)	(D)	
When was your last visit to Orland Square Mall?	68%	68%	67%	67%	68%

Table 133: Question 14

(Percent feel safer)	Area				Overall
	1	2	3	4	(A)
	(A)	(B)	(C)	(D)	
When compared to Oakbrook Center and Woodfield Mall, the FBI Safety Statistics have shown the Orland Square Mall (OSM) to be the safest mall in the region by a large margin. Knowing this fact makes you:	35%	38%	34%	29%	33%

Table 134: Question 15

(Percent more inclined to visit)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	(A)
	(A)	(B)	(C)	(D)	
A Youth Supervision Policy has been implemented at the mall in a partnership between the Village of Orland Park and mall management. Since the implementation of the policy, disturbances and incidents of retail theft have decreased significantly. Does the new policy make you:	39%	44%	46%	42%	42%

Table 135: Question 16

(Percent feel safer)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	(A)
	(A)	(B)	(C)	(D)	
In terms of feeling safe at the mall, does the new policy make you:	44%	48%	48%	44%	45%

Table 136: Question 17

How important, if at all, are each of the following projects? (Percent very important or somewhat important)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	(A)
	(A)	(B)	(C)	(D)	
Redevelopment of Doogan Park	52%	48%	47%	42%	47%
Redevelopment of Schussler Park	62%	51%	48%	41%	50%
Centennial Park West	59%	60%	65%	55%	59%
Centennial Park	63%	72%	74%	66%	68%
John Humphrey Complex	59%	65%	62%	49%	58%
Police Department Firing Range and Emergency Operations Center Facility	65%	69%	64%	65%	66%
Public Works Facility Optimization	75%	79%	84%	73%	77%
Development of Recreation Campus	58%	62%	60%	59%	59%
Veterans Center	71%	63%	72%	62%	67%
Heritage Sites Refurbishment and Interpretation	54%	45%	53%	44%	49%

Table 137: Question 18

(Percent 1 or 2)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	
	(A)	(B)	(C)	(D)	(A)
On a scale from 1 - 5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Doogan Park.	54%	69% A C D	53%	56%	57%

Table 138: Question 19

(Percent 1 or 2)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	
	(A)	(B)	(C)	(D)	(A)
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Schussler Park.	51%	70% A C D	50%	53%	54%

Table 139: Question 20

(Percent 1 or 2)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	
	(A)	(B)	(C)	(D)	(A)
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved illustrative plan for Centennial Park West.	55%	71% A	65% A	61%	62%

Table 140: Question 21

(Percent 1 or 2)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	
	(A)	(B)	(C)	(D)	(A)
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Centennial Park.	59%	77% A C D	64%	61%	64%

Table 141: Question 22

(Percent 1 or 2)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	
	(A)	(B)	(C)	(D)	(A)
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for the John Humphrey Complex.	56%	68% A D	60%	53%	58%

Table 142: Question 23

(Percent 1 or 2)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	
	(A)	(B)	(C)	(D)	(A)
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved schematic design for the Police Department Firing Range and Emergency Operations Center Facility.	56%	74% A D	63%	61%	62%

Table 143: Question 24

(Percent 1 or 2)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	
	(A)	(B)	(C)	(D)	(A)
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved design for the Public Works Optimization project.	59%	77% A C	64%	67%	66%

Table 144: Question 25

(Percent 1 or 2)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	
	(A)	(B)	(C)	(D)	(A)
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved Recreation Campus project.	62%	75% A C D	56%	62%	63%

Table 145: Question 26

(Percent 1 or 2)	Area				Overall
	1 (NE)	2 (NW)	3 (SE)	4 (SW)	
	(A)	(B)	(C)	(D)	(A)
On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved design for the Veterans Center.	60%	74% A C D	59%	54%	60%

Appendix E: Detailed Benchmark Comparisons

Comparison Data

NRC's database of comparative employee opinion comprises employee perspectives gathered in employee surveys from more than 30,000 public sector employees across the U.S. The Village of Orland Park was compared to the entire database.

Interpreting the Results

A benchmark comparison (the average percent positive from all the comparison organizations where a question was asked, excluding Orland Park's) has been provided when there were at least five organizations in which the question was asked. Where comparisons are available, four columns are provided in the table. The first column is Orland Park's percent positive. The percent positive response was created by combining the most favorable response options (i.e., "strongly agree" and "somewhat agree" or "excellent" and "good"). The second and third columns show Orland Park's rank, and the number of jurisdictions for comparison, respectively. The fourth column shows the comparison of Orland Park's rating to the benchmark, where Orland Park's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark. These labels come from a statistical comparison of Orland Park's rating to the benchmark where a rating is considered "similar" if it is within the margin of error (four percentage points or less) and "higher" or "lower" if the difference between Orland Park's rating and the benchmark is greater the margin of error (greater than four percentage points).

National Benchmark Comparisons

Table 146: Governance

Governance Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall confidence in Orland Park government	64%	116	315	Similar
The overall direction Orland Park is taking	71%	92	345	Similar
Acting in the best interest of the community	64%	125	319	Similar
Honesty	61%	170	310	Similar
Informing residents about issues facing the community	61%	95	268	Similar
Orland Park government's efforts in welcoming resident involvement	65%	97	342	Similar
Fair treatment of residents	72%	102	316	Similar
Respectful treatment of residents	74%	117	261	Similar

Appendix F: Survey Methodology

About the Survey

This was the first iteration of the Orland Park Strategic Plan Survey. The survey provided residents the opportunity to give feedback on aspects of the strategic commitments, government performance, and Village projects. The Village of Orland Park funded this research. Please contact Nicole Merced of the Village of Orland Park at NMerced@orlandpark.org if you have any questions about the survey.

Developing the Questionnaire

The 2023 survey instrument was developed through an iterative process between Polco/NRC staff and Village of Orland Park staff.

Selecting Survey Recipients

“Sampling” refers to the method by which survey recipients are chosen. The “sample” refers to all those who were given a chance to participate in the survey. A list of all households within the zip codes serving Orland Park was purchased from Go-Dog Direct based on updated listings from the United States Postal Service, updated every three months, providing the best representation of all households in a specific geographic location. NRC used the USPS data to select the survey recipients.

A larger list than needed was pulled so that a process referred to as “geocoding” could be used to eliminate addresses from the list that were outside Orland Park’s boundaries. Geocoding is a computerized process in which addresses are compared to electronically mapped boundaries and coded as inside or outside desired boundaries; in this case, within Orland Park. All addresses determined to be outside the study boundaries were eliminated from the list of potential households. Each address identified as being within village boundaries was further identified as being within one of four districts. A random selection was made of the remaining addresses to create a mailing list of 5,000 addresses.

To choose the 5,000 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every Nth one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

In addition to the scientific, random sample, a link to an online “opt-in” survey was publicized through various channels. This opt-in survey was identical to the scientific survey and open to all Village residents.

Survey Administration and Response Rate

Each selected household was contacted three times. First, a prenotification announcement was sent on October 13, 2023, informing the household members that they had been selected to participate in the Village of Orland Park Strategic Plan Survey. Approximately one week after mailing the prenotification, each household received a reminder postcard. About two weeks later, all households received a third postcard. All postcards contained a link to take the survey online, as well as instructions in English, Spanish, Polish, and Arabic. The second and third mailings asked those who had not completed the survey to do so and those who had already done so to refrain from taking another survey. The survey was available in English, Spanish, Polish, and Arabic. Data collection was open through December 1, 2023. The online “opt-in” survey became available to all Orland Park residents on November 17th and remained open for the final two weeks of data collection.

About 1% of the 5,000 surveys mailed were returned because the housing unit was vacant, or the postal service was unable to deliver the survey as addressed. Of the 4,974 households presumed to have received a survey, 775 completed the survey, providing a response rate of 16%. The response rate was calculated using AAPOR’s response rate #2¹ for mailed surveys of unnamed persons.

¹ See AAPOR’s Standard Definitions here: [http://www.aapor.org/Standards-Ethics/Standard-Definitions-\(1\).aspx](http://www.aapor.org/Standards-Ethics/Standard-Definitions-(1).aspx) for more information

Margin of Error

The 95% confidence interval (or "margin of error") quantifies the "sampling error" or precision of the estimates made from the survey results. A 95% confidence interval can be calculated for any sample size and indicates that in 95 of 100 surveys conducted like this one, for a particular item, a result would be found that is within five percentage points of the result that would be found if everyone in the population of interest was surveyed. The practical difficulties of conducting any resident survey may introduce other sources of error in addition to sampling error. Despite best efforts to boost participation and ensure potential inclusion of all households, some selected households will decline participation in the survey (referred to as non-response error) and some eligible households may be unintentionally excluded from the listed sources for the sample (referred to as coverage error).

While the margin of error for the survey is generally no greater than plus or minus four² percentage points around any given percent reported for the entire sample, results for subgroups will have wider confidence intervals. Where estimates are given for subgroups, they are less precise.

Survey Processing (Data Entry)

Since all surveys were completed online, the data were automatically saved electronically.

NRC uses Polco, an online public engagement tool designed primarily for local governments, to collect online survey data. The Polco platform includes many features of online survey tools, but also includes elements tailored to the civic environment. For example, like NRC's mailed surveys, surveys on Polco are presented with the city name, logo (or other image) and a description, so residents understand who is asking for input and why. An advantage of online programming and data gathering is that it allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

² Although this has become the traditional way to describe survey research precision, when opt-in results are blended with scientific results, assumptions about randomness of responses are not the same as when results come only from the random sample. Consequently other terms sometimes are used in place of "confidence interval" or "margin of error," such as "credibility intervals." We hew to the traditional way of describing sample-driven uncertainty while we work with the industry to sort out the best ways to describe these new approaches.

Weighting the Data

The demographic characteristics of the survey sample were compared to those found in the 2020 Census and the 2021 American Community Survey estimates for adults in the Village of Orland Park. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community.

The characteristics used for weighting were respondent housing tenure (rent or own), age, sex, race, and ethnicity. This decision was based on:

- The disparity between the survey respondent characteristics and the population norms for these variables
- The saliency of these variables in differences of opinion among subgroups
- The historical profile created and the desirability of consistently representing different groups over the years

A special software program using mathematical algorithms is used to calculate the appropriate weights. Several different weighting "schemes" are tested to ensure the best fit for the data.

The results of the weighting scheme are presented in the table on the following page.

2023 Village of Orland Park Strategic Plan Survey Weighting Table

Characteristic	Population Norm*	Unweighted Data	Weighted Data
Housing			
Rent home	15%	3%	12%
Own home	85%	97%	88%
Race and Ethnicity			
White	86%	89%	86%
Not white	14%	11%	14%
Not Hispanic	93%	94%	93%
Hispanic	7%	6%	7%
Sex and Age			
Female	51%	44%	50%
Male	49%	56%	50%
18-34 years of age	20%	6%	17%
35-54 years of age	30%	27%	30%
55+ years of age	50%	67%	53%
Females 18-34	9%	5%	8%
Females 35-54	15%	13%	16%
Females 55+	27%	29%	25%
Males 18-34	11%	4%	10%
Males 35-54	15%	15%	14%
Males 55+	23%	37%	26%
Quadrant			
Area 1	26%	28%	28%
Area 2	18%	16%	17%
Area 3	28%	24%	24%
Area 4	29%	33%	32%

* 2020 U.S. Census Bureau, 2021 American Community Survey Population Estimates

Analyzing the Data

The electronic dataset was analyzed by NRC staff using the Statistical Package for the Social Sciences (SPSS). For the most part, frequency distributions and mean ratings are presented in the body of the report. A complete set of frequencies for each survey question is presented in *Appendix B: Complete Survey Frequencies*. Also included are results by respondent characteristics (*Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*). Chi-square or ANOVA tests of significance were applied to these breakdowns of selected survey questions. A "p-value" of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent "real" differences among those populations. Where differences between subgroups are statistically significant, they have been denoted with capital letters.

Appendix G: Open Participation Survey Results

About the Open Participation Survey

After data collection for the address-based survey was underway, a web-based survey was made available to Orland Park residents through a link publicized by the Village. Residents were able to complete the survey from November 17 to December 1, 2023. A total of 515 responses were received. This section contains results of this open participation, web-based survey. These data were not collected through a random sample, and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were weighted to match the U.S. Census and American Community Survey (ACS) population norms for Orland Park. The results of the weighting scheme for the open participation survey are presented in the table on the following page.

2023 Village of Orland Park Strategic Plan Survey Weighting Table – Open Participation

Characteristic	Population Norm*	Unweighted Data	Weighted Data
Housing			
Rent home	15%	2%	8%
Own home	85%	98%	92%
Race and Ethnicity			
White	86%	92%	87%
Not white	14%	8%	13%
Not Hispanic	93%	95%	93%
Hispanic	7%	5%	7%
Sex and Age			
Female	51%	55%	52%
Male	49%	45%	48%
18-34 years of age	20%	3%	17%
35-54 years of age	30%	35%	30%
55+ years of age	50%	62%	53%
Females 18-34	9%	1%	7%
Females 35-54	15%	20%	17%
Females 55+	27%	35%	28%
Males 18-34	11%	2%	11%
Males 35-54	15%	15%	13%
Males 55+	23%	28%	25%

* 2020 U.S. Census Bureau, 2021 American Community Survey Population Estimates

Respondent and Household Characteristics

Table 147: Length of Residency

How many years have you lived in Orland Park?	Percent	Number
Less than 2 years	5%	N=25
2-5 years	13%	N=65
6-10 years	14%	N=69
11-20 years	18%	N=91
More than 20 years	51%	N=257
Total	100%	N=508

Table 148: Tenure

Do you rent or own your home?	Percent	Number
Rent	8%	N=41
Own	92%	N=466

Table 149: Older Adults in Household

Are you or any other members of your household aged 65 or older?	Percent	Number
No	56%	N=280
Yes	44%	N=224
Total	100%	N=505

Table 150: Children in Orland Park Public Schools

Do you have children attending an Orland Park public school?	Percent	Number
No	78%	N=396
Yes	22%	N=109
Total	100%	N=504

Table 151: Household Income

What is your anticipated total household annual income for the current year? (Please include all income sources for all persons residing in your home.)	Percent	Number
Less than \$25,000	1%	N=3
\$25,000 to \$49,999	5%	N=23
\$50,000 to \$74,999	11%	N=49
\$75,000 to \$99,999	15%	N=64
\$100,000 to \$149,999	25%	N=111
\$150,000 to \$199,999	19%	N=81
\$200,000 to \$299,999	16%	N=69
\$300,000 or more	9%	N=37
Total	100%	N=438

Table 152: Ethnicity

Are you of Hispanic, Latino/a, or Spanish origin?	Percent	Number
No, not of Hispanic, Latino/a, or Spanish origin	93%	N=447
Yes, I consider myself to be of Hispanic, Latino/a, or Spanish origin	7%	N=32
Total	100%	N=478

Table 153: Race

What is your race? (Select all that apply.)	Percent	Number
American Indian or Alaska Native	0%	N=2
Asian	3%	N=15
Black or African American	1%	N=7
Native Hawaiian or Other Pacific Islander	0%	N=1
White	89%	N=418
A race not listed	8%	N=38
Total	100%	N=470

Total may exceed 100% as respondents could select more than one option.

Table 154: Age

In which category is your age?	Percent	Number
18-24 years	4%	N=22
25-34 years	13%	N=62
35-44 years	12%	N=56
45-54 years	18%	N=89
55-64 years	19%	N=91
65-74 years	25%	N=121
75 years or older	10%	N=48
Total	100%	N=490

Table 155: Gender

What is your gender?	Percent	Number
Female	52%	N=248
Male	48%	N=233
Total	100%	N=482

Complete Set of Responses

Table 156: Question 1

In general, to what extent do you agree that these five strategic commitments resonate with you as priorities for the Village of Orland Park?	Percent	Number
Strongly agree	46%	N=234
Agree	40%	N=200
Neither agree nor disagree	7%	N=37
Disagree	3%	N=17
Strongly disagree	3%	N=17
Total	100%	N=505

Table 157: Question 2

Do you feel there is anything missing from these five strategic commitments?	Percent	Number
No	66%	N=323
Yes	34%	N=167
Total	100%	N=491

Table 158: Question 4

How important, if at all, do you feel each commitment is?	Very important		Somewhat important		Slightly important		Not at all important		Total	
Economic Development	72%	N=352	18%	N=89	8%	N=38	2%	N=11	100%	N=490
Financial Excellence	81%	N=384	16%	N=74	3%	N=13	1%	N=3	100%	N=475
Quality, Innovation and Efficiency	53%	N=256	35%	N=166	7%	N=35	5%	N=24	100%	N=480

How important, if at all, do you feel each commitment is?	Very important		Somewhat important		Slightly important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Neighborhoods and Livability	91%	N=444	7%	N=35	1%	N=3	1%	N=5	100%	N=486
Orland Park Team	45%	N=220	38%	N=189	12%	N=58	5%	N=26	100%	N=493

Table 159: Question 5 without "Don't know" responses

Please rate how well or poorly the Village of Orland Park is doing in meeting each commitment.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Economic Development	18%	N=85	48%	N=219	24%	N=111	9%	N=43	100%	N=458
Financial Excellence	26%	N=111	49%	N=213	19%	N=82	6%	N=25	100%	N=432
Quality, Innovation and Efficiency	13%	N=57	52%	N=225	26%	N=111	9%	N=41	100%	N=434
Neighborhoods and Livability	24%	N=112	46%	N=219	21%	N=101	9%	N=45	100%	N=477
Orland Park Team	21%	N=79	50%	N=187	20%	N=75	9%	N=33	100%	N=373

Table 160: Question 5 with "Don't know" responses

Please rate how well or poorly the Village of Orland Park is doing in meeting each commitment.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Economic Development	17%	N=85	44%	N=219	23%	N=111	9%	N=43	7%	N=33	100%	N=491
Financial Excellence	23%	N=111	44%	N=213	17%	N=82	5%	N=25	11%	N=55	100%	N=487
Quality, Innovation and Efficiency	12%	N=57	46%	N=225	23%	N=111	8%	N=41	11%	N=51	100%	N=485
Neighborhoods and Livability	23%	N=112	45%	N=219	21%	N=101	9%	N=45	1%	N=5	100%	N=483
Orland Park Team	16%	N=79	39%	N=187	15%	N=75	7%	N=33	23%	N=110	100%	N=484

Table 161: Question 6

Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community?	Very important		Somewhat important		Slightly important		Not at all important		Total	
High-quality schools (Please note, the Village has no direct role with the schools in Orland Park.)	85%	N=420	12%	N=59	1%	N=7	2%	N=8	100%	N=494
A sense of safety and security	92%	N=459	7%	N=34	1%	N=4	0%	N=0	100%	N=498
Well-maintained residential and commercial properties	77%	N=384	18%	N=89	5%	N=24	0%	N=1	100%	N=498
Employment opportunities	50%	N=246	38%	N=188	10%	N=51	2%	N=10	100%	N=495
Recreation facilities (Orland Park Sportsplex, Orland Park Health and Fitness Center, Centennial Park Aquatic Center, Franklin Loebe Center)	50%	N=250	39%	N=196	9%	N=43	2%	N=8	100%	N=497
Preserve natural areas and open lands (Nature Center, Orland Grasslands, McGinnis Slough)	61%	N=302	27%	N=133	10%	N=49	2%	N=11	100%	N=495
Roadway improvement	67%	N=333	30%	N=150	3%	N=13	1%	N=3	100%	N=498
Business development	65%	N=323	24%	N=121	9%	N=44	2%	N=10	100%	N=498
Diverse, inclusive and welcoming community	43%	N=210	29%	N=145	15%	N=74	13%	N=64	100%	N=494
Community accessibility	56%	N=276	31%	N=155	10%	N=48	3%	N=17	100%	N=495
Biking and walking trails	50%	N=249	34%	N=172	14%	N=67	2%	N=10	100%	N=498
Sustainable community	56%	N=276	30%	N=147	13%	N=62	2%	N=11	100%	N=496
Parks	59%	N=289	33%	N=162	7%	N=35	1%	N=6	100%	N=491

Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community?	Very important		Somewhat important		Slightly important		Not at all important		Total	
Playgrounds	52%	N=259	35%	N=175	9%	N=47	3%	N=17	100%	N=499
Softball, baseball and all other sports fields	38%	N=189	40%	N=199	17%	N=86	5%	N=24	100%	N=497
Investments in facilities	49%	N=245	39%	N=196	8%	N=41	3%	N=16	100%	N=499
Investments in equipment for Police and Public Works	69%	N=342	22%	N=110	8%	N=38	1%	N=7	100%	N=497
Preservation of Village Heritage Sites (Stellwagen Farm, John Humphry House, Boley Farm, Chiapetti Slaughterhouse, Hostert Cabins)	29%	N=147	35%	N=177	24%	N=121	11%	N=58	100%	N=502
Other	24%	N=52	26%	N=57	13%	N=29	37%	N=82	100%	N=220

Table 162: Question 8

Please indicate the extent to which you agree with each of the following statements.	Strongly agree		Agree		Neither agree nor disagree		Disagree		Strongly disagree		Total	
The Village has done a good job upgrading its infrastructure (water, roads, sanitary sewer) over the past five years.	20%	N=103	49%	N=248	18%	N=92	8%	N=42	3%	N=17	100%	N=502

Please indicate the extent to which you agree with each of the following statements.	Strongly agree		Agree		Neither agree nor disagree		Disagree		Strongly disagree		Total	
A high-quality school system is an important factor in the success of the community. (Please note, the Village has no direct role with the schools in Orland Park.)	64%	N=313	24%	N=116	9%	N=44	3%	N=14	1%	N=4	100%	N=491
The Village government is fiscally responsible with its resources.	23%	N=115	39%	N=195	24%	N=118	9%	N=43	5%	N=25	100%	N=497
The Village should invest in projects and programs that enhance the quality of life for all community members.	49%	N=243	37%	N=184	11%	N=54	1%	N=7	1%	N=6	100%	N=493
The Village effectively communicates with residents.	24%	N=120	39%	N=192	17%	N=84	14%	N=67	7%	N=32	100%	N=495
The Village's plow crews are efficient and effective in their efforts to treat and clear roadways during snow events.	35%	N=176	39%	N=193	13%	N=66	8%	N=40	5%	N=24	100%	N=499

Table 163: Question 9

What three (3) projects and initiatives would you like the Village to prioritize in the next 5 years?	Percent	Number
Hiring more police officers	45%	N=229
Expanded recreational program offerings	17%	N=86
Replacement/renewal of aging underground utility infrastructure (sewer, water, storm)	56%	N=287
More bike and pedestrian trails	24%	N=122
Park upgrades (i.e., playgrounds, parks and athletic fields)	26%	N=131
Roadway improvements	47%	N=239
Supporting economic development by attracting businesses to Orland Park	58%	N=293
None of the above	1%	N=5
Other	8%	N=39

Total may exceed 100% as respondents could select more than one option.

Table 164: Question 11

On a scale from 1-5, with 1 being the highest and 5 being the lowest, how do you rate the quality of life in the Village of Orland Park?	Percent	Number
1 (Excellent)	31%	N=154
2	50%	N=253
3	15%	N=75
4	3%	N=17
5 (Poor)	1%	N=4

Table 165: Question 12 without "Don't know" responses

Please rate the following categories of Orland Park government performance.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The value of services offered to residents of Orland Park	30%	N=145	53%	N=258	15%	N=76	2%	N=12	100%	N=491
The overall direction Orland Park is taking	22%	N=106	46%	N=223	23%	N=109	9%	N=43	100%	N=481
Orland Park government's efforts in welcoming resident involvement	21%	N=95	33%	N=147	32%	N=147	14%	N=63	100%	N=451
Overall confidence in Orland Park government	21%	N=103	33%	N=160	29%	N=140	17%	N=85	100%	N=488
Acting in the best interest of the community	21%	N=99	40%	N=190	23%	N=109	17%	N=79	100%	N=478
Honesty	21%	N=92	30%	N=132	27%	N=119	23%	N=101	100%	N=443
Public transparency and access	24%	N=107	33%	N=151	24%	N=110	19%	N=84	100%	N=451
Informing residents about issues facing the community	19%	N=92	32%	N=156	33%	N=161	16%	N=76	100%	N=485
Fair treatment of residents	23%	N=99	44%	N=190	22%	N=95	12%	N=52	100%	N=435
Respectful treatment of residents	26%	N=116	43%	N=195	21%	N=96	10%	N=47	100%	N=454

Table 166: Question 12 with "Don't know" responses

Please rate the following categories of Orland Park government performance.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The value of services offered to residents of Orland Park	29%	N=145	52%	N=258	15%	N=76	2%	N=12	1%	N=7	100%	N=498
The overall direction Orland Park is taking	21%	N=106	45%	N=223	22%	N=109	9%	N=43	3%	N=17	100%	N=499

Please rate the following categories of Orland Park government performance.	Excellent		Good		Fair		Poor		Don't know		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Orland Park government's efforts in welcoming resident involvement	19%	N=95	30%	N=147	30%	N=147	13%	N=63	9%	N=45	100%	N=496
Overall confidence in Orland Park government	21%	N=103	32%	N=160	28%	N=140	17%	N=85	2%	N=10	100%	N=498
Acting in the best interest of the community	20%	N=99	38%	N=190	22%	N=109	16%	N=79	4%	N=18	100%	N=495
Honesty	18%	N=92	26%	N=132	24%	N=119	20%	N=101	11%	N=56	100%	N=499
Public transparency and access	22%	N=107	30%	N=151	22%	N=110	17%	N=84	9%	N=44	100%	N=496
Informing residents about issues facing the community	18%	N=92	31%	N=156	32%	N=161	15%	N=76	3%	N=13	100%	N=498
Fair treatment of residents	20%	N=99	39%	N=190	19%	N=95	11%	N=52	11%	N=54	100%	N=488
Respectful treatment of residents	24%	N=116	39%	N=195	19%	N=96	10%	N=47	8%	N=40	100%	N=494

Table 167: Question 13

When was your last visit to Orland Square Mall?	Percent	Number
Within the last month	27%	N=139
In the last 2-3 months	20%	N=103
In the last 4-6 months	13%	N=64
In the last 7-12 months	9%	N=48
Over a year ago	29%	N=149
Never	1%	N=6

Table 168: Question 14

When compared to Oakbrook Center and Woodfield Mall, the FBI Safety Statistics have shown the Orland Square Mall (OSM) to be the safest mall in the region by a large margin. Knowing this fact makes you:	Percent	Number
Feel safer while at the OSM	25%	N=127
No change in my feelings of safety at the OSM	62%	N=315
Not as safe while at the OSM	13%	N=67

Table 169: Question 15

A Youth Supervision Policy has been implemented at the mall in a partnership between the Village of Orland Park and mall management. Since the implementation of the policy, disturbances and incidents of retail theft have decreased significantly. In terms of visiting the mall, does the new policy make you:	Percent	Number
More inclined to visit the mall	40%	N=204
No change in my plans to visit the mall	56%	N=282
Less inclined to visit the mall	4%	N=21

Table 170: Question 16

In terms of feeling safe at the mall, does the new policy make you:	Percent	Number
Feel safer at the mall	38%	N=193
No difference in my feelings of safety at the mall	57%	N=287
Feel less safe at the mall	5%	N=27

Table 171: Question 17 without "Don't know" responses

How important, if at all, are each of the following projects?	Very important		Somewhat important		Slightly important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Redevelopment of Doogan Park	13%	N=51	29%	N=114	31%	N=123	27%	N=104	100%	N=392
Redevelopment of Schussler Park	13%	N=52	34%	N=133	29%	N=113	24%	N=96	100%	N=394
Centennial Park West	22%	N=99	34%	N=149	24%	N=105	20%	N=90	100%	N=443
Centennial Park	32%	N=142	35%	N=158	21%	N=93	12%	N=52	100%	N=445
John Humphrey Complex	20%	N=88	35%	N=152	27%	N=117	17%	N=73	100%	N=430
Police Department Firing Range and Emergency Operations Center Facility	43%	N=194	23%	N=103	15%	N=67	20%	N=90	100%	N=453
Public Works Facility Optimization	39%	N=172	38%	N=168	15%	N=65	8%	N=37	100%	N=442
Development of Recreation Campus	22%	N=96	36%	N=160	27%	N=119	15%	N=68	100%	N=443
Veterans Center	39%	N=178	35%	N=160	18%	N=82	9%	N=40	100%	N=459
Heritage Sites Refurbishment and Interpretation	20%	N=85	32%	N=137	26%	N=114	23%	N=98	100%	N=435

Table 172: Question 17 with "Don't know" responses

How important, if at all, are each of the following projects?	Very important		Somewhat important		Slightly important		Not at all important		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Redevelopment of Doogan Park	11%	N=51	24%	N=114	25%	N=123	21%	N=104	19%	N=93	100%	N=485
Redevelopment of Schussler Park	11%	N=52	28%	N=133	24%	N=113	20%	N=96	17%	N=81	100%	N=475
Centennial Park West	21%	N=99	31%	N=149	22%	N=105	19%	N=90	8%	N=36	100%	N=479

How important, if at all, are each of the following projects?	Very important		Somewhat important		Slightly important		Not at all important		Don't know		Total	
Centennial Park	30%	N=142	33%	N=158	20%	N=93	11%	N=52	7%	N=32	100%	N=476
John Humphrey Complex	18%	N=88	32%	N=152	25%	N=117	15%	N=73	10%	N=48	100%	N=478
Police Department Firing Range and Emergency Operations Center Facility	40%	N=194	21%	N=103	14%	N=67	19%	N=90	7%	N=32	100%	N=485
Public Works Facility Optimization	36%	N=172	35%	N=168	14%	N=65	8%	N=37	7%	N=35	100%	N=477
Development of Recreation Campus	20%	N=96	33%	N=160	24%	N=119	14%	N=68	9%	N=42	100%	N=485
Veterans Center	37%	N=178	33%	N=160	17%	N=82	8%	N=40	5%	N=23	100%	N=482
Heritage Sites Refurbishment and Interpretation	18%	N=85	28%	N=137	24%	N=114	20%	N=98	10%	N=49	100%	N=484

Table 173: Question 18

On a scale from 1 - 5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Doogan Park.	Percent	Number
1 (Very satisfied)	28%	N=132
2	27%	N=131
3	31%	N=150
4	7%	N=34
5 (Very dissatisfied)	6%	N=30

Table 174: Question 19

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Schussler Park.	Percent	Number
1 (Very satisfied)	28%	N=134
2	30%	N=145
3	26%	N=122
4	7%	N=35
5 (Very dissatisfied)	8%	N=40

Table 175: Question 20

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved illustrative plan for Centennial Park West.	Percent	Number
1 (Very satisfied)	36%	N=172
2	25%	N=121
3	20%	N=95
4	9%	N=42
5 (Very dissatisfied)	11%	N=51

Table 176: Question 21

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for Centennial Park.	Percent	Number
1 (Very satisfied)	31%	N=150
2	29%	N=138
3	25%	N=118
4	7%	N=32
5 (Very dissatisfied)	8%	N=39

Table 177: Question 22

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved concept plan for the John Humphrey Complex.	Percent	Number
1 (Very satisfied)	26%	N=126
2	32%	N=153
3	30%	N=142
4	6%	N=28
5 (Very dissatisfied)	6%	N=28

Table 178: Question 23

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved schematic design for the Police Department Firing Range and Emergency Operations Center Facility.	Percent	Number
1 (Very satisfied)	35%	N=170
2	24%	N=116
3	26%	N=126
4	5%	N=23
5 (Very dissatisfied)	11%	N=53

Table 179: Question 24

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved design for the Public Works Optimization project.	Percent	Number
1 (Very satisfied)	33%	N=159
2	29%	N=144
3	31%	N=152
4	3%	N=14
5 (Very dissatisfied)	4%	N=19

Table 180: Question 25

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved Recreation Campus project.	Percent	Number
1 (Very satisfied)	28%	N=136
2	30%	N=144
3	30%	N=145
4	7%	N=34
5 (Very dissatisfied)	5%	N=25

Table 181: Question 26

On a scale from 1-5, with 1 being the highest and 5 lowest, rate your satisfaction with the approved design for the Veterans Center.	Percent	Number
1 (Very satisfied)	33%	N=159
2	28%	N=135
3	31%	N=149
4	6%	N=28
5 (Very dissatisfied)	2%	N=12

Open-Ended Responses

Following are verbatim responses to the open-ended questions on the survey. Because these responses were written by survey participants, they are presented here in verbatim form, including any typographical, grammar or other mistakes. The responses are in alphabetical order.

Question 3: What do you believe is missing from the commitments?

- 1. The only economic development we get is more chain businesses that can be found everywhere. We need independents and yet do absolutely nothing to attract them. 2. Pekau only seeks to line the pockets of the rich. True financial excellence is beyond him. 3. "Quality, Innovation, and Efficiency" is what you put down when you know no such things will occur, but you can't come up with anything better. They're a cop-out. 4. "Neighborhoods and Livability" means making the village more inviting for cis/het white Christian men. You racist, sexist, homophobes. 5. Your fifth point is such corporate doublespeak that it doesn't even merit addressing.
- 143rd street from Southwest Highway to Will /Cook road needs to be 2 Lanes of traffic each way!! Metra Train must be a Over pass dig under ground for Traffic flow. I know it involves State, County, Forest Preserve and Orland Township, but stop worrying about the 94 project.
- A board and mayor who continue to implement plans set by previous administration and staff who worked for the village for 10+ years. They made the village what it is today. Following planned development from 6 years ago near UC corner could have saved residents a huge headache. The Previous village planner did so much for Orland over a 14-16 year span. Why did we stop? The police do not need a gun range and the residents don't want a concert venue. Having public transportation(PACE) is a MISTAKE
- A commitment to actually do anything
- A commitment to individuals from all backgrounds
- A commitment to making Orland Park an inclusive and inviting community that is respectful, safe and welcoming to all and that embraces the values of diversity, equity, inclusion and accessibility for all.
- A commitment to the best youth sports programs and facilities.
- A commitment to total transparency on the boards behalf, the lowering of taxes for seniors and for the board to stop looking after themselves and put the people of Orland first.
- A commitment to welcome and integrate all residents regardless of place of origin or language spoken.
- A focus on events/community building
- A strategic plan that would build up a "main street" commitment for Orland Park. Somewhere to have a walkable village with shops and restaurants. A place where young parents can take kids in strollers up and down a walkable sidewalk of a "main street" village.
- Accelerated Policing

- Accountability of government officials not to steal from the community coffers.
- Affordable Housing Units
- Better understanding diversity in our communities in order to enhance cohesiveness.
- Closer ties with village partners such as attracting and keeping business, faith based, healthcare and recreational partners!
- Combat sprawl and make a focused city center
- Commitment to efficient transportation, including public transport, walking & biking locally
- Commitment to environmental stewardship
- Commitment to safe neighborhoods , make sure police have the authority to arrest undesirables from other areas that come here and break the law. Insure that Orland Park will not be a town where illegal aliens come to reside. Make sure criminals know they are not welcome here.
- Commitment to the well being of the residents of the community
- Common sense
- Community - Events and programs that bring us together. Commitment To Redevelopment - Let's stop building and use the spaces we already have, Orland Square especially. It's an embarrassment.
- Community connection and diversity initiatives
- Consideration for working adults not just families.
- Cook County problems like crime & high property taxes.
- Crime and safety. Also, Transparency of mayor and Orland Park government.
- Dealing with all of the roadside litter! Orland would be so much more beautiful if the roads didn't look like dumping grounds
- Details would be nice. All the plan talks about is generalities.
- Details! The plan is very vague.
- Development of businesses that design and manufacturer goods. Generally Orland Park is a bedroom community but the village needs technical and skilled labor professional jobs to add breadth of employment opportunities beyond those of the many retail sales and services. This will provide greater opportunity and high paying jobs that will round out the community and provide an even greater place to live and work.
- Downtown triangle
- Economic Development, 2/4 big stores missing in mall is concerning
- Empty retail / restaurant spaces need to be utilized again
- Environmental sustainability
- Equal consideration and treatment of all economic groups.
- Equity, diversity, and inclusion. Empathy.
- Expanded, connected and safer walking/bike trails
- Fighting crime
- Fill up the strip mall spaces. Also, complete the downtown area with mom and pop stores and restaurants similar to Lemont, LaGrange, palos Hts and Tinley Park
- Finial responsibility

- Finding a way to lower property taxes to keep Orland Park affordable to those on a fixed income
- For 5 years of planning should include Homeless
- Get rid of the mall and get some high end restaurants that aren't a chain. Also improve the baseball and soccer fields/facilities to draw tournaments that can bring in a lot of revenue.
- Getting permission from the citizens of Orland Park before building a useless music venue.
- Getting rid of section 8 housing
- Growing or at least maintaining residential property values.
- Having a better Mayor. Not some dipshit who's hiding in his panic room.
- Hire more police
- How to control unnecessary spending or wasteful projects / investments.
- I believe it is important to take into consideration the future cost of maintaining existing infrastructure like the University of Chicago parking structure and the planned Music venues.
- I believe the leadership doesn't understand economic trends, they are financially inept (spending is crazy) and public safety isn't great.
- I believe you should be more explicit in what makes for a healthy and beautiful neighborhood. Walkability should be a stated priority for the village. As it stands, with the exception of a few places, if one has to cross most of our main streets are not pedestrian friendly.
- I feel a balanced budget should be the goal, sustainable is open to interpretation.
- I'd like to see a greater emphasis on business development/training for minority and veteran owned businesses.
- Improving law enforcement
- In Neighborhoods and Livability, Improvement of tree planting and beautification of the landscape, focus on more areas like a Lemont or a Lagrange were people can park and walk to business and restaurants
- In order to have all of that, you need an infrastructure development and revitalization plan
- Inclusion
- Infrastructure
- Keep it affordable to live in Orland Park.
- Keeping Orland Park affordable for its residents to continue to live here.
- Less crime
- Let's try to fill the stores we have vacant
- Lower taxes
- LOWERING TAXES AND MAKING ALL BOARD MEMBERS VOLUNTERS INSTEAD OF PAID MEMBERS
- Maintaining and developing natural land areasListening and serving the local community organizations needs
- Maintaining infrastructure. Ensuring clean and drivable streets, roads, and highways.
- Make the mayoral and the board contracts with outside contractors be more transparent and fiscally sound vs. What's going on now by giving no compete contracts to friends and cronies.

- Making Orland Park a great place to live! supporting local business, walkable stores and restaurants, stable restaurants and stores that don't come in and out, good stores not more stores, more orland activities at different parks/locations, better use of current OP buildings.
- More emphasis on public safety given circumstances in our society
- More emphasis on safety within the community
- More honesry
- More police
- More police and law enforcement.
- More safety for residents and more money for Police and Fire Departments
- Need specific recommendations. These are general statements
- Not increase tax base
- Openness and transparency of all village meetings , operations and transactions
- Opportunity. We have several "non-residents" who live in unincorporated Orland Park who's children don't get the same opportunities of residential children. I have friends who can't get their kids a simple library card without having to pay a lot for membership. Heck, I got a free library card at a place in Seattle while I was just visiting. It was free and they didn't care that I didn't even live there. The point is, "non-residents" who still live in Orland Park shouldn't be denied something so basic as a library card, especially children. That doesn't send a good message on encouraging learning opportunities for everyone. It's also also not very welcoming.
- Orland Park has declined in status and the quality of people living here. We used to be an upscale community, but not anymore. So many people have moved away due to lower quality people moving here. We love our home and are considering moving away, too, as the community feeling is gone and lower quality people have moved in.
- Our increased taxes
- Our water supply is terrible. After cleaning shower heads and faucets the water is filled with some black, tarry ****. Please work on this.
- Parks and Recreation should be a separate line item and independant tax line
- Planning a pedestrian friendly downtown area.
- Police staffing/ training/resources
- Preservation of existing retail restaurants and stores, and manufacturing businesses that have suffered from on-line businesses like Amazon and the COVID 19 pandemic, etc.
- Preserving the history of our town; maintaining excellence in law enforcement and community safety
- Preventing crime and specifically keeping cruddy elements out or pushing them out. By that I mean criminals.
- Preventing crime and traffic control
- Promoting community within neighborhoods by walkability, quietness, etc. Separately, developing sustainability plans regarding the environment and re-examining policies that aid in Climate Change.
- Promoting individual responsibility from the citizenry.

- Protect law enforcement ensure adequate personnel and equipment.
- Protection of natural resources and green spaces. Nothing regarding nature. What does quality innovation and efficiency even mean?
- Public safety- the FBI statistics contained later in this survey are an exact example of the smoke and mirrors that the PD has presented since McCarthy was the Chief. Typical tactics of bending numbers to support a statement that is taught and practiced at the federal level. Talk to someone that has been one of the statistics several times over while living here. 11 minute + response times and lack of action are unacceptable. The PD has been useless every time that they were needed in the 20 + years living here.
- Recognize and address racial and other forms of discrimination and inequity.
- Reconstruction and maintaining of Centennial park soccer fields
- Recreational facilities, specifically soccer fields. Current soccer fields are an embarrassment ALSO, I'm all for development but not if my already high taxes are going to go up. It would be fantastic to get a tax reduction!
- Removal of dead trees and algae removal around neighborhood ponds
- Removing Orland from Cook county
- Repaving ridge ave from 143st to 147 st don't tell me you don't have the money
- Road improvement in neighborhoods. My street hasn't been repaved while all the others have been. Didn't make sense.
- Roadwork and infrastructure of current state. Many potholes and roadways that need repair.
- Safety
- Safety
- SAFETY
- Safety and protection of village residents.
- Safety and security
- Safety is very important to my wife and I. The crime that is going on now a days is very concerning. our mall seems very vulnerable. So we would like the board to use all means to keep that a number one priority.
- safety more police presence
- Safety of Orland Park residents. It might be time to close the mall or make it an outdoor mall.
- Safety throughout the village
- Schools and mental health support and programs
- Schools and programs for kids
- Schools n parks
- Security and crime prevention
- Some large issues should be put to an advisory vote on the ballot.
- Specifics
- Specific details. They're all too general.
- Specifics
- Specifics, not generalities
- Statement about how the village will guarantee quality of life for village employees.

- Stop spending so much! Take care of Firemen and Cops. And why do the police no longer cruise thru neighborhoods.
- Stricter rules on people remodeling condos without a permit or inspections for building code violations. We have too many people DIY and it could be a fire trap for others.
- Stronger commitment to economic growth. Previous and current administration have a very dismal record compared to other villages.
- Stronger emphasis on safety and crime reduction and a plan for such. These are HUGE problems in Orland Park, whether individuals want to recognize them or not.
- Stronger statement regarding community safety - including your police, fire department. "Orland Park Team" sounds goofy - sounds like years' ago language. Especially since covid I think most people care more about their own families rather than their job "team"
- Support for all contributing parts of the community like St. Mike's, as one example, which seems to get less support than other pillars of the community like Pioneers football etc.
- Support, encouragement, protection of diverse cultures and differing points of view. Striving to build unity rather than divisive culture.
- Supporting existing local businesses, development is wonderful but we can't forget those that have already made the investment.
- Supporting local businesses, and fostering economic diversification. Implementing eco-friendly practices, and green initiatives.
- Sustainability and community health
- Sustainability- how to use resources mindfully and responsibly, how do we create an environmentally conscience community?
- Tax cuts, spending cuts, financial sanity.
- Technology and the use of it with all websites/programs
- The natural environment
- The streets in Orland Park are full of potholes.
- There needs to be maintenance of all the empty properties and business in Orland Park.
- There are no details, nothing is in writing to hold the village to.
- There is no transparency with regards to crime and no mention of our schools.
- This all sounds to me like boilerplate stuff. I support the administration. But this survey is not asking for real feedback. I support this administration but I fear it lost the employees. The Triangle is back where it started. New developer but it seems like we are back at the beginning.
- This poll is a great step in getting community feedback, but more should be done to work with those who live and work here. I love seeing new businesses coming to Orland Park, but please stop the chain fast food places! :-)
- To have people vote to whether they want a soccer field!
- Traffic management and safety around all the schools, particularly Sandburg
- Transparency and Accountability so more than the board decides what is or isn't done.

- Urban planning. I don't think it gets much worse than Orland. Who plans these ridiculous and undersized parking lots. The entire new chipotle strip mall is a disaster. Target parking lot has no clearly defined path to the 94th Ave light. And TGIF should not have parking spots on the north side of their parking lot. Seriously, who designs here dangerous eye sores? Water charges. Monthly fees are excessive. It is now too expensive to water my lawn regularly. The cost of water basically doubled. Please explain this ridiculous increase.
- We are missing some sort of diversity planning. We are more and more becoming a culturally diverse community. There needs to be some effort made to sensitize us to our cultural differences. More attention needs to be given to our aging population as well. I also need further explanation as to what is meant by Orland Park Team???
- We need to develop a soccer/sports facility that can host tournaments with enough parking. Orland Park is a very large city, other cities like Schaumburg and Naperville, have facilities and host, very large tournaments. We are unable to do that many towns in our area are doing this we may be late to the game at this point.
- What is going to be done with all the vacant store fronts?
- Why are there no splash pads in these plans? 10 pickleball courts seem excessive.
- you say safe for a quality of life but it needs to be a stronger commitment than just being included in the beautiful part of OP.
- You tell me, how do we monitor an administration that sought a referendum to damage the checks and balances we have in our current government style. That is just as big a threat in the next 5 years as anything else.
- Your 3rd bullet point is a lot of words and don't say anything. It has no meaning to what you stated. Zero relevance

Question 6: Thinking about the future of the Village of Orland Park, how important, if at all, do you believe each of the following is for making a strong and healthy community? – Other

- 82nd Ave. From 135th Str. South to 151st needs to be 2 lanes both North and South. Storm sewers need to be installed as well. This area for the past 25 plus years has been ignored!! The village installed all new streets in Old Orland Area, but have done nothing here!! The least it can be re-paved before winter sets in possible???
- Anti-Crime
- Attracting higher-end retailers back to the mall/commercial zones, vigilant policing to deter non-residents from coming into the community to commit crimes, planting more trees in public parkways including residential areas, village-wide outreach regarding sustainable property care (ie native planting, green lawn care techniques, storm water management, etc.), traffic analysis to understand the most problematic area where accidents occur, Blue Zones partnership to promote a healthier community.
- Bring Webber Grill Restaurant to the vacant IHOP or Denny's and now Chueys

- Can't stress enough that Orland Park stays safe. Need to be careful that we don't develop areas or businesses that foster gangs or people who commit crimes. And I'm not at all talking about discrimination . All people are equal..but if businesses or residences encourage those who commit crimes, they need to be dealt with quickly. If Orland square becomes at all unsafe it should be redeveloped.
- Creating usable space within the mall
- CUT TAXES TO EQUAL TO TRAVERSE CITY MICHIGAN
- Development of a downtown area
- Diverse community also means residents who share American values, and not want to change America to where they came from. People who want to assimilate into this country, share our values of what our country was founded on. We, like many other Americans, see our country changing and not for the better. Our grandparents were immigrants, who were proud to be American.
- Elect a new mayor
- Get rid of section 8 housing and decrease our taxes
- Getting new restaurants.
- I think publishing a detailed plan for the coming year would enhance our community as well as having detailed recaps available for each plan and bullet point
- I think we are wasting money extending the grasslands path west on 167th st. The cost is obscene for the limited use a few blocks would make
- Idiot mayor raised taxes, water bills and created utility tax to fund his own agenda.
- Improvement/development of walkways for safe passage and convenient access to local businesses and within community generally.
- Integrity
- Investments in police and public works should NOT be lumped together.
- Items listed previously
- Keep government out of activities that compete with local businesses such as golf courses and athletic facilities
- Keeping Doogan Park field available for St Michael football practice. Another soccer field and multiple pickleball courts is ridiculous. That practice football field is so important to MANY taxpaying families of Orland Park!
- Lower crime and support our law enforcement.
- Making sure vacant retail is utilized rather than new builds!! Actively work to fill our abandoned businesses due to high rent increases on the majority! Empty real estate looks shabby! We are not a ghost town! La Grange filled with empty structures! We are seriously lacking here!!
- Money to homeowners again from business rebates.
- More information dedicated to Orland Park's History, development and expansion
- More police
- More summer activities for kids that aren't super expensive.
- Other

- Over crowded streets 159th oak park Ave to LaGrange rd. Timed lights to maintain traffic flow. Cleanliness, some neighborhoods / subdivisions over looked compared to others. CATALINA being one of them looks like the ghetto in some areas. Weeds growing out of curbs, roadsewer pipe work going on for 2yrs. Endless dirt Baseball fields closed and over grown pre covid. Multi layers of patched roads and potholes. One of the worst looking subdivisions and needs major focus of improvement. Need a real downtown areas.lots of talk over the past 15 yrs but no results..
- Park school
- Plans for a downtown Orland
- Please prioritize the soccer fields. It would be great if Orland had a facility with enough turf fields to host a tournament. Non profit groups like scouts should not have to pay for meeting space if members are residents
- Quit building a soccer field between two ponds!
- Rebuilding 143rd St. Orland insisted on taking ownership and the street is an embarrassment to the community.
- Reduce crime.
- Retain good finances to then create rainy day fund, home buying support/relief
- Reuse unused business buildings before developing unused land
- Safe business areas
- Safety for community n no dispensary
- Safety in our community
- See above
- sense of community
- Should work to reduce over paid village staff postions
- Speeding vehicles in neighborhood streets and business streets.
- Sports Fields
- Supporting performing arts with a dedicated facility and theater. This can be part of a multi-use facility.
- Supprt for ALL schools in Orland Park, not just public schools.
- The amount of crime has increase exponentially. Pull over more cars with tints and give out more tickets
- The Cultural Center needs to be saved or an even better facility needs to emerge supporting the arts education for children or anyone who is not an athlete, but enjoys seeing local artists perform. We once had a real children's theater program here, but now no funding. So OP offers sports, but no culture. Don't just squeeze the kids into a small space. The Non athletes deserve better space and more opportunities rather than fewer.
- The quality of life in Orland
- Transportation, Metra
- Very pleased
- water prices
- We need a sports fitness option on the east side of orland park.

- We need to attract more polish and Ukraine people to the village.
- We need to focus on bringing bigger corporations to town for employment opportunities. Enough with this retail and food service jobs. A huge opportunity was missed when large companies were leaving downtown and northern suburbs and Orland did nothing to attract them into moving here. We also need to stop focusing on only building g parks and updating schools and approving more strip malls, and look for more diverse ways of bringing long term money from the outside in. Was have a ton of nature lands that should be developed into something like the Mortem arboretum or Chicago Botanical gardens. And other closed locations that we should try attracting theater groups. Not too many feel safe traveling downtown to see musicals and plays. Being accessible to expressways, we're missing out on a great timing to bring culture to Orland.
- We need to improve our fields at centennial fields. They're in bad shape. We also need astro turf fields.
- where are the volunteer opportunities? get us involved in making the village better!

Question 9: What three (3) projects and initiatives would you like the Village to prioritize in the next 5 years? – Other

- Address inequity and dicrimination.
- addressing the beggars at every corner situation
- An initiative to look at creating a village managed fire protection district similar to Tinley Parks
- Bring back the history museum and the programs associated with it
- Connecting Ravinia Ave to LaGrange Road
- Create an entertainment district that would keep residents from having to go to neighboring communities. NO MORE CHAIN RESTAURANTS
- CUT TAXES, LOWER SALARIES, REDUCE PENSIONS
- Develop a usable, walkable downtown.
- Encouraging independent business development
- Enforcing speed limits on the main roadways.
- Enhance Orland Mall more like Burr Ridge or Bolingbrook Promenade.
- Ensuring our teachers are supported. They are educating our future community and are underpaid vrs other communities, and have little support, no consequences for poor performance or behavior. No one will even sub here. We are better than that.
- Equity, diversity, inclusion training. Mental health training.
- Expanded Parks System
- I believe that the mall should be leveled and reimagined as a walkable shopping, restaurant, walking destination. The triangle is just a bad location. Keep it a park and move your energies to the mall.
- I think Orland park needs to be a more livable community providing education, recreation, safety and employment opportunities, I also think that Orland Park could be doing better if it would publish comprehensive plans for the community and be honest and upfront on how

those plans were met. Right now it seems if Orland park wants to rest it's laurels on how well the police department is rated, how many park and athletic fields it has and that we rate highly in some abstract national rating

- Keeping buildings occupied with businesses instead of building more.
- Keeping Orland Park residents safe at their homes, while shopping and on our roads.
- More green energy projects and/or getting orland park carbon neutral
- More open space acquisitions and creating a downtown; increase METRA service especially on weekends
- More small businesses! Lemont and Frankfort are doing it. It would be nice to see it here.
- More Support for the less fortunate. I keep seeing people on the corners begging for \$\$.
- Non-chain restaurants
- Process for bringing in more young white families to our community.
- Programs/amenities that are free to the public. The economic climate is difficult and providing across many economic classes will benefit everyone.
- Prosecute shoplifters.
- Reviewing policies that impact Climate Change.
- See answer to question 7
- Stopping spending, especially on the concert stage and John Humphrey Complex. They unnecessary and unwanted
- Supporting performing arts with a dedicated facility and theater. This can be part of a multi-use facility.
- Sustainability efforts
- The Orland park team
- Traffic is awful. Better band selections for Taste of Orland and larger concerts.
- Train police officers(especially the 20 year olds) to recognize the difference between the criminals and the law abiding tax paying homeowners.
- Work with Simon Properties to deal with Orland Mall. It's becoming increasingly problematic (theft, roving/unsupervised youth, attempted assault, etc.).
- You need to get over to 104th avenue and fix the roads going into mission hills. Then park some knowledgeable cops in our neighborhood. We have a crime family living in our neighborhood and you need to figure out a way to get them out and protect the normal residents and kids. Now second: when u approve businesses and housing you CAN hold them to a more beautiful standard of architecture . If u wanted to. Stop acting like you can't do anything to make Orland more beautiful/more of a destination for retail or restaurants without spending Orland money.
- =-@Buildings/@rooms for non profit organizations/@residents to rent and use-@Approve new single family home development and no more townhouses-@Develop and maintain natural land areas

Question 27: What is ONE project, item or commitment you would like the Village to improve, and why?

- 143 rd Street widening
- 143rd street project and resurfacing roads in Doogan park neighborhood
- 80th Ave beautification
- A commitment to rid the intersections of people begging for handouts. It is dangerous and there are multiple resources within the city itself for anyone in need.
- A greater effort to ensure all future development/redevelopment in our village is sustainable from an environmental perspective.
- A true downtown area
- A wall barrier along Lagrange from 13400 north to Southmore Drive on the east side of the street. The noise is depreciating the value of Southmore Subdivision.
- Abandoned commercial properties
- Actively pursue widening of 143rd street as well as widening of Wolf Road
- Add sidewalks/bike trails to connect the main streets. It is very dangerous to travel through Orland without sidewalks.
- Additional Police Officers
- Addressing crimes committed, more severe penalties. I understand and appreciate that the Police are doing the best they can (and I appreciate this) but wish we could follow DuPage's approach to crime.
- Aging utilities
- All are good.
- All improvements should be voted on by residents of Orland Park, not decided only by the mayor and his "friends " on the governing board.
- At the minimum, at least give free library membership to Orland Park children who live in unincorporated neighborhoods. They shouldn't be denied a free library card or the opportunities that come with it.
- Attracting and Retaining Businesses
- Attracting higher end restaurants.
- Attracting independent businesses
- Attracting new business
- Be cognoscente of cost of improvements
- Better lighting in all residential areas, to deter crime & to provide sense of safety for all residents.
- Better lighting in residential areas, to deter crime & give residents a sense of safety.
- Better roads and a higher standard for approved buildings.
- Better upgrading or oversight of the Catalina water pipe upgrade. The company doing this seems to drag their #\$\$% getting this done.
- Bigger and better community events
- Bike and walking trails

- bike path trail extended over train tracks on 167th past 108th. There is a park in that neighborhood that is inaccessible without dangerously crossing tracks on the road and through a ditch.
- Bike paths connecting southwestern Orland subdivisions.
- Bike trails that include unincorporated areas too
- Biking trails
- Bring in businesses to fill long empty buildings.
- Bring the village newspaper back
- Bringing in more small, diverse businesses instead of large chains because it's more enticing to frequent those businesses and is more appealing for visitors as well (especially young people).
- Building/rooms for organizations/groups to use/rent for meetings/events
- By far, the best thing that the village has done in recent years has been the construction of the roundabouts. These are safer, cheaper to operate than traditional stoplight intersections, and a pleasure to drive through. We need more roundabouts.
- Can't answer this.
- Can't stress enough to keep the village, neighborhoods and businesses safe
- Centennial
- Centennial and Humphry baseball fields are awful and not on par with other communities. Interconnectivity of subdivisions in West OP would be nice as well (bike paths).
- Centennial aquatic park
- Centennial Park
- Centennial Park
- Centennial Park
- Centennial park and paths have not been taken care of. They used to be beautiful and welcoming.
- Centennial Park baseball/softball fields. They are very old and need major improvements.
- Centennial Park campus
- Centennial park soccer fields need a face lift. Kids are rolling ankles and the ball bounces 4' in the air when it hits a bump in the field
- Centennial Park soccer fields. These are an asset to our community. We have hundreds of kids playing here throughout the season and an improved surface would help.
- Centennial Park soccer fields. They are in a terrible condition for our kids to play on and they are the worst in our region.
- Centennial Park West: the venue looks amazing and it allows for the growth of the summer concerts
- Check out Innovation Park' Rochester. It is amazing and would be appropriate and upscale for our community.
- Clean up all open spaces that have been vacant for 5+ years...ie 151st to wheeler on harlem, 157th and harlem . seems like all of the east side of lagrange rd has been neglected for awhile now. .

- Clean up and bring development to the lot across from Coopers Hawl. Strip mall was knocked down years ago and since then the lot sits empty and rundown. Eyesore.
- Clean up the roadway trash and forest preserve trash. Implement different program with waste management so recyclables don't fly off the truck or blow out of blue bins and create litter everywhere!
- Cleaning the litter next to the roads. They are starting to look like Chicago. Some of the businesses/ gas stations are letting their garbage just fly around. It looks especially awful when the grass and leaves die back.
- clear section 8 housing and do more neighborhood patrols
- Commitment to keeping the community safe
- Complete its coverall technology upgrades. It's important for the long term viability of the village.
- Concert and large indoor entertainment venues
- Connecting subdivisions to centennial park hub. Kingsport south and subdivisions south of it have no connection down 108th ave. They are islands and there are many others. Also, we have no park in walking distance.
- Connecting the bike and walking paths throughout Orland to improve walk ability and alternative commuting.
- Consolidate where rec programs take place. Franklin Loebe Center needs more parking.
- Contact with residents, especially concerning safety.
- Continue to build out and improve the NW area of 143rd and LaGrange. This area is the northern gateway to OP and should reflect a thriving, vibrant community.
- Continue updating all parks Fill vacant commercial properties
- continued safety plans for residential areas and businesses
- Creating a downtown area because we don't have on end it should not be chains and fast food places
- Creating a town center and cohesive aesthetic feel
- Creating an athletic complex both indoor and outdoor that can be used to actively generate revenue for the town. Tournaments bring outside foot traffic to the community. We have not figured that out yet. Turf fields have less maintenance and less frequency to cancel said tournaments. We need to have facilities that can house these tournaments accordingly. We do not have this currently and loose out to several other towns,
- Curb speeders on 143rd street
- CUT ALL TAXES BY 50%
- CUY SPENDING AND STOP WASTING OUR MONEY!
- Deal with vacant store fronts and strip malls. OP continues to allow new construction while many commercial buildings along Lagrange road remain vacant for years and are in a state of disrepair. Closed Dennys and IHOP are two examples.
- Develop downtown Orland area; bring in restaurants
- Developing the failed Triangle Project from the previous mayor.
- Development of "downtown"

- Development of i80 corridor
- Doogan Park
- Doogan Park field needs to be available for St Michael football practice, as it has been for YEARS! That is a very important field for the school and for MANY taxpaying Orland park families. Another soccer field and so many pickleball courts is a ridiculous idea. VERY OPPOSED.
- Doogan park pickleball courts reduce the number and put three under roof
- Doogan, either support St Mikes thereor give full snd equal status with pioneers at Schusler
- Downtown
- Downtown Orland Park
- Elect a better Mayor
- Emphasis on downtown with family friendly nightlife
- Enticing new businesses into the village utilizing existing structures. There are too many vacant buildings along LaGrange Rd, 94th Ave , 159th St.
- expand intersection of 159th and 94th avenue. Southbound traffic on 94th avenue backs up and is dangerous with only one turn lane
- Expand westward 151st west to Wolf rd
- Expansion of the food bank
- Fiber internet from multiple providers. We are way behind in Internet investments and the prices are too high.
- Fields
- Figure out how to lower property taxes and keep businesses here
- Fill all of the vacant stores with new businesses. Encourage new businesses to use existing vacant properties rather than breaking new ground which should be preserved as green space in our community. Offer incentives for them to renovate existing buildings.
- Filling or getting rid of all the empty business down Lagrange rd
- Finish public works projects in an efficient and timely manner.
- firing range and EOC is a must have
- Fix all the dangerous wood structures and paths around lake Sedgwick. It's a beautiful area that is falling apart. All of the viewing areas etc need to be fixed NOT taken down. It looks awful.
- Fix the landscaping at the Village Police Station. For a first class village, the outside of the Police Station looks like a hillbilly dump.
- Fixing roads which we all use daily vs. Those used by percentages of people
- Focusing on sustainability and encouraging greener practices.
- Frank Loebe - it's needed a refresh for awhile
- full size basketball courts, not half-sized.
- Get all the Section 8 rentals out of Orland!!! Place safety measures at the Grasslands like Emergency call boxes to cameras in the parking lot.
- Get rid of soccer field at Schuler Park
- Get rid of the turn abouts. They are an accident waiting to happen.

- Getting some of the businesses that have a lot of police activity out of OP.
- Getting the empty buildings filled with businesses or knocking them down. It makes the area look terrible
- Give the grade school kids a place to practice and play football. Baseball is not the only sport played in this town.
- Greater police force
- Have more park district programs centrally located. Sportsplex is too far for those of us who live close to Riviera. Currently there's too many programs scheduled for the Sportsplex. Use the facilities at the Loewe Center.
- Help fill many of the vacant properties along LaGrange Road
- Helping the less fortunate residents! I'd also like to see a commitment to small businesses!
- Hire more people in public works
- Hire more police to secure the mall and all its parking. Feel extremely unsafe in the parking areas and walking into the mall.
- Honesty
- I think on the plans you have published parking will be an issue as well as points of access to these facilities, also several of the neighborhood parks don't have parking areas and some parks have a lot of empty green space where a ball diamond or court could be put in
- I think OP should hold businesses accountable for the garbage that is around the buildings and parking lots. The mall is ghetto and the garbage makes it look even worse. Mariano's parking lot always has garbage lying around. I think OSM should be knocked down and make it an outdoor mall.
- I thought the village/OPPD did an excellent job keeping the illegal use of fire works around the 4th of July under control this year.
- I was excited to hear about the Schofield/Schuster park collaboration. I like the idea of artificial turf and hopefully that will help with flooding issues for soccer and football as well. I always worried about the divets at soccer playing field and sprained ankles.
- I would like to feel safer in the community.
- I would like to see inclusion of all sports - Lacrosse is underrepresented but has over 120 local kids in the program and growing.
- I'd like for a free splash pad or a better indoor playground for young children. Many other areas put our parks to shame. I'd love to see a park like harvester park in Burr Ridge or even memorial Park in Oak lawn. All the courts and fields are great but we need better and more inclusive playgrounds.
- I'm thrilled with the Doogan Park proposed park. So happy to have a sledding hill there. And more pickle ball courts. What will happen to the existing cultural center? PS I think our mayor and board of trustees are doing a great job. Would love for lower taxes but I know that's mainly from Cook County. But our taxes are really high.
- Improve accessibility
- Improve condition of easements along 135th street including adding storm drains where ditches/culverts currently exist

- Improve the villages effort on attracting young white families. Very close to turning into Oak Lawn, bridgeview, Palos Hills.
- Improved communication with ALL residents with ample notice. Village resources are not user friendly if you do not already know to be looking for updates. Relying almost exclusively on social media or website posts excludes residents who are less online.
- Improved existing grass fields and accelerated turf field installation to compete with other communities
- Improvement of Centennial Park Soccer Fields
- Improvements that serve all residents, not just those to make money.
- In our area (108th Avenue and 143rd Streets), we have no walking/bike paths. We do have sidewalks, but that involves crossing traffic. We feel less safe in this regard. Right now we have to drive our bikes TO a path.
- Increase diversity
- Increase police and better equipment
- Indoor playground! I heard Franklin Loebe Center is eliminating the indoor playground which is crucial during the winter months. I recently visited the Oak Lawn indoor playground and I wish Orland Park had something similar.
- Indoor pool at Sportsplex or new facility
- indoor\outdoor soccer turf field
- Infrastructure upgrade
- Install pedestrian crossing signals at more intersections
- Investigate incorporating the unincorporated areas.
- Investment in the mall
- John Humphrey Complex. Center of Community
- keep out chain restraunts.bring in indiviual owned and operated restraunts. Fill empty retail space before allowing businesses to build on empty land. Ex BJ restaurant could have occupied an older restraunt that left Orland.
- Keep out illegals, no settlements or low income housing.
- Keep putting resources into the police coverage at the mall which draws a criminal element to the town.
- Keep the old Veteran's Center. It seems unnecessary when they want to stay where they are.
- Keep traffic flow so there is little impact on residents. I am a cancer patient and don't want to have to fight traffic going to Northwestern on 153rd street.
- Keeping crime out, patrolling more.
- Lack of parking for Schussler Park will become a nightmare for residents living in the immediate area, as well as the parents picking up/dropping off kids to football practice, as well as families watching football games.
- Lake Sedgwick walking trails
- Law enforcement
- Level and reimagine the mall as something useful and attractive
- Lighting at parks like Eagle Ridge at 177th and wolf so fields can be used into the fall months

- Limit parking to one side of the street on all the condo courts off 157th. Brassie, Foxbend, Deerfield, Sunset Ridge, Orchard. With people parking on both sides of the short court you cannot always drive down the street. Actually the courts should ban overnight parking as it's hard for emergency vehicles to get down the street!!!!
- Loebe Center
- Lower utility costs
- maintain historical buildings. Old buildings provide a sense of permanency and identity.
- Maintenance of roads and picking up of garbage along side roads
- Make sure the Police and Fire Departments have the funds sufficient to operate well
- Making sure city resident sewer and drains are optimal
- Missing a revenue generating opportunity with development of centennial park recreation and youth sports. You need to bring out of town residents for tournaments which generates hotel, restaurant and other revenues. The plans do not go far enough and just revamp existing infrastructure.
- More Bocce ball courts indoor and outdoor.
- More communication to everyone in the SW suburbs that Orland Park is not a place for crime.
- More densely populated areas that provide a community feeling, greater connection with neighborhood.
- More development to keep our seniors!
- More diverse recreation would be nice. Most places focus on major sports like baseball, basketball, soccer. I'd like to see more roller skating, badminton, and other options.
- More field space for lacrosse.
- More help for the less fortunate.
- more police
- More Police and Fire personnel
- more police traffic safety and enforcement, the traffic violations are occurring every day at an increasing rate,
- More police, take down mall
- More recreational activities for families
- More sidewalk connectivity. For instance on Wolf road between equestrian drive and 159th
- More sidewalks that are walkable. I am glad the path on 82nd Ave is being committed to.
- More welcoming to diverse community members
- My street!
- No comment
- No more apartments and enforcement of rental agreements
- No more apartments and section 8
- No more new residential rental real estate! It's bringing Section 8 renters. Expand the youth supervision policy at OSM to more days. Also, it would be nice to have the old downtown area/Beacon Street remodeled with a restaurant, coffee shop, candy/sweet shop, etc. That old downtown area continues to look rundown.
- no more section 8 housing it has changed the town and made it less desirable to live here

- None, the parks are fine. Unnecessary.
- Not a music venue.
- Nothing in particular.
- Nothing, Mayor Pekau is doing a great job
- Only one? Work with the county to get sidewalks or path from LaGrange to Harlem on 143 to easily connect to path to the east and the rest of the village to the west. If I had a second choice - get rid of all the unsightly, no longer used, cracked, open, utility boxes on 143.
- Only the residents safety and prosperity should be important to city govt. Entity's should not own property or restrict American citizenry's privacy or Constitutional rights in any way. Stop expanding are city, creating a surveillance state and creating govt. project to enrich the Corporation that is Village of Orland Park.
- Orland Park does not need to expand the Centennial West development. It is too much money and should not be a priority for spending dollars for the Village.
- Orland Park has an aging community looking to remain in Orland Park and move to a one level affordable townhome. New developments offering townhomes at \$600k and over is not the answer,
- Orland Park needs a performing arts center
- Orland park triangle - downtown
- Orland Park use to cut the sewer tax in half during the two hottest months of summer so that people could water their lawn without going broke. The water from lawn sprinkling does not go into the sanitary sewers and should not go into the sewer tax calculations based on water consumption. This seems like another money grab by people who run the water department. Orland Park use to also rebate a portion of the Orland Park portion of our Cook County Property tax bill. What ever happened to that? More money going for pet projects that are not really necessary.
- OSMorland Parker's will not shop here if they don't feel safe and they can't keep high quality stores and restaurants in business. They should have revamped it years back when they discussed it and made it a more outdoor concept like oak brook with quality shopping and quality restaurants.
- our ponds & the weeds surrounding the ponds take away from property values. by comparison to other communities we fail miserably
- Parking at Schuller Park. There is not enough parking for anticipated use.
- parkways and roads keep clean
- Path lighting in Centennial Park so it can be used by walkers and bikers when games are not in season.
- Plan for parking at Schussler Park development.
- Please get better at informing residents of plans. I don't attend board meeting but I do read publications or emails from the village and I did not know about the plans for buildings for Veterans, Police department firing range, or the Public works
- Police
- Police

- Police
- Police - police need to train to keep us safe
- Police Department Operations and Customer Service
- Police firing range it's very important for the safety and security of Orland Park
- Police needs to improve their interaction techniques with the residents they've been hired to protect.continuing thei
- Police presence and monitoring at mall.
- Preserve football field at Doogan. Our local team practices there & football not well represented in village plan
- Pretty happy with everything.
- Proper grading of ditches in fernway burial of BIG ditches
- Provide more dog water fountains and dog bag/trash bins.
- Public Art in our Village spaces.
- Public safety
- Public Safety
- Public Safety. I want to feel safe in my hometown.
- Public Works Optimization Project because it is needed and has been neglected over the years
- Public Works. Their services keeps the village moving.
- Racial and social inequity. The city has turned a blind eye to the discrimination that exists. Ideology should not guide governance and management of city resources.
- Ravinia Ave Extension to LaGrange
- Ravinia Ave. Parkway and visual landscaping maintained by the village or fine the property management co.
- Ravinia-like concert venue with current/on trend performers (not the same groups we've had for decades)
- Rebuild the Streets of Orland Park Grasslands subdivision in 2024. Streets are beat and need to be rebuilt next season
- Recreation Campus
- Recreation campus
- Recreation fields for ALL children
- Redevelopment of the mall
- Redo 143rd street between Humphrey Drive and 82nd. After 25 years it's crumbling, it's crap and needs a major overhaul. You want to take on west 143rd to the county line and you can't take decent care of the section Orland is responsible for now! That's what I call over reaching!
- Remove from cook county, we have no shared values and no effective representation
- Renovate old orland - other villages have very charming squares and orland park is missing the charm factor
- Renovate/Rebuild Cultural Center instead of moving everything to Franklin Loebe location
- Restore Schussler Park to its original condition before destroying it with so-called "improvements."

- resurface 143rd street east of lagrange
- Resurface brookhills streets pot hole city
- Road expansion - We have congestion.
- Road improvement
- Road improvements
- Road Repair
- Road repair
- Roads
- Roads. Widen 143rd Str. West of Southwest Highway to Will/Cook road. Pave 82nd Ave 135str to 151str.
- Roadway improvement
- Roadways
- Roadways at present its like driving a third world country on some of the roads, additionally the road flooding situation needs addressing as well.
- Safety
- Safety
- Safety
- Safety for the citizens
- Schussler Park
- Secede from Cook County
- Section 8 housing
- Senior citizens
- Seniors receive property tax cuts so they will stay and not give up their home
- Sidewalks east of will-cook rd on from 131st street to 179th street
- Soccer fields. My family has spent a lot of time and money over the past 10 years to participate in soccer. The fields are an embarrassment and dangerous. Families have left Orland for other areas because the facilities are so bad
- Splash Pad(s) they allow children of all ages an inexpensive way to be in the water without traveling to neighboring villages.
- Stop allowing building so close to streets as is done on 143rd and Lagrange. Keep the roads with open space or parking, not buildings.
- Stop approval rental communities. Most renters do not take pride in their community or their surroundings the same way that owners do.
- Stop putting baseball fields and soccer fields everywhere. Can't we just have some empty and open field areas?
- Stop spending money on Centennial West.
- Subdivision Landscaping and planting of trees
- Survey for the village I just filling out the survey for the village. Yeah I'm ask you to.
- Tax rebate

- The amount of crime and theft even if the data states otherwise. Orland isn't what it was 10 years ago. Now when my family wants to go out I have to inform them to be aware of their surroundings and be mindful of who they interact with.
- The area around and including Orland Square Mall. We need to actively seek out new restaurants, retail outlets and businesses to replace the ones that have moved or gone out of business. That is one of our major tax resources
- The Christmas decorations on La Grange road are boring and dull. They make me want to shop in bolingbrook at the promenade instead. The bows are boring. No wow factor and the lights on the trees are cold and don't get me in the holiday spirit at all. Bland and boring!
- The damn roads!
- The existing bike path to Turtle Head Lake is in need of repairs, not just seal coating. When you ride your bike to the Tinley trail you almost get a headache from the number of bumps in the pavement from the cracks. In stead of making new paths the exisitng one should be fixed.
- The land at 143rd & John Humphrey Drive where Terry's Lincoln Mercury was and has been a dumping ground for years.
- The Loebe Center because this is a central facility used by a significant number of residents
- The Mall
- The playground "improvements" at Cachey
- The Police Project. TALK to the actual police officers, not just the management, and ask them how they feel about the facility and if the have any suggestions.
- The police range and emergency operations center. Everyone is always against the police. We need the police, let's give them the best so they can be their best. They are there for our safety, let's invest in theirs.
- The safety of all our neighborhoods and the mall
- The stores around Orland Park are looking dirty on the inside. Some type of accountability for cleanliness.
- The Triangle. A lot of potential to make OP a place to go to.
- The turn about or around are. Silly in the neighborhood streets. Only good one is by Civic center or 144th Rivinia?
- The types of businesses we attract. Stop founding on retail and food service.
- The village board
- The village needs a walkable "downtown" shopping and recreation area. The village is sprawling and overrun by chain restaurants. A more quaint, pedestrian friendly "downtown" attract smaller, unique businesses and would provide a destination for residents and visitors alike.
- The village needs to be more than Keith Pekau. It will be here long after he is gone. We are letting him cause damage that will take a generation to overcome. Stop the cronyism and bring back honor and trust to our local government. Stop battling with the school district and fire district and do your jobs.
- The village needs to stop wasting tax payers money on items that will not benefit the greater good. Loosing money on parks, recreations, and pools is not acceptable.

- This tiny diagram does not really show what is being improved. I think we would need to know the cost of these programs before we decided on you're asking us to decide on what is most important when we don't have most of the facts. Kind of ridiculous.
- To communicate better on problematic issues, as well as the accomplishments.
- To complete the plan for the area on LaGrange & 142nd Street. It's been discussed so many times & it needs to be finished.
- To find a way to put sidewalks along Wolf Rd between 159th and 167th so people could walk or bike to stores, trails, etc. That area is like an island from a pedestrian or biking standpoint.
- To keep the park clean and have clean water.
- Too many empty businesses
- Traffic along the Lagrange Road corridor is terrible. I know some people who have actually moved to another suburb because of the traffic and they would do anything to avoid coming to Orland Park. The road ways have been improved physically with the widening of Lagrange Road. However, there is still a congestion problem which leads to people using Ravinia as an alternative.
- Traffic control on main streets!
- Traffic flow in LaGrange road area of the mall is hampered by old traffic control technology. There is a newer technology that links signals so traffic flows smoother allowing a larger volume of cars to move smoothly.
- Traffic flow through the LaGrange Road retail district 143 rd street to 159th. There is a smart technology that connects the traffic light controls. If used that traffic would flow consistently and not rely on old technology timers that hamper flow.
- Train station development where ninety7fifty on the park is located, more walkable commercial venues there
- Train station security, coffee, community feel with some food options, wish express train to city
- Transparency
- Transparency
- Transparency
- Triangle
- Triangle
- Triangle project because we need more roof top restaurants or wine bar
- Turf out the racist, sexist homophobes appointed instead of elected.
- Turf soccer fields at centennial to hold tournaments and prevent soccer from being canceled every time it rains and for days after
- Turn Old Orland into downtown orland with true shopping, restaurants and retail SMALL business. Not chains.
- Update veterans park because the amenities are outdated and should replace baseball fields at this park because it is just empty space now
- Updating of the Sportsplex! Adding more amenities for the members. Adding an indoor pool.
- Upgrade infrastructure

- Upgrading the police department this is important
- Utilize the empty restaurant space
- Utilize the Public Works Department more instead of hiring outside contractors
- Veterans Center became it is most overlooked
- Veterans center, not enough help since my husband is a veteran and we do not know about the available resources
- Water sewers because we see some areas in orland park still flooding on heavy rain days.
- We need a downtown area
- We need to have Old Orland area built up and made to feel inviting
- We need to repave our streets. Simply filling potholes are not working. Within a couple of months, the potholes return.
- Widen 143rd Street from LaGrange Road to Will Cook road and have stop light at Creek Crossing intersection. Presently too much traffic.
- Would love to see roof top restaurant in Orland with a project
- Youth sport facilities

Question 28: What do you think is the biggest challenge facing the Village of Orland Park?

- Crime
- 1.) Too much section 8 housing that brings undesirable people and crime to the village. 2.) The Cook County States Attorney Kim Fox isn't aggressively prosecuting arrested criminals and putting them in prison where they belong. 3.) Residents face high real estate taxes from all sources that will eventually drive retired people to sell their homes and move to a more affordable state.
- A mayor who thinks he is donald trump
- A politically divided and often ill-informed populace that believes it is always right and shares its views at light speed on social media
- Accepting diversity
- Adding new businesses and restaurants, filling the old Sears, keeping crime down from those that are coming from other neighborhoods.
- Adequate financing
- Allocating money towards the right facilities.
- Angry taxpayers who are or are contemplating moving to Indiana due to tax increases.
- Apartments and section 8
- Attracting young families
- Attraction of business
- Attracting and retaining quality businesses.
- Attracting more Ukrainians, Polish, and Jewish people to the community. We need better balance in that way!
- Attracting new businesses

- Attracting new businesses to the many empty store fronts.
- Attracting some new restaurants not chains
- Attracting young White families
- Avoidance of the Illinois machine Democrats taking over the Village and Township governments and returning to patronage driven government that requires the village residents to serve them.
- Bad element out of towners
- Balancing affordability with improvements that will elevate our community
- be sure to keep the illegal immigrants out
- being able to retire in this community
- Being known for something other than the mall. I'm excited for the triangle development and the pedestrian-friendly focus. I would also like to request the prioritization of native plant inclusions in that development, as well in others across Orland Park.
- Better more high end retail like Naperville
- Bleed over of crime from other areas / migrant crisis.
- Blending the various populations into a cohesive groupk
- Bringing back the community rebate checks
- Bringing more businesses back to Orland Park
- budget
- Businesses are going to New Lenox/Mokena
- Changing the view residents of the village have of the mall
- Choosing the right company to upgrade the water pipe system
- Coming up with the money to make all these improvements. Taxes are going to have to go up.
- Conserve family lives and values
- continuing its effective policing to keep residents safe
- Continuing to maintain safety
- Cost to residents with all these updates and expansions
- Crime (*16 responses*)
- Crime and changing demographics
- crime and deterioration of area businesses and homes
- Crime and the perception of crime
- Crime and vacant business properties
- Crime because all the section 8 rentals has put Orland on the map and building a Hampton Inn where prostitution and drug dealers will be doing business.
- Crime for the third time. Homeless too, go out to eat get asked for money.
- crime from Chicago
- Crime from non residents
- Crime from people who don't live anywhere near OP
- Crime Prevention
- Crime rate

- crime reduction and controlling population
- Crime. It is up everywhere. Feel like the police have an active presence and do an amazing job, but I have seen numerous police cars racing to the mall for assistance there I assume and it's just scary to see that in our hometown. The brazenness of the people committing these crimes is scary (guns, robbing armed cash trucks, etc). Even with the cerfew/minor escort policy at the mall, I do not feel safe there-too many people, too enclosed. For economic development, I feel like it should become more spread out. There is still so many empty areas in the village and then they smash in too many establishments in one small parking lot (Old Toys r us space).
- Crime. Run down business areas. High taxes.
- Crime.Cost of Orland Park village employees labor.
- Crime: retail theft, car jackings.
- Criminal activity.... Car jackings, shop lifting. Need severe consequences for this type of activity.
- Criminals from other town coming to Orland to commit crimes.
- CUTTING TAXES NOW
- Dealing with criminals from out of town, which can affect the safety of the residents.
- Declining retail sales which will affect tax revenues. Also NO TIF for development of property between SW Highway bridge & 142 LaGrange. Tax dollars are needed to keep up our schools, fire department, police department, public works, upgrading infrastructure.
- Definitely the public schools. They're going downhill compared to surrounding districts. The teachers are wonderful but administrators and school board is focusing on the wrong things and making it especially hard on the teachers to do their jobs well.
- Developing the West end of the village, and bringing more upscale business's to the Village
- Discouraging public involvement in village matters
- Diversity (or lack thereof). In opinions represented in government and in the types of businesses and activities being developed.
- Divisive atmosphere form the leadership of the village.
- Divisive politics
- Doing all of the above without a major increase to taxes now or in the future.
- Doing too much and simply encouraging overcrowding of the spaces we already have.
- Downtown
- During these years of inflation, there is way too much unnecessary spending and too much tax put on the residence
- Economic development
- Economic development
- economic development attract and keep businesses
- Economic Development and also crime
- economic development of the village
- Economic development to fill the vacant stores and shopping centers and not continue to develop new construction with all the vacancies.

- Economic development; retaining and attracting businesses.
- Economic growth and traffic
- Economic stability
- Economy and crime
- Empty stores and struggling strip malls
- Enforcement of existing traffic laws, Reckless drivers, obscured license plates, excessively loud exhaust. EVERY time I am out, I see so many reckless drivers i.e. passing and turn lanes, running red lights, grossly exceeding speed limits. It seems like the traffic laws are not being enforced anymore and they know it.
- Enticing high end restaurants and stores here
- erecting a soccer field at schuessler park
- Escalating costs versus revenue
- existing administration
- Expanding cultural diversity and inclusivity
- Filling all the empty space retail spaces all around the Village and bringing in more family friendly restaurants.
- Filling all the vacant strip stores
- Filling in the vacant retail space.
- filling the many empty retail spaces throughout the village. Create a downtown area with shops and dining similar to Tinley Park, Naperville, Frankfort, Lockport, to name a few. The village missed the mark there with the 143 street triangle project. Earlier you claimed how safe the mall is. Safety is important but it's the quality of retail stores that are currently in there. People are shopping elsewhere because the shopping experience they once had at Orland Square Mall is no longer there. Alot of pop up, in expensive, low-quality stores.
- Filling vacant commercial properties Fiscal solvency
- Filling vacant retail spaces.
- Finances
- Finances if potential customers go elsewhere due to lack of business (not saying it is, just for future with online becoming huge).
- Financial
- Financial and safety
- financial stability
- Financial stability
- Finding a way to focus on one project at a time after community input.
- Fiscal responsibility and safety
- Funding for aging and out of date infrastructure.
- Future of Orland Square mall
- Gaining the tax base to increase service as needed.
- Get more businesses to stay so our real estate taxes is kept manageable.
- Getting rid of the op mall

- Getting the message out of safety at OSM and Orland Place Mall. Visibility of police patrols, especially in the evening.
- Gizmos/Sky Zone. As an Orland Park resident I don't feel safe taking my child there.
- Governing
- Greater influx of traffic and outside negative influences, due to large commercial infrastructure. Continue to
- Having a board that truly cares about rejuvenating the village's current buildings and planting trees instead of concrete.
- Having a cohesive and accepting community
- Healthy collaboration
- Honest
- Honest government officials
- Honest government officials
- Honesty and transparency
- Honesty of the current government
- Honesty with government officials
- I don't believe the mayor has the residents best interests in mind, he has an agenda
- I have lived here since I was a young girl. We moved here in 1973. I married and we raised our family here. Now I'm a grandmother and we feel safe in our neighborhood. Our great police officers are the reason. I love bringing my granddaughter to Brown Park. I love the summer concerts and the Taste was great this year. Security made my family feel really safe. I was at the mall in June. At Von Maur (the only store I feel somewhat safe in.) I was in the shoe department. Three teen boys were being escorted out by two security guards. There was a lot of yelling. One boy said, "We will just go around and enter into Macys." It was frightening. The sales person told me one of the teens had a gun. I couldn't get out of there fast enough. I know it's not just in OSM. The Promenade in Bolingbrook and Oak Brook Mall are the same. It saddens me what has happened to our country. But no matter what the FBI says, I don't feel safe in the mall. I wish I did. I know a strong mall helps our taxes. Now I mostly order online. I hate that it's that way but it is how I feel.
- I think keeping businesses wanting to come and open in Orland Park. We have to have space for them to develop and grow. We also need a safe community.
- I think putting together reasonable plans to grow by and enhance the living experience, I think it is hard to get around Orland park and it is getting worse over time and a lot of the issue stems from not having a plan
- Implementation of these plans without a crazy increase in taxes.
- Inclusion, communication & diversity. There may be fiscal challenges but I believe these can be overcome with less wasteful spending and re-allocation of funds.
- Inclusivity & Diversity
- Inclusivity & Diversity.
- Income to maintain infrastructure.
- Incoming non residents

- Increase in crime with nothing being done about it
- Increase in taxes
- Increase of crime.
- Increased traffic on major thoroughfares such as 143rd street.
- Increased violence around businesses because of neighboring communities and their reliance on our businesses
- Increasing crime
- Influx of nonEnglish speaking residents. Terrible strain on the schools and their resources.
- Jobs, government sentiment, sustainability of businesses in the area to promote economic growth.
- Keep taxes lower and keep businesses coming to the Village to attract new residents.
- keeping criminals out and residence safe
- Keeping and regulating utility costs to keep costs for the residents low. This would include taxes.
- Keeping any stores from leaving
- Keeping businesses and attracting new and nicer restaurants and entertainment venues.
- Keeping businesses from not closing down in order to keep Orland Park financially prosperous.
- Keeping businesses here.
- Keeping businesses thriving in Orland
- keeping crime OUT of Orland from other towns and cities
- Keeping good businesses in the area with high taxes, too many chain restaurants.
- Keeping it a safe community and keeping the criminal element out!!!! No more apartments with section 8!
- Keeping it affordable to live in Orland Park while striving to give everyone everything they want.
- Keeping new business
- Keeping nonresidents from coming herfor retail stealing and causing other problems
- keeping on budget , not raising taxes
- Keeping Orland Park a safe community
- Keeping Orland Park Mall safe
- Keeping Orland Park safe
- Keeping OSM safe
- Keeping our city secure and safe.
- Keeping our Orland Park safe.
- Keeping our village, shopping areas and neighborhoods safe and crime-free.
- Keeping out crime for other areas
- keeping quality businesses and retail stores; filling empty store structures
- Keeping resident taxes in check
- Keeping retail areas nice, safe and prosperous
- Keeping safe while the rest of the state falls to anarchy

- Keeping stores and business open
- Keeping Taxes Affordable
- Keeping taxes low
- Keeping taxes low.
- Keeping taxes under control
- Keeping the businesses & neighborhoods safe.
- Keeping the Orland Mall viable
- Keeping the village safe
- Keeping the Village, neighborhoods and businesses safe while being part of Cook County and Illinois. A county and state that does not look after its citizens and make them their priority.
- Lack of businesses (offices etc). We need a major employer to move in
- Lack of confidence in our mayor and board of trustees. There has been a pattern of untrustworthy behavior by our leaders that does not bring a community together, but intentionally inspires division and conflict. We are all neighbors and community members and having our mayor speak abusively to constituents in board meetings and online is shameful.
- Lack of light Industry
- Lack of open space. Too many new apartments and townhomes going up. Too many people.
- Lack of resident interest in what is going on. Lack of resident ability to find information about the Village. Lack of resident trust. More resident education is needed. More personal involvement needs to be encouraged.
- Lack of walkability as it relates to housing affordability and density
- Lack of walkability/bikeability compared to similar towns
- Leaders who are more interested in advancing their political careers than getting the job done.
- Leadership/Mayor
- liberal, left-wing Democrats
- Like everywhere else increase in crime!
- Local Economy
- Local employment by local businesses
- Loosing Cultural Arts Center
- Losing Mayor Pekau to a Democrat
- Lowering taces
- Lowering tax burdens on homeowners
- Maintaining a low crime rate
- Maintaining all aspects of the Village resources, both financial and infrastructure.
- Maintaining strong business base
- Maintaining the Quality of life that we are experiencing today.
- Making/Keeping the mall - or its revision - an economic engine for Orland Park.
- mall crime

- Mall Prosperity
- Managing and prioritizing all these improvements within the budget
- Many seniors and people who have lived here for 20+ years don't always feel safe at the mall or in local parks.
- Maybe space and find allotment
- Mayor Pekau
- Minimizing Section 8's in Orland Park multi residential buildings
- Minimizing bipartisan bickering and uniting everyone.
- Misinformation
- MOnay lost on ego projects - Centennial West and Police firing range.
- Money
- Money
- more visitors coming from deferent areas and selecting the right developments & business to open on Orland park
- Nearby neighborhoods with high crime leaking into this neighborhood
- Newer residents
- No central downtown area, (e.g., La Grange, Frankfort)
- No focus so doesn't feel like one town
- Not investing in schools, public spaces.
- Not sure - it's a great place to live overall
- not sure, perhaps crime
- Not sure.
- Not sureo
- Orland Park is attracting a lot of people but we do not have the infrastructure to handle that (sewer, power, etc.). Also, the aging population could be a challenge in the development and implementation of new ideas.
- Our current Mayor. He's terrible. Seriously, the worst.
- Our mayor that he does not squander Orland Park money on unnecessary developments, like the concert venue he wants to build. We need better security!
- Outside crime
- Outside influence trying to get involved in our elections
- Outsiders coming in and causing trouble.
- Outsiders committing crimes here.
- Overcoming bull headed leadership and regaining the confidence of the residents.
- Paying for it
- People coming in from out of town committing crimes
- People who are negative
- People who are standing in the way of progress and reluctant to change.
- People who don't live here, especially those who break the law.
- Perception of the South Side
- Perception that the mall is bad news.

- Perception that the mall is not safe and is attracting an undesirable element to the community
- Petty crime, safety and taxes (crook county)
- Police not enforcing LAWS.....tinted windows, on phone, texting, going thru stop signs.
- Police recruitment
- Political corruption
- political division, yes even in this small town
- Politics people point fingers more than working together. If they're not for the same political party they assume the other side can't have any good ideas. They spend too much time trying to get all the glory without stopping to listen to what most residents truly want. There's also too much favoritism within the village is you're not vocal enough for which ever is the "right" political party.
- Pritkers political shenanigans
- Probably everything.
- Property taxes
- Property taxes are making owing impossible
- Public safety
- Public safety
- Public safety
- Public safety from nonresidents
- Public safety keeping crime out of the village
- Public Safety. This is imperative to have a safe community.
- Quality of life. Board going against resident wishes regarding video gambling shows they do not have proper vision for what residents want this town to be
- Quality of public education
- Racial and social inequity
- Racism, Honesty and transparency
- recovery of our mall to be a place to go to, what about the Sears Store?
- Relevant economic development. Enough chain restaurants. We have a lack of quality food options. Nobody is excited to go to Orland park to eat. You just basically end up eating here just because you had a dr. Appointment or shopping here.
- Removing Keith Pekau from any and all public office/government positions.
- Resident safety
- Residential (and Commerical) development. Orland has to fight the Illinois headwinds. Northwest Indiana (NWI) is booming and communities in NWI now have equal or better community amenities than Orland at a much better value.
- residents not knowing what is going on, distrust with leadership
- residents open to diversity, parenting teens to be leaders in society
- Retail & shuttered businesses! We need more businesses & company's utilizing the 183rd corridor which is a disappointment! We need to see our town develop more in this area!
- Revenue. Taxing public utilities (ie natural gas and electricity) Is not the answer

- Revenue. Taxing public utilities (ie natural gas and electricity) is not the answer. These utilities are necessities.
- Right now it may be crime that is coming in from the city and southern suburban areas
- Road capacity not keeping up with growth & development
- Road improvements
- Roads and Traffic.
- Safety (14 responses)
- safety & crime
- Safety and crime
- Safety and less building on smaller areas! 143rd for example!
- Safety and security of our communities
- Safety at the mall and appearance if the exterior and parking lot at the mall.
- Safety of citizens
- Safety of neighborhoods, businesses and residents.
- Safety- Village upscale appearance - fill in vacant stores with upscale businesses
- Safety, economic weakness
- Safety, trying to police so many businesses and residents is difficult.
- Safety.
- Safety. Continue to charge federally as much as possible. Cook DA is useless
- Section 8 housing and increased taxes
- Section 8 housing. We see the suburbs east of Orland and how they have changed for the worse. The prospect of more people leaving because of crime.
- Securing a safe society to spend a lot of time outside enjoying Orland Park.
- Senior citizens
- Some of these projects are going to cause taxes to increase. New structures will need long term maintenance. I am also concerned about the TIF dollars the schools will not receive.
- Some people will not be satisfied with any improvements no matter what you do.
- Spending millions on updates we don't need
- Spending tax money on dumb items like the music center in the Mayors back yard. I hope he goes deaf with his pet project.
- State of Illinois
- State of Illinois
- Staying in your lane. Promote individual responsibility of citizens. We don't need a nanny state.
- Staying within our limits and, a real lack of communication, now that we don't have a local paper anymore. Of all the projects outlined here the only two I was aware of was Schussler and Centennial West.
- Surrounding communities and their negative impacts on Orland.
- Sustainability
- Taxation: Illinois high taxation especially in property taxes is a drag on long term viability
- Taxes

- Taxes
- Taxes
- The biggest challenge is the mayor and those that support his personal goals. I have lived in Orland Park for 26 1/2 years and spent my working years here as well. I am very concerned about the illegal actions being done by the Mayor and a few of his supporters. Their politics have destroyed the premier community that Orland Park once was. We are just an average town, now, like Tinley Park or Orland Hills. The quality of the residents and the demographics have changed dramatically in the past few years and so many of us are moving as we do not feel safe, anymore.
- The corrupt Mayor
- The current administration
- The development of abandoned retail space in the mall
- The economy
- The ignorant population who keep voting for Pekau.
- The inability to see you cannot make a major intersection like 143rd & LaGrange into "downtown"- it just doesn't make sense. Also- the abundance of vacant storefronts in strip malls and inability to get new anchor store in place of Sears at Orland mall.
- The increase in property taxes and water bills.
- The lack of good financial decision making is appalling. Our tax dollars are being wasted and community is suffering due to the lack of proper management with finances. Building a music venue is a waste of tax payers money the noise pollution, unnecessary traffic, and poor planning is disgraceful. Why was the venue not placed in a at 143rd Street where many could benefit including businesses is beyond belief. Placing the venue there would benefit restaurants and other businesses. The lack of evaluations for fitness instructors and management is just one example of poor management in our community. How can unqualified people be given responsibility when they are not qualified or working with the full picture in mind.
- The mall
- the mall
- The mall and crime
- the mall and empty retail space, too much new housing areas being built
- The massive increase in property taxes is driving residents away.
- The Mayor
- The mayor
- The mayor and his actions
- The mayor and his board
- The mayor's ego and drive to abandon OP to become a US Representative.
- The OPM closing and crime.
- The people running it are not a cohesive unit
- The possibility of an active shooter at the mall or at the restaurants. We can't predict why and if someone might do harm in our area.

- The proposed projects are not explained very well, what gaps in present parks and facilities are driving the improvements and what are the cost Vs benefits. It is very difficult to rate them due to the lack of detail and information.
- The scum coming in from Chicago and the suburbs east
- The slow deterioration of its tax base and increased costs associated with overall operations of VOP.
- There seems to be an extreme lack of planning for youth programs and schools on the area in terms of park renovations current programs utilizing many of the parks in their current states/designs do not seem to be considered when restructuring these spaces (number of programs that will require use of the same space, lack of parking availability, lack of traffic consideration for residents living in the neighborhood with the parks)
- Too many empty storefronts. Lack of a walkable shopping area that would draw shoppers and businesses.
- Too many of one culture are coming into Orland Park and it appears that many businesses are now specifically catering to this culture.
- Too much crime and no one enforces
- Too much diversity
- Too much focus on shopping and parks and not enough on infrastructure.
- Too much non-resident visitor traffic from outside areas. Need bigger police presence.
- Toxic political climate - I would hope that all feel represented and able to bring concerns
- traffic
- TRAFFIC
- Traffic and safety
- Traffic issues
- traffic with all the homes and townhouses being built - it affects my ability to move around my town
- Triangle area and need a great hospital in orland park
- Trust and battling crime. Crime is under reported here. False sense of security for residents. We are a beacon for crime in this area. Our businesses are overrun with residents from neighboring communities and we have to find shopping and entertainment elsewhere.
- Trustworthy leadership
- Trying to compete with Tinley, Lemont and Frankfort
- Tunnel vision
- Turning into Naperville or Naples Florida. All white, no diversity
- Unruly/unsupervised children at the mall/public places -you have a fantastic program in place
- Unsure
- Using money appropriately and fairly for all in the community
- Vacant businesses; commercial eyesores
- Vacant lots that are unkempt. This looks terrible in a community.
- Vacant store fronts along LaGrange Rpoad
- Water pricing

- We don't have a connected community. It's difficult to travel anywhere except by car. The kids can't walk to school even if they live close and the individual subdivisions are isolated
- When Mayor Pekau's term is over, the candidates being someone with the same vision as the last few years.
- When we moved to Orland Park 40+ years ago, Orland Park was a small tight knit community. Not today. That's ok but new challenges face our community everyday as a result of a changing world. Is Orland Park aware and prepared?
- You are not communicating to your residents. Catalina subdivision is a mess with all the work they are doing on the underground pipes. They have so much debris right next to the park and across the street from the school that is very dangerous.
- You spend too much! Property taxes too high because of schools!

Question 29: Is there anything the Orland Park Police Department should do differently?

- open window and say hello/wave to residents- we have a lot of walkers in community - walkers are the eyes and ears of neighborhoods and appreciate police cars driving around. thank you!
- Add more cameras around town
- Add personnel and a better schedule for officer's
- Add police officers
- Again I will repeat - better train the younger police officers in the manner they interact with residents. Some officers' attitude is aggressive and downright disrespectful to the elderly.
- As mentioned above, clearing intersections of individuals/families begging for handouts.
- Be equal and fair in their treatment of all. peoples, especially this from outside OP
- Be more aggressive
- Be more observant and maybe write more tickets
- Be more polite...not talk down to the taxpayers
- Be more present everywhere possible
- Be more respectful to residents
- Be more visible
- Be more visible. We appreciate seeing them.
- Being as visible as possible to deter the criminals from pursuing their demented choices.
- Better patrol of neighborhoods.
- Bring back facebook posts with crime Wednesdays, so residents are aware of what's happening in the neighborhood
- Budget for more police and offer workshops to update them on pertinent subjects
- Can't answer this
- Can't say, we have no idea what goes on, police department employees are very supportive and genuinely care about residents. From my interaction,

- Catch the MANY drivers that have no regard for law! I witness drivers blowing through red lights (after they've already stopped for it), passing illegally, and driving at very high rates of speed (typically on 143rd Street and Northbound on LaGrange Road all the way to Sandburg H.S.). This includes both car drivers and motorcyclists.
- Chase and arrest. Every criminal knows OP won't chase
- Communicate with your residents about projects in each of the subdivisions.
- Continue patrolling all areas frequently.
- Continue to provide visible presence and have community engagement events occasionally. Help community residents feel at ease with reaching out for assistance or to provide you with assistance.
- Continue to secure the Village especially from out of the village people who come here to shoplift and visit here with guns and drugs in their car while driving while their speeding or other traffic violations.
- Control the traffic in the community, I am tired of all the red light running, turns on red in front of traffic, uncontrolled motorcycle use, driving reckless etc, what really gets me is the number of times a marked police vehicle is there but nothing happens
- Convince Simon Properties to spend more and bear the costs of more visible security measures at the mall.
- Costs to businesses
- Crack down on speeders on 88th Avenue between 141st street and 135th. street. The electric signs showing the speeds of the cars and trucks is having no affect what-so-ever. This street is a "cut thru" for people running late for work in the morning and 40 to 50 MPH is not rare. How about cameras that photo the cars and plates and issue tickets like the red light cameras else where in Orland Park. Thank You.
- Diversity and presence
- Diversity on the force and in all other areas of our local government.
- Do not take your foot off the pedal
- Do something about the Lagrange Rd. raceway that we now have.
- Doing a fine job.
- Doing a great job.
- Doing a great job. Thank you.
- don't know
- Don't know.
- Don't know.
- Don't waste money on a new firing range.
- ENFORCE current laws. Ticket sidewalk blockers! Check plates of dealer cars.....8 per household??
- Enforce laws that prohibit overly tinted auto glass
- Enforce speeders on 157th and also 80th Avenue

- Enforce the existing traffic laws. I am tired of people driving straight from a left or right turn only lane. It was especially annoying when it was directly in front of a OPD car. You might not be on traffic duty but come on!
- Enhance community policing by working with kids and apply for federal grant money.
- Everything is good
- False house alarms are ticketed on first offense. Should have a couple of warnings.
- Focus more on the neighborhood
- From my limited interaction with them, they seem to be doing a fine job
- Get a better mayor
- Get electric vehicles, Tesla model 3s are affordable with zero maintenance costs. Put up solar panels to charge them and then you have not fuel costs either.
- Get more police on patrol
- Get officers off their cell phones. I can't believe all of the cell phone use is job related.
- Great police department
- Hard to say since I don't interface with them very often.
- Have a department that better handles cyber thief and crimes
- Have more officers
- Higher pay, hire more police officers, and better recruitment for new hires/ laterals
- Hire more
- Hire more force and slow people down on our roads. Especially in our residential and school areas.
- Hire more officers
- Hire more officers
- Hire more officers
- Hire more police
- Hire more police
- Hire more police and enforce the law!
- Hire more Police and patrol Lagrange road and 179th by wolf road
- Hire more police officers
- Hire more social workers and train officers to de-escalate the situation.
- Hire more staff to make the mall safer. Deny access after hours to non resident juveniles. Our kids are paying the price for non residents actions. It's not fair our kids are getting punished for non residents breaking the law!!!
- Honesty
- I am all for hiring more officers and providing them with the best resources available to do their job.
- I am proud of our police and fire.Keep doing a great job
- I am very satisfied with the police
- I can't think of any, they do a good job
- i don't know
- I feel our OPPD is doing an excellent job.

- I have no complaints about our police department.
- I have no complaints with the OPPD. They are doing a great job.
- I like our police. Run the punks that don't belong here out of town.
- I rarely see police driving around communities. We need more of a police presence in our neighborhoods.
- I rate them as excellent all ready
- I think it would be great to see cars driving through the neighborhoods. I taught my kids and I will tell my grandchildren that the police officers are our friends. They are the helpers. There was a Dare officer when my girls were young. He was an African American fellow. This is around 2003- 2006 I believe. He was wonderful with the kids.
- I think the OPPD are doing an excellent job.
- I think the police department does an excellent job.
- I think the police department is doing great and they have a nice facility
- I think they are doing a great job!
- I think they are doing a great job.
- I think they are doing great! Always nice to see police cars on a daily basis going through town.
- I think they are great
- I think they do a great job. More of them would be great. Safety everywhere is a concern. I loved shopping at the mall with my children when I first moved here in 1986. Felt safe. I do not anymore. I avoid it. If I want to go shop at JC Penney. I go to the Mokena store. I feel safer than Orland now.
- I would like to see more of the bike patrols. I have the perception we used to have more of these in the past
- I would like to see more patrolling of the streets and neighborhoods
- I'd like to see more traffic control. I live off of 151st near the mall and people speed and race engines daily along 151st.
- In my opinion,, so far, so good.
- Increase public presence
- Increased patrolling of neighborhoods late at night and during the night, especially those next to dark, deserted industrial areas.
- Increased police presence
- Install cameras at the intersection of Wolf Road and Brook Hill Drive. I saw a school bus blast through a RED light (completely RED). Every week someone is driving thru yellow / red lights.
- install speed cameras
- Install speed cameras to ticket drivers going 20+miles over posted speed limit.
- Invoking my 5th amendment right
- Just keep up the great work!
- Keep busting the bad guys! I think they do a great job.
- Keep doing a great job
- Keep doing the job they are doing.

- Keep doing what you are doing!
- Keep monitoring the mall and focus on the safety of the residents and businesses.
- Keep up good work
- Keep up the good job
- Keep up the good work
- Keep up the good work
- Keep up the good work
- Keep up the good work.
- Keep up the good work. I love it when I see police presence around our neighborhood.
- Keep up the great work
- Lock up the scum that is coming into the village making trouble
- Maintain area safety by cracking down on mall area crime
- make a dose of humility a core requirement
- Make friends in the community more. Get back into schools with Officer Friendly. Show that police are real people. Add counselors and social workers to mental health response teams.
- Make us feel safer in our neighborhoods
- Making their presence felt more
- Maybe a meet-n-great once a month/quarter with the local beat cops where neighbors can air their concerns. Sometimes we have concerns that don't warrant a call to the police
- Maybe have a monthly news update on both positive activity and also crimes within village limits traffic offenses. Facebook posts are often delayed by days.
- Monitor Lagrange for speeding in off traffic hrs. Could bring in a lot of revenue. No one goes 40 or 45 mph.
- More active police patrol
- More community engagement.
- More mall presence
- More neighborhood activity..difficult in a village of 60K
- More neighborhood meetings
- More neighborhood patrolling, enforcing violators, along 157 th /Wheeler/86th Ave these streets are being used to test drive cars from the Nissan Dealership! Not safe!
- More neighborhood patrols
- More officers
- More officers on the street to provide a larger visual deterrence to crime.
- More patrolling of townhome communities
- More patrols on street
- More police at mall & neighborhood patrols.
- More police!
- More presence on Wheeler where cars go racing through and no where near observing speed limit.
- more speed monitoring. otherwise I feel the police do a fabulous job
- More traffic law enforcement on main streets.

- More visibility as a deterrent to criminals that are not from the area.
- more visibility in areas other than the main town
- More visibility in the neighborhoods and walking beats in the mall and business areas. Better visibility.
- My few interactions with the police have always been pleasant and polite.
- N/a
- N/A
- n/a
- need higher numbers of policemen in higher crime areas and suspected higher crime areas
- New Leadership
- No (30 responses)
- No - they do a great job
- No . They are great
- No change op pd are great and responsive
- No change op pd are responsive and effective
- No comment
- No comment
- No comment
- No I think they do a good job
- No I think they handle calls as quickly as they possibly can.
- No not really
- No thank you for all you do to keep our town safe!!
- no, doing a great job
- No, I love our police department
- No, the police are great, the courts and district attorneys are our largest problems
- No, they are amazing! We are so very lucky to have our police department!
- No, they are doing a good job!
- No, they are fabulous and greatly appreciate them.
- No, they are very highly rated
- No.
- No.
- No.
- no..great police force, maybe a few more officers to combat crime that continues to enter Orland from other areas
- None
- None, their presence is seen and they do a great job
- None.
- Not a thing. We love how they operate.
- Not at the moment
- Not beat up on people they pull over for traffic violations!!!!
- Not have a gun range.

- not sure
- Not that I can identify
- Not that I can think of? Stay Safe.
- Nothing
- Nothing I am aware of.
- Nothing. We are in their debt. Thank you to OPPD!!!
- Occasionally walk the assigned beats
- On a daily basis I see OPPD or community policing cars when out and about whether biking, walking or in a vehicle. Keep up the great work! Other than the mall I feel 100% safe in OP. Thank you
- OPD is doing an excellent job! I appreciate all that they do to keep us safe.
- OPD is excellent! Hire more officers.
- OPPD is awesome. Keep investing in them and supporting them so they stay long term and know they are supported.
- Orland Park Police do a fine job.
- Orland Police have been great!
- Our Police Department is doing a great job considering that the Village is in Cook County
- Overall I'm happy to see police patrols and welcome more patrols throughout the neighborhoods, businesses, parks (such as Nature Center, Centennial, and Doctor Marsh) and OSM. I suggest ticketing cars with black-tinted windows that are darker than the legal limit.
- Patrol around schools for speeding cars especially when school is getting out. The flashing light sign that drops the speed limit to 20 rarely do people follow it.
- Patrol blocks that are cul de sacs or dead ends.
- Patrol certain areas better mainly 157th street .
- Patrol entrance and exit locations into Orland Park.
- Patrol high traffic areas such as the surroundings near all shopping so that Orland residents feel safe
- Patrol Lagrange Ave. from 131st to 143rd Street. Lower the speed limit there. Also patrol 135th St. from Lagrange east to 80th Ave. They race down that street. Somebody is going to get killed. God bless the Police.
- Patrol LaGrange road more and reduce the speeding problem. Drivers zoom down LaGrange all day and I seldom see patrol cars.
- Patrol more frequently - not sit hidden behind buildings
- Patrol more!
- Patrol neighborhoods more frequently
- Patrol streets more where parks are located. I live in Centennial Village subdivision and at numerous times, cars speed down West Ave like they are in a raceway.
- Patrol the Fernway area more
- patrol the mall
- Patrolling subdivisions on a regular basis.

- Please keep up your hard work! Thank you for everything that you do! Thank you targeting the out of control use of fireworks around the 4th of July.
- Police force is fantastic- don't change a thing
- Police residential speeders
- Preparedness
- Proactive policing like it used to be instead of reactive. Feels like everyone hides until something happens and then swarm. When my dad patrolled his beat everybody knew him and toed the line. We need to bring that back!
- Proactive policing with zero tolerance on even misdemeanors
- publicly announce events before hand
- Publish offenses like used to in the Prairie newspaper
- Publish what the laws are regarding tinted windows in cars. You cannot see who is driving.
- Pull over more cars with tinted windows. Don't allow children / teenagers to go and cause trouble everywhere they go. Take the homeless to homeless shelters and not at restaurants.
- PUT COPS ON BIKES AND MOTIRCYCLES
- Rather than building restaurants crowded together and then going under, rejuvenate the many nearly empty strip malls which cry urban blight.
- remain safe and hire more officers
- Right now are OPD is excellent ,but it needs to stay vigilant & not lose that direction! It's a hard job these days!
- Schussler park bc we need dedicated football fields & complex for these kids. We have several soccer fields in many parks- time to dedicate space & our tax dollars to other interests.
- Set up a visit every residence program to say hi, talk about the police program, discuss any improvements, etc.
- Show your presence. Thats all.
- Stage unoccupied Police vehicles around town, when not in use.
- Start sitting in mission hills neighborhood and prevent more drive by shootings. Get on this family to get them out of here.
- Start ticketing the entitled parents of Sandberg HS students who block traffic and entry to private property when picking up their kids. Traffic laws apply to Bentleys and Teslas just as much as they do to the rest of the world.
- Stop allowing village officials who are not police officers to dress in a way that implies they are officers..
- stop being a military organization and learn to de-escalate instead of practicing shooting people.
- Stop crime
- Stop hiding all the crime. Be more transparent. Mirror how Palos Park Police communicates on social media
- Stop pulling people over for petty things like phone use when someone is holding a phone while someone is blowing the light next to them. Be vigilant about drivers blowing the lights

and speeding (near 104th). Lots of people tailing other drivers even when going above the limit

- Stop speeders
- Stop speeders on LaGrange Ave, especially in the early morning 143rd to 131st
- stop traffic offenders
- The attitudes of people today have to be a real challenge. We believe our Police department is doing a Great job. Thank You.
- The officers have been helpful when we have contacted the department.
- The OP Police dept is excellent
- The Orland Park government needs to shift its unnecessary financial ideas to using the finances to supporting the police department more with hiring more police officers to keep the crime out of Orland Park.
- The PD does a fine job.
- The PD is a joke- some people in this community know better and can see beyond the false information presented and understand what poor performance is. Improve street performance (do something about the car jackings, break ins and thefts) and customer service- a new range and emergency management center should not be needed considering the age of the facility- if it is, then someone prior did not do their job properly.
- The Police Department should be allowed to hire more officers, be given higher salaries and be given more respect by the mayor and the community.
- The streets in my subdivision!
- Their doing great job
- They are awesome but we need more officers
- They are doing a good job
- They are doing a great job
- They are doing a great job!
- They are doing an amazing job. Like the police hub talks offered, the patrols in my neighborhood.
- They are doing an excellent job!
- They are doing an outstanding job.
- They are doing the best they can under the circumstances. I wish I felt safer to shop at the mall.
- They are great
- They are great
- They are great
- They are great
- They are public servants and work for us. We are not below them.
- They do a fantastic job
- They do a great job
- They do a great job!!
- They do a great job.

- They do not need a firing range built with tax dollars when there are other facilities in the area
- They do their job and that's all I ask.
- They r great.
- They seem to be doing a good job. Probably need more of them.
- They should patrol neighborhoods more.
- They should take calls more seriously. Patrol more and make more proactive arrests.
- They're great!
- They're great.. continue to keep an eye out in out of towners bringing crime in
- They're wonderful!
- Think it's run well but with added crime, staff size should increase
- Think they're doing a great job
- Ticket cell phone usage
- Ticket speeders. Why don't you do that? Orland has become a racetrack
- Traffic enforcement, the speeding, and overly aggressive driving is out of control.
- Treat all residents with respect & not with suspicion automatically.
- Treat everyone with respect & not automatically with suspicion.
- unknown
- Upgrade technology
- Very happy with police dept
- Vote for a better mayor
- We have a great police department!
- We have a wonderful and proactive police department
- We love the OPPD.
- We need more police patrolling the main roads. Dangerous driving conditions because of people not following speed limits.
- When I moved to OP in the 90's I routinely spotted police canvassing my neighborhood. Now only see them when responding to 911 calls.
- When you stop a vehicle, for a traffic violation, after the initial encounter move the situation away from the main road, so there isn't a massive traffic backup, and then finish the traffic stop. Nice to write the traffic ticket, but don't screw up the entire traffic pattern.
- Write. Tickets Be respectful Tickets could bring in revenue for the village Enforce traffic laws
- Yes when they see a resident walking and there park if you look like you might say hello they take off except 1
- Yes, instead of hiring more police, prioritize investment in social services and community development. I would also love to see non-law enforcement programs established, like community-based mediation teams to address disputes within communities or interventions for at-risk youth.
- Yes, maintain a greater police presence to deter crime. Establish and operate tactical teams.

Appendix H: Survey Materials

The following pages contain copies of the survey materials sent to randomly selected households within the Village of Orland Park.